

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref : S0M02JPQ - Saw Theng  
Our Ref : CIV1303168 / GBE 2665 T

Date : 07.04.2020

AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

RE : ACCIDENT INVOLVING **GBE 2665 T & SHC 5980 C**  
ACCIDENT DATE **13.03.2020**  
ACCIDENT ALONG **BARTLEY ROAD EAST EXIT TO UPPER PAYA LEBAR**

We are the workshop for the owner of motor vehicle no : **GBE 2665 T** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **SHC 5980 C** we are submitting these claims for your consideration.

1	Cost of repair	S \$	224.70
2	Loss of use <u>2</u> days @ \$ <u>160</u> / day	S \$	320.00
<div style="border: 1px solid black; padding: 5px;"><p>DOA : 13.03.2020 PRI Request : 24.03.2020 @ 11:07 Survey Date : 25.03.2020                      1 day      to arrange PRI Recommend :                                      1 day Weekend : <b>Total :                                      2 days</b></p></div>			
5	LTA Fee	S \$	7.45
		<b>S \$</b>	<b>552.15</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteempert.com.sg](mailto:carmen@esteempert.com.sg)



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221

Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112

Fax : 6451 0394

Co. Reg No. : 200005485N

GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Claim No: CER1302418  
Final No: CIV1303168  
Date: 27 Mar 2020  
Policy No:  
Veh Reg No: GBE2665T  
Make/Model: NISSAN NV350  
Chassis No: JN1UC4E26Z0001956  
Engine No: YD25354948A  
Reg. Date:

ATTN: Motor Claim Department \ MS MABEL

Your Ref No: S0M02JPQ

Claim Type: Third Party

Accident Date: 13/03/2020

TP Veh Reg No: SHC5980C

## Tax Invoice to Vehicle No :GBE2665T

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	210.00	
		210.00	210.00
Total			S\$ 210.00
Add GST @ 7%			14.70
Total Amount Payable			S\$ 224.70

TOTAL: SINGAPORE DOLLAR TWO HUNDRED TWENTY FOUR AND CENTS SEVENTY ONLY

The above vehicle was surveyed by KENNETH on 25/03/2020

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Mar 2020 / 11:01:46

Receipt Date/Time : 24 Mar 2020 / 11:01:45

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200324-001033

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC5980C As at 13 Mar 2020/18:30:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHC5980C Enquiry Fee 20200324110045714924	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20200324110107124	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC 5980C (Insd veh)	Model: Nissan NV350 (2488cc)
	GBE 2665T (TP veh)	
Date of Accident/ Time:	13/03/2020	

Repair Estimate	: \$		
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	400.00	
Payee Name : Esteem Performance Pte Ltd			
Is Third Party Workshop GIA Registered? [X] YES [ ] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: <u>15</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: Carmen Lim  
Date: 16-04-2020



Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: Jin Lim  
Date: 16-04-2020



Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 17/04/2020

**ACCIDENT INVOLVING SHC 5980C(AXA) AND GBE 2665T ALONG/AT BARTLEY ROAD EAST TWDS UPPER PAYA LEBAR ROAD ON 13/03/2020**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 9/4/2020 11:33 AM

To: 'claims' <claims@transcab.com.sg>

Cc: transcab\_avaclaims@ava-ins.com <transcab\_avaclaims@ava-ins.com>

09 April 2020

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM20004517/Kpa3 // S0M02JPQ**

**YOUR REF : P1680520 (SHC5980C)**

**ACCIDENT INVOLVING SHC 5980C(AXA) AND GBE 2665T ALONG/AT BARTLEY ROAD EAST TWDS UPPER PAYA LEBAR ROAD ON 13/03/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ESTEEM PERFORMANCE PTE LTD acting on behalf of the owner of GBE2665T against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as he changed lane and resulted the collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.



Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING GBE 7665 T & SHC 5980 C along  
Bartley Road East Exit to Upper Panza Lebm  
on 13.03.2019 @ 18:30.

I, Goldbell Car Rental Pte Ltd Nric No. 200710651 D  
Of 10 Raeburn Park #02-10 Singapore 088702 Owner  
of motor vehicle no. GBE 266S T. do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
                                 as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner



Stamp