

FIRST AUTOWORKS

Letter of Demand

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Re : Accident involving my vehicle no. SMC 1660T and vehicle no. G86 8987P on 18/3/2020 at 11.45 HRS PM/AM along SYED ALWI ROAD BEFORE HOTEL BOSS

1) I/We, the owner of vehicle no. SMC 1660T hereby appoint 1ST AUTOWORKS PTE LTD ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ 2591.54
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$
Loss of use/rental for <u>4</u> days @ \$ <u>100</u> per day	\$ 400.00
Loss of income for _____ days @ \$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$
Others	\$
Total :	\$ 2991.54



Signature of vehicle owner: 

Name - ALPINE CAR RENTAL PTE LTD.

Address : 7 UBI CLOSE

(S) 408604

Tel : 65113021

Witnessed by :

RONNIE

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. Smc 1660T and GBG 8987P On 18/3/2020 At
SYED ALWI ROAD BEFORE HOTEL BOSS

1. I/We, the owner of vehicle no. Smc 1660T hereby instruct and authorize you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$_____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 24 day of 03 2020

Signature of vehicle owner 

Name - ALPINE CAR RENTAL PTE LTD

IC No : 199003483 E
(Company stamp, if applicable)

Address : 7 UBI CLOSE

(S) 408604

Tel : 6511 3021

h
Witnessed by :
Ronnie

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **1ST AUTOWORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,400.00** (Global Sum) for vehicle no. **SMC 1660T** that was damaged pursuant to the accident which occurred on **18/03/2020** (date) along **SYED ALWI ROAD BEFORE HOTEL BOSS** involving vehicle no/s **GBG 8987P**.

This is pursuant to the inspection conducted on **24/03/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ALPINE CAR RENTAL PTE LTD** (the third party claimant”) of vehicle no. **SMC 1660T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMC 1660T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21st (day) of Dec (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**“SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM”**

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933 Tel: 68441985 Fax: 68445185

TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way
#07-16, Singapore 079120

GST Ref. No: M2-0111811-5

Vehicle No: SMC 1660T
Chassis No :JM6BN22A8J0215041
Engine No: P520504716

Invoice No: CGI-ASC-20IR00615G

Invoice Date: 2/6/2020

DESCRIPTION**AMOUNT
SGD****Parts**

<u>No.</u>	<u>Qty.</u>	<u>Description</u>	<u>Price (SGD)</u>
1	1	FRT BUMPER	710.00
2	1	FRT BUMPER SIDE RETAINER RH, Guide	70.00
3	1	FRT BUMPER CLIP SET - Rivet	30.00
4	1	RH HEADLAMP	790.00
5	1	FRT FENDER RH	390.00

Total: 1990.00
Less 20%: 398.00
Parts Total : 1592.00


Labour

<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate & align repair /	400.00
2	Carry out spray painting on affect area frt portion (frt bumper, RH frt fender)	400.00
3	To disconnect front wire harness of electrical component to facilitate repair, reconnect & check electrical function after repair	30.00

Labour Total : 830.00

Sub Total : \$2,422.00
GST (7%) \$169.54
Grand Total: \$2,591.54

Yours Faithfully,



Ronnie Tan
Service Advisor
Tel: 68441985 Fax:68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1 ST AUTOWORKS PTE LTD".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, May 29, 2020 2:02 PM
To: GENERAL@JEIFONG.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SMC 1660T & GBG 8987P ALONG/AT SYED ALWI ROAD ON 18/03/2020

Our Ref: CC6/AIG20004515/Aka3

JEI FONG ENGINEERING PTE LTD

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 1660T & GBG 8987P ALONG/AT SYED ALWI ROAD ON 18/03/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please e-mail us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Mar 2020 15:02	Clim Dtl Modified	Claimant's Name: -> ALPINE CAR RENTAL PTE LTD.	[A] Diana Bte Raimy
2	26 Mar 2020 15:02	Clim Veh Model Changed	(204894) MAZDA 3 1.5 SEDAN (A).	[A] Diana Bte Raimy
3	26 Mar 2020 15:02	Clim Created	Reg No: SMC1660T. Acct Date: 2020/03/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: 1st Autoworks Pte Ltd (HQ)	[A] Diana Bte Raimy
4	26 Mar 2020 15:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	26 Mar 2020 15:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/04/06	[A] Diana Bte Raimy
6	26 Mar 2020 15:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	26 Mar 2020 15:02	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	26 Mar 2020 15:03	Label Added	(19):Fastlane.	[A] Diana Bte Raimy
9	26 Mar 2020 15:03	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Diana Bte Raimy
10	30 Nov 2020 22:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	30 Nov 2020 22:54	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	30 Nov 2020 22:54	Clim Dtl Modified	JPJ Reg. Date: -> 2018/06/27.	[A] JOANNE LEE KHANG MIN
13	30 Nov 2020 22:54	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	01 Dec 2020 09:28	Adj Mandate Request	Cur.Req:2831.54:TP wanted to park but OI overtook TP vehicle to park at the same spot. Liability down against OI. Surveyor recommend: 4 days	[A] Khanchna Pothuraj
15	07 Dec 2020 09:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/04/06	[I] Loh, Chee-Heng
16	07 Dec 2020 09:30	Adj Mandate Set	Approved:2831.54.	[I] Loh, Chee-Heng

Date From
 Date To
 Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2649863	30 Nov 2020 22:54:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMC1660T	GBG8987P	11.00

