

14619.60

ASS. REC. BY:

REF:

ASG CC3/PA 20004586/Asf3

ASSIGNMENT

From:

Date:

27.3.2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLD 8595J

at Workshop m/s

Premium

of 55 ubi road 1

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$1,000

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLD8595J

Yr Regn:

2016 / June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5

c.c 1984

Colour

Brown

A/C: Insured / Std / NI / NA

Sp. Reading

62692

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZ228RSGA14796

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 235/60R18

R: 235/60R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

56

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

27/03/20

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

ODAIG

27/03/20 @ 15:35 pm revised PA to AZH via meinner

27/03/20 @ 15:48 pm mandate requested authorize repair to AZH

MV: 1151K

PV: 88.41K

\$14,619.60 / 9 days

Nett: 466K

(\$14,278.40 Red - 49%)

30/03/20 @ 14:51 pm mandate approved by Victor Koh via meinner

30/03/20 @ 16:00 pm informed dA to Tony via meinner

Date/Time, File Pass to?

☐ : Preli. Report☒ : Final Report

1) Typist

Date/Time, File Return to?

2)

Days Of Repair: 9

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Rep. Format:

Lump Sum / P/P: \$14,619.60 P/P

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	136E
Vehicle Details	
Vehicle No.:	SLD8595J
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Mar 2020
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	CNC168468
Chassis No.:	WAUZZZ8R5GA141796
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$36,895.00
Original Registration Date:	29 Jun 2016
First Registration Date:	29 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$43,653.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2026
PARF Rebate Amount:	\$32,739.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,010.00
COE Rebate Amount:	\$35,647.00
Total Rebate Amount:	\$68,386.00

The information contained herein is correct as at 27 Mar 2020

OK



FOR SALE BY OWNER

Post an Advertisement
Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

[Post an Ad](#)
[Advertiser Login](#)
[3 Ways of Selling](#)

New 5 Years Renewal COE Toyota Altis 1.6A

2.98% P.A, 0 Admin, 0 Down, Monthly \$488, 2 Years Warranty Engine And Gearbox. GV Credit: StarAd

sky A

Republic Auto | **CERTIFIED PRE-OWNED MERCEDES BENZ**

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[Price](#)
[Depreciation](#)
[Reg Date](#)
[Eng Cap](#)
[Mileage](#)
[Veh Type](#)
[Status](#)

Search Selection	Audi Q5	Any	Any	2016	Any	Any	Any	Available
------------------	---------	-----	-----	------	-----	-----	-----	-----------



☐ **Audi Q5 2.0A TFSI Quattro** | **\$110,888** | **\$14,440 /yr** | **26-Feb-2016** | **1,984 cc** | **100,000 km** | **SUV** | **Available**

1 Owner, Immaculate Agent Unit For Sale! Navvara Blue Metallic Exterior With Well Kept Black Leather Seats. Higher Horse Power Than It's Predecessors! Great Space & Overall A Comfortable & Powerful, Sporty SUV. Agent Serviced From Day 1 With Available Records. Hig...

Bavarian Marques Pte Ltd.

[☆](#)
[Posted: 24-Mar-2020](#)
[Tags: 2016 Audi Q5, Audi Q5, Audi, Q5](#)



☐ **Audi Q5 2.0A TFSI Quattro** | **\$108,800** | **\$14,230 /yr** | **05-Feb-2016** | **1,984 cc** | **39,900 km** | **SUV** | **Available**

Immediate Transfer On The Spot Upon Full Payment Immaculate Condition, Low 1.98% Interest Rate, Elegant White With Black Interior. Beautiful Q5 With Extremely Low Mileage 39900 Km Done By 1 Owner. Fully Serviced By Audi. Original 226BHP. Not Tune Up Unit. Welc...

