admin

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> From:

Sent: Friday, 27 March 2020 10:57 AM

To: Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei

Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc: Zheng Hanyang; Phoebe Xie; automim.claim@gmail.com

Subject: FW: Claims ref no. (P) CDMFG20000517 NOA- GBD5846Z // TP Claim 24.03.2020

Date Classification: Confidential, C3

** NOTE: Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





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From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Thursday, 26 March 2020 9:31 am

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Jacelyn Foo <jacelyn.foo@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie

<phoebe.xie@ergo.com.sg>

Subject: Re: Claims ref no. (P) CDMFG20000517 NOA- GBD5846Z // TP Claim 24.03.2020

Hi Pauline,

We would like to appoint surveyor from LKK to conduct survey.

Thank you.

Regards, Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Thu, Mar 26, 2020 at 9:30 AM ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

Date Classification: Confidential, C3

Dear Jacyne,

We would like to conduct a PRI survey, please refer to our list of surveyors :

| 1 | AIS | Automobile Inspection Services Pte Ltd |
|---|-----|--|
| 2 | FTA | FormTeam Consultancy Pte Ltd |
| 3 | IAS | Infiniti Appraisal Service |
| 4 | JPK | JP Knights Pte Ltd |
| 5 | LBS | L.B.S Auto Consultants Pte Ltd |
| 6 | LKK | LKK Auto Consultants Pte Ltd |
| 7 | PS | Priority Services |
| 8 | VAC | Vicom Ltd |

| 9 | AJAX | AJAX Inspection Services Pte Ltd |
|----|------|----------------------------------|
| 10 | AA | Appraisal Associate |

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

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From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Wednesday, 25 March 2020 3:21 pm

| To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg > Subject: NOA- GBD5846Z // TP Claim 24.03.2020 |
|---|
| Hi, |
| Please find attached to advise further. |
| Thank you. |
| Regards, |
| Jacyne |

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371