

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 25.04.2020

Lonpac Insurance BHD  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SGS 5116J / YL 4122X ON.26.03.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SGS 5116J**, which was involved in the captioned accident with your insured vehicle no: **YL 4122X**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,490.00
2) Loss of Rental	\$ 1,440.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 8,932.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd



DATE : 26.03.2020

TO : Lonpac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. SGS 5116J / YL 4122X  
And Other

ALONG Admiralty Road (After Attap Valley Road)

ON 26.03.2020

I/We, Toh Ban Seng Contractor Pte Ltd  
of (NRIC No./ROC No.) 198402463 M  
of 287 Kat. Bukit Avenue 1 Shun Li Industrial Park Singapore 416078  
owner of vehicle no. SGS 5116J in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SGS 5116J at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

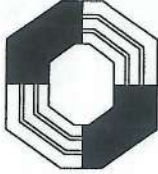
Signature of Owner :



company chop.  
X  
sign

Name of Owner :

Toh Ban Seng Contractor Pte Ltd.



# LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023258  
DATE : 16 DECEMBER 2020

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

## DISCHARGE VOUCHER

I/We, **TOH BAN SENG CONTRACTOR PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YL4122X** the sum of Singapore Dollar Eight Thousand Four Hundred Fifty Only (\$8,450.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SGS5116J** and **YL4122X** on 26 MARCH 2020 along **ADMIRALTY ROAD WEST TOWARDS SENOKO ROAD**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / CHIA ON YEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FASTECH AUTO PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

18/01/21

Signature of vehicle owner/Date

TOH BAN SENG CONTRACTOR PTE LTD

18/01/21

Name of vehicle owner /Date





## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 21802

Date 25.04.2020  
Vehicle No SGS 5116J  
Make/Model Toyota Wish  
Chassis/Eng# :  
Accident Date 26.03.2020  
Claim No :  
Reference 0320 -21802  
Policy No

Amount

To proceed on lump sum repair S\$ 7000.00

E. & O. E.

Total : S\$ 7000.00

GST @ 7% : S\$ 490.00

*Amount Due* : **S\$ 7490.00**



for FASTECH AUTO PTE LTD

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TOH BAN SENG CONTRACTOR PTE LTD

Invoice : DCR-2020-03-30

Date : 02.04.2020

Agreement No : 21274

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SCG 9897Y</u> ( 0320-21802 )	\$ 1,440.00
Rental Period from <u>26.03.2020</u> to <u>02.04.2020</u> .	

E. & O. E.	Total \$ <u>1,440.00</u>
------------	--------------------------

JENNY LAW  
for Dynamic Car Rental

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

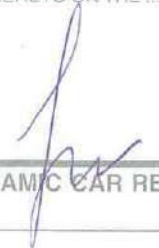
## RENTAL TERMS AND CONDITIONS


No. 21274

Name <b>Toh Ban Seng Contractor Pte Ltd (19840243M)</b>		REG. No. <b>SG 9897Y</b>	MAKE MODEL:						
ADDRESS			DIESEL	PETROL	E	1/4	1/2	3/4	F
		KM IN	DATE & TIME IN <b>02.04.2020 4.10 pm</b>						
		KM OUT	DATE & TIME OUT <b>26.03.2020 3.31 pm</b>						
		KM DRIVEN	TIME USED						
NAMED DRIVER <b>Abdul Saleem Mohamed Thaufeek</b>									
DRIVING LICENCE NO <b>G 3062 416K</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS				
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>8</b> DAYS		@SS <b>180.00</b>		<b>\$1440.00</b>		
ADD NAMED DRIVER		WEEKS		@SS					
DRIVING LICENCE NO		DATE OF EXPIRY	MONTHS		@SS				
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL				
IMPORTANT NOTES:				TOTAL RENTAL		<b>\$1440.00</b>			
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.				DELIVERY FEE					
Vehicle return during office hour only. No Service on Public Holiday and Sunday.				COLLECTION FEE					
EXCESS:		X		PER DAY		PER WEEK		PER MONTH	
*Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/Screen Excess In S'pore: SGD100 W/Screen Excess Outside S'pore: SGD200				\$		\$		\$	
ADDITIONAL CONDITIONS:		X		PER DAY		PER WEEK		PER MONTH	
* Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 65 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.				\$		\$		\$	
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.		PREPAYMENT		TOTAL CHARGE					
		CHECK		DEPOSIT					
		CASH							
		RECEIPT NO.		NETT CHARGE					
		AMOUNT DUE / REFUND							

