

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 10 June 2020 10:26 AM
To: Claims; claims@premiumautocare.com.sg
Cc: SUR; Steve Chen (LKK Auto)
Subject: RE: OD SKU 9282C (DOA: 04/02/2020)
Attachments: SUPPLEMENTARY - PAINT COATING.PDF

Dear Sir/Madam,

Please be informed that the paint coating as attached will not covered by AIG.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto)
Sent: Monday, 6 April 2020 12:14 PM
To: Claims <claims@premiumauto.com.sg>; claims@premiumautocare.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD SKU 9282C (DOA: 04/02/2020)

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SKU 9282C, (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please take out the labour no. 1 (\$480/-) as comment as not necessary by our principle. Kindly contact our surveyor if you have further enquiry.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 26 March 2020 2:06 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; claims@premiumautocare.com.sg
Subject: OD SKU 9282C (DOA: 04/02/2020)

Dear Shiau Chan ,

Attached is the Gia report, DL , Certificate insurance and video footage for your reference.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, March 26, 2020 1:22 PM
To: claims@premiumauto.com.sg; claims@premiumautocare.com.sg
Subject: OD SKU 9282C (DOA: 04/02/2020)

Dear Sir/Madam,

Kindly provide us the certificate of insurance and driver's driving license copy of above vehicle.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)