[☆](#)
[Posted: 24-Mar-2020](#)
[Tags: 2016 Audi Q5, Audi Q5, Audi, Q5](#)



☐ **Audi Q5 2.0A TFSI Quattro** | **\$126,999** | **\$15,800 /yr** | **18-Nov-2016** | **1,984 cc** | **20,000 km** | **SUV** | **Available**

Extremely Low Mileage At 20kkm! Single Management Owner! Fully Agent Serviced Since Day One! Bank Promo Rate 2.15%. Please SMS/WhatsApp For Viewing!

Premium Automobiles

[☆](#)
[Posted: 21-Mar-2020](#)
[Tags: 2016 Audi Q5, Audi Q5, Audi, Q5](#)



☐ **Audi Q5 2.0A TFSI Quattro** | **\$108,800** | **\$13,010 /yr** | **29-Nov-2016** | **1,984 cc** | **96,767 km** | **SUV** | **Available**

\$0 Downpayment, 100% Loan Available, Powerful 270Bhp And 390Nm Tune By MTM Done At PA Themselves! Facelift Model. Agent Maintained, 1 Owner Unit, Car In Excellent Condition Both Interior And Exterior. No Repairs Needed! 6 Months Warranty, View To Believ...

[☆](#)
[Posted: 14-Mar-2020](#)
[Tags: 2016 Audi Q5, Audi Q5, Audi, Q5](#)

Save this search criteria, to get email alerts whenever a match is found.

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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 30 March 2020 4:00 pm
To: Claims Dept
Cc: Admin A; Admin-D (LKKAuto); SUR; nora.khai@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLD 8595 J ON 24/3/2020

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLD 8595J (Excess S 1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 27 March 2020 11:03 am
To: claims@premiumauto.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SLD 8595 J ON 24/3/2020

Dear all,

Attached estimate, CI, DL and interview form for your kind reference.

Thank you.

Best Regards,

View Received Message

This mail is associated with :

***SLD8595J (8531663598SG)**
OD
Mar 24 2020 5:30PM
[RORO DEWI MASHITA BINTI MAMAT]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 30/03/2020 14:51 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13246.00) - SLD8595J - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:13246.00:Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 27 Mar 2020

Preliminary Advice

Vehicle No	: SLD8595J	Accident Date	: 24/03/2020
Make	: AUDI Q5	Policy No.	: 2100473271-03
Assignment Date	: 27/03/2020	Excess	: S\$0.00
Date of Inspection	: 27/03/2020	Est. Duration of Repair	: 7 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,192.00
Revised Amount	:S\$	13,246.00
Check Items (Estimated)	:S\$	1,067.00
Total	:S\$	14,313.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	68,386.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,614.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/03/2020 09:26
Date Of Accident	24/03/2020 17:30
Exact Location Of Accident	15 MAIDA VALE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLD8595J
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	RORO DEWI MASHITA BINTI MAMAT
NRIC No	SXXXX136E
Email Address	RORODEWIMAMAT@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90287743
Alternative Phone No	OFFICE-90287743

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QUATTRO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100473271-03
Cover Note Number	

Driver

Name of Driver	RORO DEWI MASHITA BINTI MAMAT
NRIC No	SXXXX136E
Date Of Birth	03/05/1967
Occupation	INDOOR
Date Of Driving Pass	16/12/2010
Driving Experience	9 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90287743
Fax Number	
Contact Number	OFFICE-90287743
Email Address	RORODEWIMAMAT@GMAIL.COM

Address	15 MAIDA VALE
Postcode	798690
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 24/3/2020 AT 5.30PM, I WAS DRIVING OUT FROM MY DRIVEWAY TO FETCH MY HUSBAND FROM HIS OFFICE. AS I TURN TO THE ROAD MY CAR HIT THE KERB

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 25/3/2020
8:37am

Driver's Signature
(if driver is not the policyholder)

Date & Time:

