

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 25 August 2020 9:19 AM  
**To:** Veron Chen (LKKAUTO); Adrian Ling (LKKAUTO); SUR; Admin A; Admin-D (LKKAUTO)  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: LOD - FINAL REVISION - SMA469Y - OD AIG - SURVEYED 16 MAR 20  
**Attachments:** SMA 469 Y - LOD.pdf

Dear Veron,

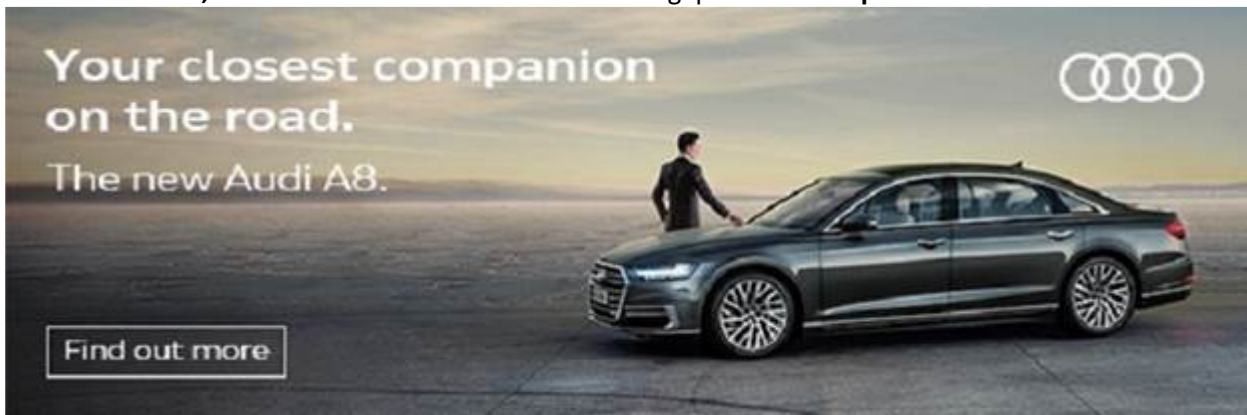
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

**Best Regards,**  
**Nadia**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Monday, 29 June, 2020 11:04 AM  
**To:** Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jayee.yap@premiumauto.com.sg; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SMA469Y - OD AIG - SURVEYED 16 MAR 20

Dear Mr Boo,

Confirm repair cost of \$6178.40 before excess \$500 and GST @ 3 days.

**Dear Nadia,**

**Please expedite invoice and discharge voucher for our closure.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]

**Sent:** Saturday, 27 June 2020 6:06 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg

**Subject:** FINAL REVISION - SMA469Y - OD AIG - SURVEYED 16 MAR 20

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$6178.40 @ 3 days.

Your early closure is well appreciated.

Best regards - jb