

## Jasper Chua (LKK Auto)

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**From:** Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Friday, 25 September 2020 2:43 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Karen Tan  
**Subject:** FW: SURVEY ASSESSMENT - D20001604MFSH/1 // EXPRESS SETTLEMENT/ LKK Ref : CC4/FCI20004553/Uba3q2

Dear Jasper,

Pls proceed to offer as below :

COR - \$4,700.00

LOR - \$250 to \$420 (\$50 to \$60 x 5 to 7 days)

LTA Search - \$7.45

Total - \$4,957.45 to \$5,127.45

Kindly request 3 docus from TP :

- 1) LOA
- 2) Certificate of Insurance
- 3) Driving Licence

Regards

Chris Lim  
Motor Claims Dept.

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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** Monday, 14 September 2020 4:10 pm  
**To:** Chris Lim Gan Koon <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001604MFSH/1 // EXPRESS SETTLEMENT/ LKK Ref : CC4/FCI20004553/Uba3q2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **LIU'S BROTHER AUTO ENGINEERING WORKSHOP** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 11,020.00	\$ 4,700.00
Loss of Use (\$80.00 x 7 days)	\$ 560.00	\$ 420.00
LTA Search Fee	\$ 7.45	\$ 7.45
<b>Proposed Total</b>	<b>\$ 11,587.45</b>	<b>\$ 5,127.45</b>

(\$60.00 x 7 days)

Breakdown of days is as follows:

Recommended repair days	5
Weekends / Downtime	2
<b>CLAIM DAYS</b>	<b>7</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

**Sent:** Tuesday, 31 March, 2020 4:52 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SURVEY ASSESSMENT - D20001604MFSH/1 // EXPRESS SETTLEMENT

Dear Sir,

Refer to your email below.

Please proceed for express settlement.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**

**[joanneYong@msfirstcapital.com.sg](mailto:joanneYong@msfirstcapital.com.sg)**

**MS First Capital Insurance Limited**

A Member of **MS&AD** Insurance Group

36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, March 27, 2020 7:06 PM  
**To:** Joanne Yong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001604MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20001604MFSH**  
**LKK REF: CC4/FCI20004553/Uha3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 1219X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 26 March, 2020 10:07 AM  
**To:** 'Claim Workflow System' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [JOANNEYONG@MSFIRSTCAPITAL.COM.SG](mailto:JOANNEYONG@MSFIRSTCAPITAL.COM.SG); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001604MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Thursday, 26 March 2020 10:03 AM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG);  
[JOANNEYONG@MSFIRSTCAPITAL.COM.SG](mailto:JOANNEYONG@MSFIRSTCAPITAL.COM.SG)  
**Subject:** PRI: SURVEY ASSESSMENT - D20001604MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

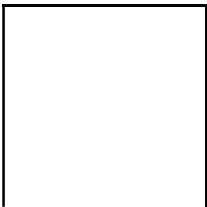
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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