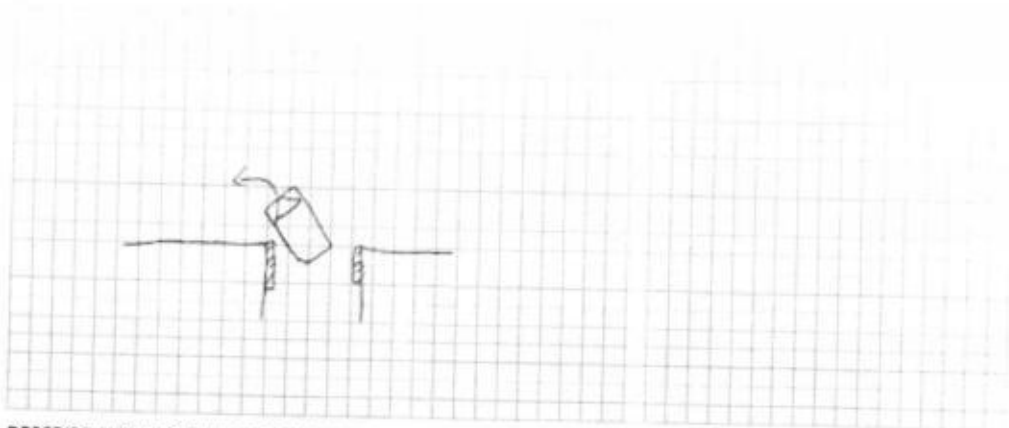
Reporting Centre Personnel's Signature

Name: Gey Fong
NRIC/FIN No: 62040167X

GIA-SK-SP (Sketch Plan) Form 1/1

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 24/3/2020 at 5:30 pm, I was driving out from my driveway to fetch my husband from his office. As I turn to the road, my car hit the kerb.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: R. De Myhr
 Date & Time: 25/3/2020
 (Signature) 8:37 am

Driver's Signature:
 (if driver is not the policyholder)
 Date & Time:



Reporting Centre Personnel's Signature
 Name: Wei Fang
 NRIC/FIN No: 8720401073



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : **ROBO DEVI MASHITA BINTI MAMAT**
 Period of Insurance : **29 Jun 2019 to 28 Jun 2020**
 Engine No. : **CNC18B468**
 Chassis No. : **WAUZZZ8RGA11796**

Vehicle No. : **SLD696J**
 Policy No. : **2100473271-03**
 Endorsement No. :
 Issued Date : **12 Jun 2019**

ABOUT THE COVER

Make/Model : **AUDI Q5 2.0 TFSI (190 HP) Q1**
 Engine Capacity/Damage : **1,984.00 CC**
 Driver Restriction : **NA**
 Period of Classes of Persons Entitled to Drive* :
 Sum Insured : **Market Value**
 Off Peak Car : **No**
 First Year of Registration : **2016**
 Insuring with COE/PAIF : **Yes**

*The policyholder is deemed to be the driver of the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle.

Age Condition : **40 years old and above**

Limitation as to use* :
 The policy is not to be used for hire or reward, transportation, commercial, racing, sports, or any other purpose. The policy is not to be used for hire or reward, transportation, commercial, racing, sports, or any other purpose.

Loss of Use (Rental) - 2000cc Overall

*The policyholder is deemed to be the driver of the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle.

EXCESS

Excess 1 : **RM 500 per Damage**
 Excess 2 : **RM 500 per Damage**

Excess 3 : **RM 500 per Damage**

Excess 4 : **RM 500 per Damage**

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. **Audi Customer Service Centre** : Audi 5118 Road 1 Singapore 438323
 2. **Audi Approved Repairers** : Audi 5118 Road 1 Singapore 438323
 3. **Audi Approved Repairers** : Audi 5118 Road 1 Singapore 438323

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan : **United Overseas Bank Limited**
 The policyholder is deemed to be the driver of the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle. The policyholder is not to be held responsible for any other person who is driving the vehicle.

