

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 2 April 2020 4:38 PM  
**To:** Cheng Hoe Motor Pte Ltd (AMK)  
**Subject:** RE: ENQUIRY OF LIABILITY FOR SLJ684G vs SLD7327Z (AIG) on D.O.A.: 25/03/2020 \*\*\*  
LKK REF: CC4/AIG20004582/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com>  
**Sent:** Monday, 30 March 2020 3:01 PM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** Re: ENQUIRY OF LIABILITY FOR SLJ684G vs SLD7327Z (AIG) on D.O.A.: 25/03/2020 \*\*\* LKK REF: CC4/AIG20004582/Kea3

Hi Asher,

As per our tele-conversation on this morning , your office have yet to received GIA report from AIG Insurance.

Would appreciate your assistance to request a copy from AIG ASAP as we'll need your assistance to verified on Owner & Driver relationship for SLD7327Z on urgent basis; SLJ684G was sent to our workshop since 26/03/2020.

Thank you.

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd (AMK)  
Tel : 64812001

**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, March 27, 2020 6:34 PM  
**To:** Cheng Hoe Motor Pte Ltd (AMK) ; Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: ENQUIRY OF LIABILITY FOR SLJ684G vs SLD7327Z (AIG) on D.O.A.: 25/03/2020 \*\*\* LKK REF: CC4/AIG20004582/Kea3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report**.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com](mailto:chmamk@singnet.com)>  
**Sent:** Friday, 27 March, 2020 4:47 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** Fw: ENQUIRY OF LIABILITY FOR SLJ684G vs SLD7327Z (AIG) on D.O.A.: 25/03/2020  
**Importance:** High

Hi Mei Kwan,

Dont mind assist to advise who is the officer-in-charge for this case.

FYI – Kenneth has surveyed the above car on this afternoon.

Thank you.

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd (AMK)  
Tel : 64812001

**From:** Cheng Hoe Motor Pte Ltd (AMK)  
**Sent:** Friday, March 27, 2020 10:21 AM  
**To:** LKK ADMIN A ; LKK ADMIN B  
**Subject:** ENQUIRY OF LIABILITY FOR SLJ684G vs SLD7327Z (AIG) on D.O.A.: 25/03/2020

Hi,

Kenneth will survey this vehicle in awhile.

GIA Report & LTA search as per attach, please assist to advise on liability on urgent basis as owner had left his vehicle in our workshop.

Thank you.

rgds  
Dorlyn Li  
Cheng HOe Motor Pte Ltd (AMK)  
Tel : 64812001

**From:** admin  
**Sent:** Thursday, March 26, 2020 5:42 PM  
**To:** [chmamk@singnet.com](mailto:chmamk@singnet.com)  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: PRE-REPAIR INSPECTION REQUEST - SLJ684G vs SLD7327Z (OI) on D.O.A.: 25/03/2020

Dear Dorlyn,

Is the vehicle SLJ 684G in the workshop?

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** admin <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 26 March 2020 5:16 PM  
**To:** [chmamk@singnet.com](mailto:chmamk@singnet.com)  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** PRE-REPAIR INSPECTION REQUEST - SLJ684G vs SLD7327Z (OI) on D.O.A.: 25/03/2020

Dear Dorlyn,

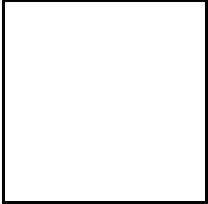
Is the vehicle SLJ 684G in the workshop?

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

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