

**admin**

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 26 March 2020 12:49 PM  
**To:** eunice.huang@yschunglaw.com; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** choiying@yschunglaw.com; 'Kelly Cheng'; cho.tsui@yschunglaw.com;  
jd.motorsports@outlook.com; Zuhaidah Samsuri  
**Subject:** RE: PRE-REPAIR SURVEY - (III) OUR REF: 880600461.2020.KC(PDPI)  
**Attachments:** 25032020153556-0001.pdf

Dear Sir / Mdm

**This Pre-Repair Survey is on Without Prejudice Basis.**

THIRD PARTY VEHICLE NO. : FBA1854S  
III INSURED VEHICLE NO. : SHC8711T  
DATE OF LOSS : 22.03.20

We acknowledge receipt of your email.

**In compliance to Pre-Action Protocol for NIMA cases, we note that**

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by **Aida**.

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

**\*\*Surveyor kindly upload this assignment to Merimen.**

We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.

**Thank You.**

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** eunice.huang@yschunglaw.com <eunice.huang@yschunglaw.com>  
**Sent:** Thursday, 26 March 2020 12:23 pm  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** choiying@yschunglaw.com; 'Kelly Cheng' <kelly.cheng@yschunglaw.com>; cho.tsui@yschunglaw.com; jd.motorsports@outlook.com  
**Subject:** RE: PRE-REPAIR SURVEY - (III) OUR REF: 880600461.2020.KC(PDPI)

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We refer to your email dated 26 March 2020.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

1. Mr Bok - Prudent Adjusters
2. Kelvin - KAAS
3. Terrence - KAAS

Kindly let us hear from you within 2 working days as per the new NIMA protocol, failing which we will proceed with the necessary.

Thank you.



**Eunice Huang** | *Executive*

*On behalf of Mr. Bernard Chung*

1 North Bridge Road #18-02 High Street Centre Singapore 179094  
T (65) 6820 0772 (Ext. 105) | F (65) 65 6820 6772

[Website](#) | [Email](#)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Thursday, 26 March 2020 8:53 am  
**To:** [eunice.huang@yschunglaw.com](mailto:eunice.huang@yschunglaw.com)  
**Cc:** [choiying@yschunglaw.com](mailto:choiying@yschunglaw.com); 'Kelly Cheng' <[kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com)>; [cho.tsui@yschunglaw.com](mailto:cho.tsui@yschunglaw.com)  
**Subject:** RE: PRE-REPAIR SURVEY - (III) OUR REF: 880600461.2020.KC(PDPI)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [eunice.huang@yschunglaw.com](mailto:eunice.huang@yschunglaw.com) <[eunice.huang@yschunglaw.com](mailto:eunice.huang@yschunglaw.com)>  
**Sent:** Wednesday, 25 March 2020 4:56 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [choiying@yschunglaw.com](mailto:choiying@yschunglaw.com); 'Kelly Cheng' <[kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com)>; [cho.tsui@yschunglaw.com](mailto:cho.tsui@yschunglaw.com)  
**Subject:** RE: PRE-REPAIR SURVEY - (III) OUR REF: 880600461.2020.KC(PDPI)

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We refer to the above matter.

We enclosed herewith the Pre-Repair Survey Notification dated 25 March 2020 for your immediate attention.

Kindly respond to us within the stipulated timeline.

Thank you.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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