0554135200
 PREMIUM LEASING - AP
 29 AL EXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 438323
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

24-HOUR AIG AUTO HOTLINE : +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Provide assistance after an accident
- Emergency roadside assistance
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Expense Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Provide vehicle number, name and address, insurance company and policy number of the other party (if involved)
- Contact details (name, address and contact number) of witnesses, if any
- Report the accident to your insurer

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police (providing full details of the circumstances of the accident)
- Provide vehicle number, name and address, insurance company and policy number of the other party (if involved)
- Contact details (name, address and contact number) of witnesses, if any
- Report the accident to your insurer
- Report the accident to the relevant authority (e.g. police, fire, etc.)

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6418-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 359640

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply. In addition, security deposit, excess liability for third-party Car Damage (Rental only).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 99).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number **S2767136E**
Name
**RORO DEWI MASHITA BINTI
MAMAT**

Birth Date: **03 May 1967**
Issue Date: **17 Jun 2011**



 001973991J

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

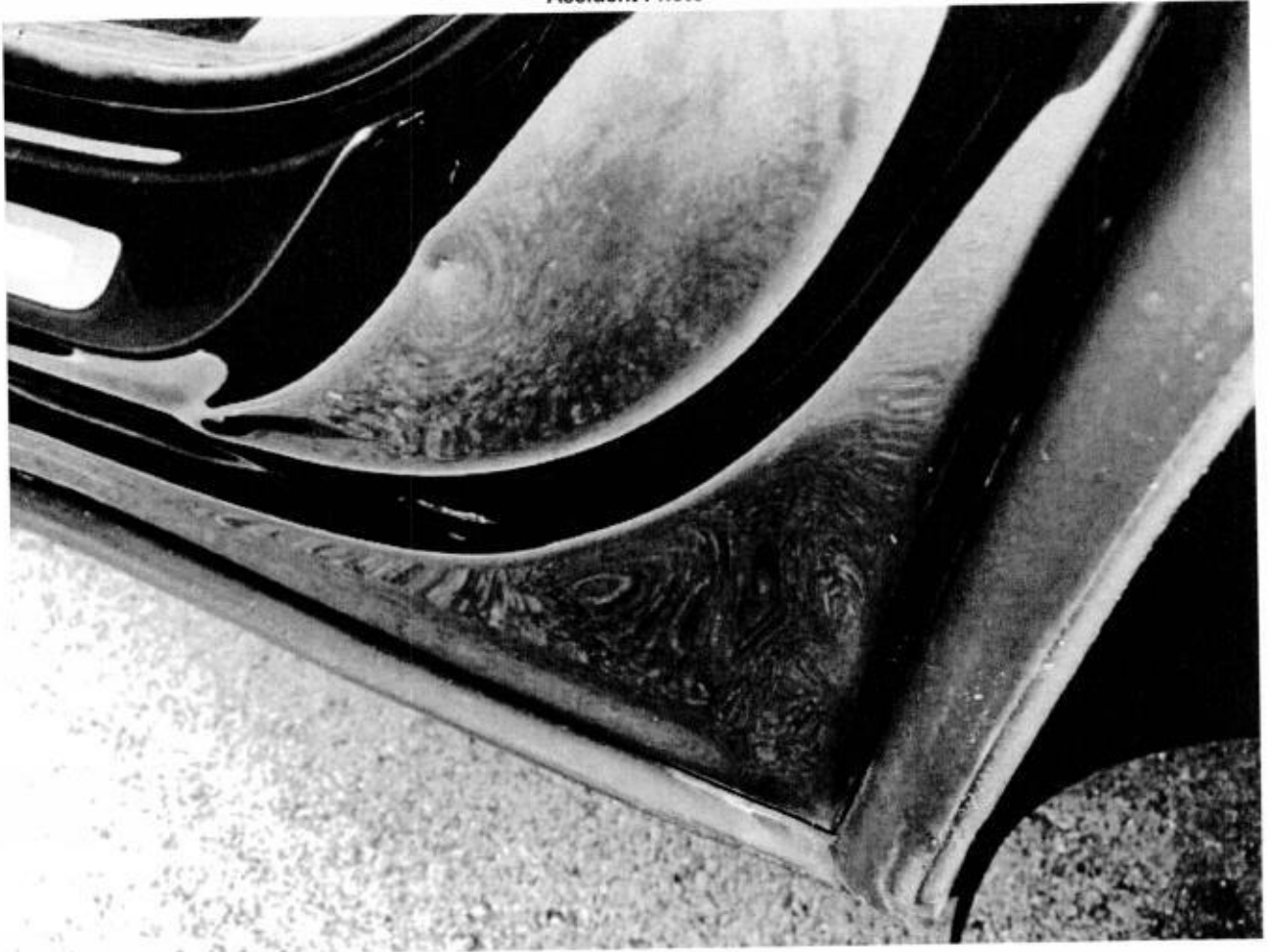
EFFECTIVE DATE

Class 3 Motor Cars $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and other motor vehicles $\leq 2500\text{kg}$ **16 Dec 2010**

NP 428A

 Licence No: S2767136E

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 33977

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0331/2020/NS
Date	:	26-Mar-20

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Roro Dewi Mashita Binti Mamat
Address	:	15 Maida Vale Singapore 798690
Telephone	:	HP +65 90287743
Type of Claim	:	Own Damage Claim
Policy No.	:	2100473271-03
