ASS	IGNMENT '	
rom: Date: 27.3. 2020	Veh No: SLD8595	
stimated Cost:	Truck / Trailer or	
o Inspect Vehicle No: SLD 8595]	Make: Andi Q5	c.c 1984
000	Colour Brown	A/C: Insured / Std / NI / NA
	Sp.Reading 62692	T/Radio; Insured / Std / NI / NA
1 55 Ubi road 1	-	
nsured:	Eng/No: WAUZZZ8	RSGA141796
Policy No.	Gen. Cond: Good / Fair / Poor / Bu	· · · · · · · · · · · · · · · · · · ·
Claims No.	Steering: Inorder / Jammed / Leak	
Sum Insured: Excess:	-	
(Client's Record)	Brake: Inorder / Jammed / Leak	
Make of Veh:	Modi: Nil / S/Rim / STD A/Rin	
· · · · · · · · · · · · · · · · · · ·		160R18.
(Policy Condition)	R: 235/	
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / L	IZA / MIC / OHTSU / PIR/I SUMI /
repair at the time of inspection.	TOYO / YOKO or	
Bal. or Market Value:	Front	Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 36 mm	R/Bal. 66 mr
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 96 mm	L/Bal. O mr
Est. Repairs: days Res.: Yes or No	D.O.A.	D.O.I. $\frac{27}{03} \frac{20}{20}$
Lum Sum: % 3 Val.: Yes or No	Survey held at	emisu.
CA I REV I REP. / 24 HRS Vehicle: IN / OL	Des. of Damages : Frt / Rear /	OIS I (NIS) I UIC Rooftop or
Date: Person Contacted:		Body Structure affected due to collision
Date / Time Action / Instruction		
07 A(G.		
mV: 1151c		
PV: 88.41C		
Nett: 46.61C.		
		<u></u>
Date/Time, File Pass to? : Preli. Report	Days Of Repair:	
; Final Report	Resurvey No. of Trip:	Survey Fee:
Date/Time, File Return to?	CHANGE CO.	Transportation:
2) Add F	Fee: Site Insp (\$)S+RSSI
<u> </u>	: Interview (\$) Photos
Flape of Former:	:Tech. Invs 🕸) Others
Lamp Sum / CE do (%	:://eelrend (\$	
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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NIDIC							
Owner ID:	Singapore NRIC 136E							
Office (B.	1305							
Vehicle No.:	SLD8595J							
Vehicle to be Exported:	No							
Intended Deregistration Date:	27 Mar 2020							
Vehicle Make:	AUDI							
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)							
Primary Colour:	Brown							
Manufacturing Year:	2016							
Engine No.:	CNC168468							
Chassis No.:	WAUZZZ8R5GA141796							
Maximum Power Output:	132.0 kW (177 bhp)							
Open Market Value:	\$36,895.00							
Original Registration Date:	29 Jun 2016							
First Registration Date:	29 Jun 2016							
Transfer Count:	0							
Actual ARF Paid:	\$43,653.00							
PARF Eligibility:	Yes							
PARF Eligibility Expiry Date:	28 Jun 2026							
PARF Rebate Amount:	\$32,739.00							
COE Expiry Date:	28 Jun 2026							
COE Category:								
COE Period(Years):	B - Car above 1600cc or 97kW (130bhp) 10							
QP Paid:	\$57,010.00							
COE Rebate Amount:	\$35,647.00							
Total Rebate Amount:	\$68,386.00							
he information contained herein is correct as at 27 Mar 2020	φυο,3σσ.υU							

Connect

New Cars

Used Cars

Rental Cars

Sell My Car

Directory

Products

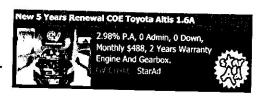
Insurance Articles

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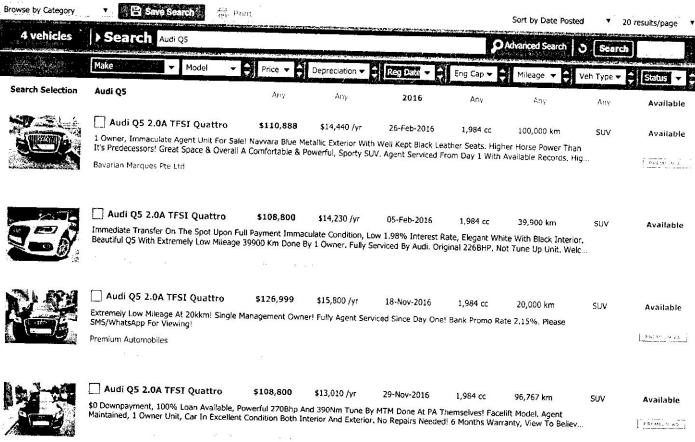
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Resources



