admin

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 25 March 2020 5:53 PM

To: Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei

Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc: Ivy Yong; Zheng Hanyang; Phoebe Xie

Subject: FW: Claims ref no. (P) CDMFG20000511 PRI - Acc Inv: GBG 1005 U & YP 1148 X ON 23

MARCH 2020

Date Classification: Confidential, C3

** NOTE: Please create case, input our Claim ref no. and upload <u>ALL</u> survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: bonnie kwok < litigation@bonniekwok.com>

Sent: Wednesday, 25 March 2020 4:56 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Re: Claims ref no. (P) CDMFG20000511 PRI - Acc Inv: GBG 1005 U & YP 1148 X ON 23 MARCH 2020

Dear Sir,

We refer to your email dated 25 March 2020.

Our client has no objection of appointing the motor surveyor LKK stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,

June

On Wed, 25 Mar 2020 at 10:23, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

Date Classification: Confidential, C3

Dear June,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: bonnie kwok < litigation@bonniekwok.com>

Sent: Tuesday, 24 March 2020 9:51 am

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg > Subject: PRI - Acc Inv: GBG 1005 U & YP 1148 X ON 23 MARCH 2020
Dear Sir,
We refer to the above matter.
We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle GBG 1005 U at M/s Yee Auto Pte Ltd, 160 Sin Ming Drive #02-17 Sin Ming Autocity Singapore 575722. Contact number 6457 5768 /6457 2625.
Regards,
June
BONNIE KWOK LLC
Advocates & Solicitors
101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358
TEL: 6536 6026
FAX: 6536 2279
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GST Reg. No.: 201203547Z

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