Vehicle No	:	SLD 8595 J
Model Code	:	Audi Q5 2.0 TFSI qu
Model / Year	:	Jun-16
Engine No	:	CNC 168468
Chassis No	:	WAUZZZ8R5GA141796
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	24-Mar-20
Place of Accident	:	15 Maida Vale

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLD 8595 J

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00	✓
2	To remove and reinstall lhs rear back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	S/N \$ 1,400.00	X
3	To dismantle and renew lhs front door and lhs rear door. To cut out and wle dlhs sill pabel. Re-organise crash management components. Reinstall all parts removed.	\$ 4,800.00	1500
4	To respray lhs front door, lhs rear door, door covers, lhs sill panel and door entrances. To carry out stone chip treatment and joint sealer works.	\$ 4,600.00	2050 3 x 550 = 1650 Door covers x 2 = 200 x 2 = 400 2050
5	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓
6	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 11,832.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLD 8595 J

S/N	Parts Description	Damage Parts & Prices		Remarks
		S/Nett		
1	FRONT DOOR - LH <i>Dented</i>	\$	2,972.00	✓
2	FRONT DOOR ATTACHMENT PARTS <i>?</i>	\$	121.00	?
3	FRONT DOOR OUTER SEAL - LH <i>new</i>	NEC \$	193.00	✓
4	BONDING AGENT <i>?</i>	NEC \$	46.00	?
5	CLEANING SOLUTION <i>?</i>	NEC \$	64.00	?
6	FRONT DOOR CATCH <i>new</i>	\$	137.00	✓
7	FRONT DOOR COVER - LH <i>new</i>	\$	482.00	✓
8	REAR DOOR - LH <i>Distorted</i>	\$	2,972.00	✓
9	REAR DOOR OUTER SEAL - LH <i>new</i>	NEC \$	193.00	✓
10	BONDING AGENT <i>?</i>	NEC \$	46.00	?
11	CLEANING SOLUTION <i>?</i>	NEC \$	64.00	?
12	STONE CHIP PROTECTION FILM - LH INNER <i>new</i>	\$	73.00	✓
13	REAR DOOR ATTACHMENT PARTS <i>?</i>	\$	117.00	?
14	REAR DOOR CATCH <i>not new</i>	\$	137.00	+
15	REAR DOOR HINGE - LH UPPER / LOWER <i>new</i>	2 \$	285.00	+
16	SILL PANEL SEAL - LH <i>?</i>	\$	209.00	?
17	INNER DOOR SEAL <i>new</i>	\$	193.00	+
18	REAR DOOR COVER - LH <i>Missing</i>	\$	385.00	✓
19	SILL PANEL - LH <i>Regis</i>	\$	2,031.00	+
20	SILL TRIM STRIP - LH REAR <i>new</i>	\$	135.00	✓
SUB TOTAL SPARE PARTS CHARGES		:	<u>\$ 10,855.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLD 8595]

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
21	REAR ALUMINIUM RIM - LH <i>ut</i>	\$ 944.00	✓
22	UNDERBODY TRIM - LH <i>del</i>	\$ 315.00	✓
23	REAR WHEEL HOUSING LINER - LH <i>neu</i>	\$ 248.00	+
24	WHEEL HOUSING LINER ATTACHMENT PARTS <i>neu</i>	\$ 98.00	+
25	ACRYLIC SEALANT <i>?</i>	S/N \$ 180.00	+
26	CAVITY WAX <i>?</i>	S/N \$ 140.00	+
27	STONE CHIP	S/N \$ 180.00	+
28	SUNDRIES <i>?</i>	\$ 400.00	?
TOTAL SPARE PARTS CHARGES		: \$ 13,360.00	
TOTAL LABOUR CHARGES		: \$ 11,832.00	
GRAND TOTAL		: \$ 25,192.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian
Surveyed Date : 27/03/20
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 07 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 33977

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0331/2020/NS
Date : 26-Mar-20

Vehicle NOT IN workshop. Kindly arrange for survey.

14619.60.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Roro Dewi Mashita Binti Mamat
Address : 15 Maida Vale
Singapore 798690
Telephone : HP +65 90287743
Type of Claim : Own Damage Claim
Policy No. : 2100473271-03
Vehicle No : **SLD 8595 J**
Model Code : Audi Q5 2.0 TFSI qu
Model / Year : Jun-16
Engine No : CNC 168468
Chassis No : WAUZZZ8R5GA141796
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Mar-20
Place of Accident : 15 Maida Vale

Premium Automobiles

0000 000 000000 000
0000000000 00000000

Telefax

Estimated Labour Charges for Accident Vehicle. SLD 8595 J

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00	✓
2	To remove and reinstall lhs rear back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays	S/N \$ 1,400.00	X
3	To dismantle and renew lhs front door and lhs rear door. To cut out and wle dlhs sill pabel. Re-organise crash management components. Reinstall all parts removed.	\$ 4,800.00	1500
4	To respray lhs front door, lhs rear door, door covers, lhs sill panel and door entrances. To carry out stone chip treatment and joint sealer works.	\$ 4,600.00	2050. 3x550 = 1650 Door Cover x 2 : 200 x 2 = 400 2050
5	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓
6	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 11,832.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLD 8595 J

S/N	Parts Description	Damage Parts & Prices		
		S/Nett	Remarks	
1	FRONT DOOR - LH <i>Dented</i>	\$ 2,972.00	✓	2377.60
2	FRONT DOOR ATTACHMENT PARTS <i>Not New</i>	\$ 121.00	? X	
3	FRONT DOOR OUTER SEAL - LH <i>new</i>	NEC \$ 193.00	✓	154.40
4	BONDING AGENT <i>new</i>	NEC \$ 46.00	? ✓	36.72
5	CLEANING SOLUTION <i>new</i>	NEC \$ 64.00	? ✓	51.20
6	FRONT DOOR CATCH <i>new</i>	\$ 137.00	+	
7	FRONT DOOR COVER - LH <i>reld</i>	\$ 482.00	✓	385.20
8	REAR DOOR - LH <i>Distorted</i>	\$ 2,972.00	✓	2377.60
9	REAR DOOR OUTER SEAL - LH <i>new</i>	NEC \$ 193.00	✓	154.40
10	BONDING AGENT <i>new</i>	NEC \$ 46.00	? ✓	36.72
11	CLEANING SOLUTION <i>new</i>	NEC \$ 64.00	? ✓	51.20
12	STONE CHIP PROTECTION FILM - LH INNER <i>new</i>	\$ 73.00	✓	58.40
13	REAR DOOR ATTACHMENT PARTS <i>Not New</i>	\$ 117.00	? X	
14	REAR DOOR CATCH <i>not new</i>	\$ 137.00	+	
15	REAR DOOR HINGE - LH UPPER / LOWER <i>new</i>	2 \$ 285.00	+	
16	SILL PANEL SEAL - LH <i>new</i>	\$ 209.00	? ✓	167.20
17	INNER DOOR SEAL <i>new</i>	\$ 193.00	+	
18	REAR DOOR COVER - LH <i>Missing</i>	\$ 385.00	✓	308.00
19	SILL PANEL - LH <i>Regis</i>	\$ 2,031.00	+	
20	SILL TRIM STRIP - LH REAR <i>new</i>	\$ 135.00	? ✓	108.00
SUB TOTAL SPARE PARTS CHARGES		: \$ 10,855.00		

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 February 2020 3:17 PM
To: Yee doo
Cc: sanfumotor0243; motorclaims.sg
Subject: RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019// LKK REF: CC4/FWD19021847/Hpb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$3,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee doo <yee00@sanfumotor.com.sg>
Sent: Thursday, 13 February 2020 12:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: sanfumotor0243 <sanfumotor0243@gmail.com>; motorclaims.sg <motorclaims.sg@fwd.com>

Subject: RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019// LKK REF: CC4/FWD19021847/Hpb3

Dear,

Hope to receive settlement soon

Kindly let us know if you need any other documents.

Thank you

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLD 8595 J

S/N	Parts Description	Damage Parts & Prices		
		S/Nett		Remarks
21	REAR ALUMINIUM RIM - LH <i>ut</i>	S	944.00 ✓	754.80
22	UNDERBODY TRIM - LH <i>del</i>	S	315.00 ✓	252.00
23	REAR WHEEL HOUSING LINER - LH <i>neu</i>	S	248.00 ✗	
24	WHEEL HOUSING LINER ATTACHMENT PARTS <i>neu</i>	S	98.00 ✗	
25	ACRYLIC SEALANT <i>2</i>	S/N S	180.00 ✗	
26	CAVITY WAX <i>2</i>	S/N S	140.00 ✗	
27	STONE CHIP	S/N S	180.00 ✗	
28	SUNDRIES <i>neu</i>	S	400.00 ✓	3.36
TOTAL SPARE PARTS CHARGES		:	\$ 13,360.00	
TOTAL LABOUR CHARGES		:	\$ 11,832.00	
GRAND TOTAL		:	\$ 25,192.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

28898

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian 
Surveyed Date : 27/03/20
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised , 07 Days.



09 Days.


Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

Shirley.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0331/2020/NS

Date

13-May-20

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SLD 8595 J

Model No

Audi Q5 2.0 TFSI qu

Quantity	Description	Unit Price	Amount
<u>Labours</u>			
<i>*</i> 1	To remove and reinstall lhs B-pillar lower trim to facilitate B-pillar repair. <i>inclusive of seat belt.</i>	s/n 480	✓
TOTAL		\$	480.00

Adrian Ly
14/05/20
HL-S

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0331/2020/NS

Date

13-May-20

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SLD 8595 J

Model No

Audi Q5 2.0 TFSI qu

Quantity	Description	Unit Price	Amount
Parts			
1	Sill trim strip for front door entrance LHS <i>see ✓</i>	\$ 226.00	180.80
Labours			
1	To repair lhs sill panel and lhs B-pillar.	\$ 1,000.00 /	500
2	To respray lhs sill panel and lhs B-pillar.	\$ 2,000.00 <i>400</i>	800 825
TOTAL		\$ 3,226.00	

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

For Premium Automobiles Pte Ltd

Authorised Signature

Rahel
13/05/2020

extra 3 days

Subject to

insurance approval

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLD 8595 J

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0331/2020/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

15-Jan-2021
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLD 8595 J - Audi Q5 2.0 TSFI QUATTRO.

With reference to the above-mentioned vehicle, no. **SLD 8595 J**, claimant, **Ms. Roro Dewi Mashita Binti Mamat**, please find the related document per attached.

1. A copy of the Original invoice no. 85015836 – S\$ 14,572.97.
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SLD 8595 J

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:22

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015836 Date : 12/01/2021 Order : SLD8595J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLD8595J (V 30397)	Regn Date: 29/06/2016	Mileage: 64450	WIP No.: 33977
Model: Q5 2.0 TFSI quattro (180 bhp)	Chassis: WAUZZZ8R5GA141796	Engine: CNC 168468	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES.	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT DOOR AND LHS REAR DOOR.TO CUT OUT AND WELD LHS SILL PANEL.REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR, DOOR COVER AND LHS SILL PANEL.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	2050.00	1.00	2,050.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND REINSTALL LHS B PILLAR LOWER TRIM TO FACILITATE B PILLAR REPAIR	480.00	1.00	480.00
S	BODYWORK	M: TO REPAIR LHS SILL PANEL AND LHS B PILLAR	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY LHS SILL PANEL AND LHS B PILLAR	1100.00	1.00	1,100.00
X	A8R0831051E	DOOR Less 020%	1.00	2972.00	2,377.60
X	A8R0837911L	SEAL Less 020%	1.00	193.00	154.40
X	AD 355205A2	BONDAGENT Less 020%	1.00	45.90	36.72
X	AD 00940104	CLEANER Less 020%	1.00	54.00	51.20
X	A8R0853959L GRU	(A) (SK)COVER. 0904202 Less 020%	1.00	481.50	385.20

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 15:22

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85015836 Date : 12/01/2021 Order : SLD8595J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
Regn No: SLD8595J (V 30397) Regn Date: 29/06/2016 Mileage: 64450 WIP No.: 33977		Model: Q5 2.0 TFSI quattro (180 bhp) Chassis: WAUZZZ8R5GA141796 Engine: CNC 168468 Dept: U	
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
X	A8R0833051B	DOOR			
X	A8R0839911L	SEAL	Less 020%	1.00	2972.00
X	AD 355205A2	BONDAGENT	Less 020%	1.00	193.00
X	AD 00940104	CLEANER	Less 020%	1.00	45.90
X	A8R0839981C	FOIL	Less 020%	1.00	64.00
X	A8R0853969L GRU	(A) (SK) COVER 0904202	Less 020%	1.00	73.00
X	A8R0853375A 01C	008164/ (V) (GER) SCUFF	Less 020%	1.00	385.00
X	A8R0601025CG	008164/ (V) (GER) WHEEL	Less 020%	1.00	135.00
X	A8R0825207E	(A) (SK) LINING 090420	Less 020%	1.00	943.50
X	A8R0853373A 01C	008193/ (V) (GER) SCUFF	Less 020%	1.00	315.00
X	A8R0839119F	(V) (SK) SEAL 130520	Less 020%	1.00	226.00
X	A8K0837199	CLIP - A/P GT	Less 020%	1.00	209.00
			6.00	0.70	167.20
					3.36

Parts 7,457.60
Labour 0.00
Sublet 7,162.00
Menus 0.00
Lubricant 0.00



Sub-Total	13,619.60
7% GST	953.37
Grand Total	14,572.97

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLD 8595 J

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0331/2020/GW
22 May 2020

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8R5GA141796
Vehicle Regn No. : SLD 8595 J
Vehicle Mileage : 63789 KM
Vehicle Owner : Ms. Roro Dewi Mashita Binti Mamat
Certificate No : 2100473271-03
Own Damage Excess : \$ 1070.00(Inclusive 7% GST)
Accident Date : 24/03/2020
Place : 15 Maida Vale
Repair Cost : S\$ 14572.97
WIP No. : 33977
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : R. de Korte
Time : 4 22 PM
Date : 22/5/2020