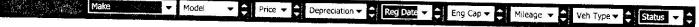






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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful in stemesentation or witholding of material facts may allow insurance companies to repudiate policy liability
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6 This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee, be made available upon application by interested parties
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies α' the report being made available a'oresaid

	ACCIDENT STATEMENT	
Date Of Report	25/03/2020 09:26	
Date Of Accident	24/03/2020 17:30	
Exact Location Of Accident	15 MAIDA VALE	
Country/State of Loss	SINGAPORE	

SLD8595J Vehicle Registration Number

Insured/Policyholder

RORO DEWI MASHITA BINTI MAMAT Name Of Registered Owner

SXXXX136E NRIC No

RORODEWIMAMAT@GMAIL.COM **Email Address**

Mobile Phone No (LOCAL) +65-90287743 OFFICE-90287743 Alternative Phone No

Vehicle Particulars

AUDI Manufacturer

Q5 2.0 TFSI QUATTRO Model

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No. Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

Type Of Coverage COMPREHENSIVE

Fleet Policy

2100473271-03 Policy Number

Cover Note Number

Driver

RORO DEWI MASHITA BINTI MAMAT Name of Driver

SXXXX136E NRIC No. 03/05/1967 Date Of Birth Occupation INDOOR 16/12/2010 Date Of Driving Pass

9 YEARS AND 3 MONTHS Driving Experience

FEMALE Gender

(LOCAL) +65-90287743 Mobile Number

Fax Number

OFFICE-90287743 Contact Number

EMail Address RORODEWIMAMAT@GMAIL.COM Address 15 MAIDA VALE

Postcode 798690

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLIDED INTO PROPERTY

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

Number of Passengers (Including Driver)

ambulance?

NO NO

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

ON 24/3/2020 AT 5.30PM, I WAS DRIVING OUT FROM MY DRIVEWAY TO FETCH MY HUSBAND FROM HIS OFFICE. AS I TURN TO THE ROAD MY CAR HIT THE KERB

in a feet of the first of the f

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful mustepresentation or withholding of material facts may allow insurance companies to repudiate policy hability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5 Any laise reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the fodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
- 8 Consent under the Personal Data Protection Act (PDPA)

lunderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims,
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawvers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud. regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyhalder's Signature

Date & Time 25/3/2016

1 3/10-

Driver's Signature (if driver is not the policyholder)

Date & Tene

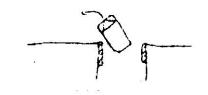
Reporting Centre Personnel i Signature

Name والمعال أأراه والأن 1 pm 19 14

NRIC/FIN No

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

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DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time

Driver's Signature
of grover is not the policyholders
Date & Time

Reporting Centre Personnel's Signature

NRIC/FIN NO

1.

CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Engine No. Period of Insurance Name of Policyholder : RORO DEWI MASHITA BINTI MAMAT 29 Jun 2019 To 28 Jun 2020

CNC168468

WAUZZZ8R5GA141796

Endorsement No. Policy No. Vehicle No.

: SLD8595J

2100473271-03

: 12 Jun 2019

ABOUT THE COVER

Chassis No.

Person or Classes of Persons Entitled to Drive Driver Restriction Engine Capacity/Tonnage Make/Mode/ 1,984 00 CC AUDI Q5 2.0 TFSI (180 bhp) Qu Off Peak Car Sum insured

> 8 Market Value

Insuring with COE/PARF First Year of Registration

2016 Yes

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Loss of Use 1800cc - 2000cc Optional

Section 1
Section 1

Section 2

Windscreen & III

Named Driver and Excess amountainable

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APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR

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IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

An exercy and that the paiser owhere as Ceards as at insureman teades is assed in accordance with the provisions of the Motor Veneues (find Perry Ratio and Compensation) Act (Cep. 189), Pair IV of schools (1991) (Media) and Motor Veneues (find Perry Ratio) Pales, 1999) Media) and

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

C. CO. Comment of the State of Land of the State of the S

SINGAFURE 158838

PREMIUM LEASING - AP 3504125200

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES

What can the 24-hour AIG Auto Emergency Hodine provide for you?

What should I do in the event of an accident?

- Immodule assistance after an accident Emergency breaktiown reviere Towns service decodent ornion accident saided Advice on Motor Claims procedures Merican Referral Assistance
- If no one is injured in the accident: Tool as not request to make any policy arount.
 Research whiled number traine and advocations combonly and pulsary in miles of the other (15) and versions).
 French whiled number traine and advocations combonly all networks without by the combon of the votion of the votion of the section of t where safes and move your car to a safe place.

