

**Re: REQUEST FOR DIRECT SETTLEMENT - SMN2534K & SLK5447L ON 25/03/2020 \*\*\***  
**LKK REF: CC3/AIG20004554/ea3**

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Fri 4/17/2020 2:35 PM

To: PBSP <pml-pbsp@simeDarby.com.sg>

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

*Best Regards,*

*Asher Sng | Case Handler*

*LKK Auto Consultants Pte Ltd*

*phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Asher Sng (LKKAUTO)

**Sent:** Tuesday, March 31, 2020 3:18 PM

**To:** PBSP <pml-pbsp@simeDarby.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SMN2534K & SLK5447L ON 25/03/2020 \*\*\* LKK REF: CC3/AIG20004554/ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <pml-pbsp@simedarby.com.sg>

**Sent:** Tuesday, 31 March 2020 2:32 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SMN2534K & SLK5447L ON 25/03/2020 \*\*\* LKK REF: CC3/AIG20004554/ea3

Dear Asher,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 27 March 2020 10:33 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 甯珺 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SMN2534K & SLK5447L ON 25/03/2020 \*\*\* LKK REF: CC3/AIG20004554/ea3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Asher,**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Friday, 27 March, 2020 9:50 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SMN2534K & SLK5447L ON 25/03/2020

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Wednesday, 25 March 2020 6:23 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 甯璿 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** REQUEST FOR DIRECT SETTLEMENT - SMN2534K & SLK5447L ON 25/03/2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601