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X   
DYNAMIC CAR RENTAL

X  26/03/2020  
RENTER'S/DRIVER'S SIGNATURE



## Third Party Insurer Enquiry

Our Ref No: GR-20-050502  
Date of Request: 26/03/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 26/03/2020  
Enquiry By Jason Tang Jun Zhong  
Vehicle No. YL4122X  
Accident Date 26/03/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YL4122X	Lonpac Insurance Bhd	28/11/2019-27/11/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-050502

Date of Request: 26/03/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 26/03/2020  
Enquiry By Jason Tang Jun Zhong  
P Vehicle No. YL4122X  
Accident Date 26/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





## Khanchna (LKK Auto)

---

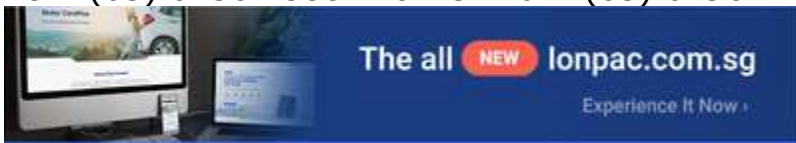
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, September 2, 2020 3:49 PM  
**To:** Khanchna (LKK Auto); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST - Direct Settlement - Accident Involving YL4122X (OI : LPC - 19/20/20/VC05/023258) AND SGS5116J (TP : LKK REF - CC6/LPC20004578/Uka3) on 26/03/2020 [External General]

### Lonpac External - General

Dear Khanchna

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Wednesday, 2 September 2020 1:16 PM  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST - Direct Settlement - Accident Involving YL4122X (OI : LPC - 19/20/20/VC05/023258) AND SGS5116J (TP : LKK REF - CC6/LPC20004578/Uka3) on 26/03/2020 [External General]

**LPC ref: 19/20/20/VC05/023258**  
**LKK REF: CC6/LPC20004578/Uka3**

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 30/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

3 vehicle chain collision, Ol vehicle is last. We are of the view that BOLA 28 is applicable.

Summary to offer to third party repairer "FASTECH AUTO PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 38,742.23	\$ 7,490.00
2. Loss of Rental (8 days x \$180)	\$ 1,440.00	\$ 960~ 1,440.00 (\$120~ \$180 x 8 days)
3. GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 40,184.23</b>	<b><u>\$ 8,452.00 ~ 8,932.00</u></b>

\*\*10 days recommendation for repair

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** 30 March 2020 4:48 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YL4122X (OI : LPC - 19/20/20/VC05/023258) AND SGS5116J (TP : LKK REF - CC6/LPC20004578/Uka3) on 26/03/2020 [External General]

## **Lonpac External - General**

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

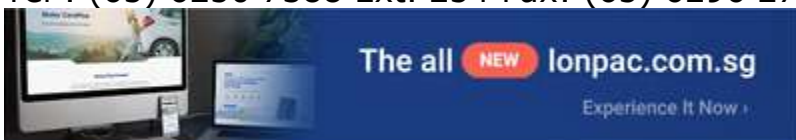
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 30 March 2020 4:38 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YL4122X (OI : LPC - TBA) AND SGS5116J (TP : LKK REF - CC6/LPC20004578/Uka3) on 26/03/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGS 5116J at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)