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- If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:
- Historities account to the service providing for defens of the circumstances of the account of t

LOSS OF USE CAR REPLACEMENT BENEFIT

and conditions apply. Please call our customer service hotline number (85) 6419-3000 for assistance Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Beneft and Important Information

- To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your
- Your rental car will be made available within 5 working hours of activation with the Rental Car Company
- At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use
- Rental cars are strictly for use in Singapore only. entitlement is stated in the Policy
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day
- Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company

Rental Car Company: Popular Rent A Car Pte. Ltd. Activation Hotline: 67429988

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Haff Day); 9am to 4pm

The Handal of Company Silams & Fornitions apply (i.e., indundable security support, as was handly for the Restal Car Colleges Comings Warren in Li

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

the insurance company. If the Certificate of insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 88). The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned, if the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.





Licence Number S2767136E

RORO DEWI MASHITA BINTI MAMAT

Birth Date 03 May 1967



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive 16 Dec 2010 of the driver; and other motor vehicles =< 2500kg

NF- 428A

Licence No S2767136E

55 Ubi Road 1. Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP: 33977

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1

Contact No : 6366 2323 Fax No : 6841 1183

Reference : PA/OD/0331/2020/NS

Date : 26-Mar-20

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Roro Dewi Mashita Binti Mamat

Address : 15 Maida Vale

Singapore 798690

Telephone : HP +65 90287743

Type of Claim : Own Damage Claim
Policy No. : 2100473271-03

Vehicle No : SLD 8595 J

Model Code : Audi Q5 2.0 TFSI qu

Model / Year : Jun-16

Engine No : CNC 168468

Chassis No : WAUZZZ8R5GA141796

Mileage : Date In : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 24-Mar-20
Place of Accident : 15 Maida Vale

Telefax

Estimated Labour Charges for Accident Vehicle. SLD 8595 J

<u>S/N</u>	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 560.00	
2	To remove and reinstall lhs rear back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	S/N	\$ 1,400.00	x .
3	To dismantle and renew lhs front door and lhs rear door. To cut out and wle dlhs sill pabel. Re-organise crash management components. Reinstall all parts removed.	/	\$ 4,800.00	
4	To respray lhs front door, lhs rear door, door covers, lhs sill panel and door entrances. To carry out stone chip treatment and joint sealer works.		\$ 4,600,00	3x550=1650 Publi Cares xoz : 200x2 =400
5	To renew lhs rear rim and carry out wheel alignment.	S/N	\$ 280.00	2050
6	To carry out diagnostic check.	S/N	\$ 192.00	
	TOTAL LABOUR CHARGES	:	\$ 11,832.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLD 8595 J

<u>5/N</u>	Parts Description		<u>Damage Parts & Prices</u> S/Nett Remarks
1	FRONT DOOR - LH Devild	3.	\$ 2,972.00
2	FRONT DOOR ATTACHMENT PARTS		\$ 121.00
3	FRONT DOOR OUTER SEAL - LH	NEC	\$ 193.00
4	BONDING AGENT	NEC	\$ 46.00 ?
5	CLEANING SOLUTION ?	NEC	\$ 64.00 7
6	FRONT DOOR CATCH MA		\$ 137.00
7	FRONT DOOR COVER - LH 2		\$ 482.00
8	REAR DOOR - LH DISTALL		\$ 2,972.00 —
9	REAR DOOR OUTER SEAL - LH	NEC	\$ 193.00 —
10	BONDING AGENT	NEC	\$ 46.00 1
11	CLEANING SOLUTION .	NEC	\$ 64.00
12	STONE CHIP PROTECTION FILM - LH INNER		\$ 73.00 —
13	REAR DOOR ATTACHMENT PARTS		\$ 117.00
14	REAR DOOR CATCH Not M		\$ 137.00 +
15	REAR DOOR HINGE - LH UPPER / LOWER / / ~	2	\$ 285.00 *
16	SILL PANEL SEAL - LH		\$ 209.00 7
17	INNER DOOR SEAL MW		\$ 193.00 ×
18	REAR DOOR COVER - LH Missing		\$ 385.00
19	SILL PANEL - LH Peys		\$ 2,031.00 +
20	SILL TRIM STRIP - LH REAR Nu		\$ 135.00
	SUB TOTAL SPARE PARTS CHARGES	:	\$ 10,855.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLD 8595 J

		Damage Parts & Prices				
S/N	Parts Description			S/Nett	Remarks	
21	REAR ALUMINIUM RIM - LH 4		\$	944.00		
22	UNDERBODY TRIM - LH		\$	315.00		
23	REAR WHEEL HOUSING LINER - LH		\$	248.00 +		
24	WHEEL HOUSING LINER ATTACHMENT PARTS		\$	98.00 イ		
25	ACRYLIC SEALANT 7	S/N	\$	180.00 +		
26	CAVITY WAX	5/N	\$	140.00 +		
27	STONE CHIP	S/N	\$	180.00 *		
28	SUNDRIES ?		\$	400.00 7		
	TOTAL SPARE PARTS CHARGES TOTAL LABOUR CHARGES GRAND TOTAL	:	\$ \$	13,360.00 11,832.00 25,192.00		

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/after spray painting

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

the Authorised, 07 Days.

Adria 6

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant