

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Mar 2020 Edit Reg		24 Mar 2020 00:00 Edit Adj Rpt	S\$1,277.83 Edit Estimates	S\$1,277.83 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	WOON CHIU TING , ID: S1555188G		
Main Claimant:	SMRT TAXIS PTE LTD		
Vehicle Reg. No.:	SHD6447P	Date of Loss:	22/03/2020 00:00 - :59 [28 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4327314013SG	Policy/Cover Note No.:	2100421467 (Comprehensive)
Vehicle Reg. No. (Insured):	SGC3660B	Policy No. (Claimant):	D-19093197MFSH
		Excess:	
Repairer:	Smrt Automotive Services Pte Ltd (HQ) No. 61 Woodlands Industrial Park E9, #04-04 Premium Building, 757047 Woodlands - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 03/04/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (20/08/2020): **Alert - Adj Mandate Approved (S\$1929.95) - SHD6447P - Claim Handler: MdNoor, Nor...**

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SHD6447P (4327314013SG)**
[SGC3660B]

TP

SMRT TAXIS PTE LTD

Mar 22 2020 12:00AM

[WOON CHIU TING]

Smrt Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			☒		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail	Print				
1	26/03/20 16:50	Video - Accident													Load MP4					
Letters/Correspondences															1 per page			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Photos/Images															3 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	24/04/20 11:38	Chassis Number													Load JPG	☒				
2	24/04/20 11:38	Odometer Reading													Load JPG	☒				
3	24/04/20 11:38	General View													Load JPG	☒				
4	24/04/20 11:38	General View													Load JPG	☒				
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23	24/04/20 11:39	Dismantled Parts													Load JPG	☒				
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28	24/04/20 11:39	Dismantled Parts													Load JPG	☒				

Video			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
29	24/04/20 11:39	Dismantled Parts	 Load JPG	☒
30	24/04/20 11:39	Dismantled Parts	 Load JPG	☒
31	24/04/20 11:39	After Repair Photo	 Load JPG	☒
32	24/04/20 11:39	After Repair Photo	 Load JPG	☒
33	24/04/20 11:39	After Repair Photo	 Load JPG	☒
34	24/04/20 11:39	After Repair Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	25/03/20 17:30	TP GIA REPORT	 Load PDF	
2	25/03/20 17:30	TP ESTIMATE - MARKED	 Load PDF	
3	07/07/20 13:40	LETTER TO OI	 Load PDF	
4	13/07/20 15:24	LOD	 Load PDF	
5	13/07/20 15:24	RENTAL	 Load PDF	
6	13/07/20 15:24	LTA SEARCH FEE	 Load PDF	
7	20/10/20 11:06	Authorisation to Act	 Load PDF	
8	20/10/20 11:06	Release Voucher	 Load PDF	
9	20/10/20 11:06	WORKSHOP INVOICE	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	26/03/20 16:49	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGC3660B (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID CVT
	SHD6447P (TP veh)		(A)
Date of Accident:	22/03/2020		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		11,475.50
Final Repair Cost	:	\$		1,277.83
Loss of Use	:	\$		200.00
				4.00 days at \$50.00 per day
Rental (if any)	:	\$		445.12
				4 days
LTA / GIA Search Fee	:	\$		7.00
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$		1,929.95
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)				
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>				
Remarks _____				

Payment Instruction: Payee's Breakdown				
1)	SMRT TAXIS PTE LTD	:	\$	1,929.95
2)		:	\$	
3)		:	\$	
4)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

20 Oct
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/AIG20004507/QDA3S2**Date:** 20/10/2020REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100421467
Claimant Vehicle No :	SHD6447P	Insured Vehicle No :	SGC3660B
Date of Loss:	22/03/2020	Nature of Claim:	TP
		Claim No:	4327314013SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD6447P		
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Engine No:	2ZRS101861
Reg. Date:	03/11/2017 (Man. Year: 2017)	Chassis No:	JTDKB3FU403573660
Colour:	Maroon	Odometer:	275666 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	West Lake 6 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 6 mm	Rear Right Side:	West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,814.50	777.83	7,036.67	90.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,661.00	500.00	3,161.00	86.34
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	11,475.50	1,277.83	10,197.67	88.86
+ Loss of Use (4.0 x S\$50.00/day) (\$\$)		200.00		
+ Car Rental (4.0 x S\$111.28/day) (\$\$)		445.12		
+ Doc/Search Fee (\$\$)		7.00		
Nett Liability (\$\$)		1,929.95		

INSPECTION

Date of Assignment:	24/03/2020	
Date Inspected:	24/03/2020	Inspected At: Smrt Automotive Services Pte Ltd (HQ) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	3.0 days	

Adjuster: OI SUN PIN**Manager:** CHAN JIA LE*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*GUARD, RR BUMPER, LOWER (DISC 25%)	Scratched	558.30 F	*418.73 F
2	1		*REAR BUMPER REINFORCEMENT (DISC 25%)	Bent	318.80 F	*239.10 F
3	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1		*CLIPS PIECE, FRT & RR BUMPER	Serviceable	1.50 F	*- F
5	1		*PAD, RR BUMPER, RH & LH, 1	Serviceable	3.80 F	*- F
6	1		*PAD, RR BUMPER, RH & LH, 2	Serviceable	3.80 F	*- F
7	1		*PAD, RR BUMPER, RH & LH, 3	Serviceable	3.80 F	*- F
8	1		*SEAL, RR BUMPER ARM, RH & LH	Serviceable	11.00 F	*- F
9	1		*FILLER, RR BUMPER, LH	Serviceable	119.90 F	*- F
10	1		*FILLER, RR BUMPER, RH	Serviceable	119.90 F	*- F
11	1		*REAR BUMPER REINFORCEMENT	Serviceable	318.80 F	*- F
12	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
13	1		*RETAINER, RR BUMPER, LH	Serviceable	111.50 F	*- F
14	1		*RETAINER, RR BUMPER, RH	Serviceable	112.70 F	*- F
15	1		*SEAL, RR BUMPER, RH	Serviceable	85.20 F	*- F
16	1		*COVER, GUARD RR BUMPER LOWER	Serviceable	14.80 F	*- F
17	1		*PAD, RR BUMPER, CTR	Serviceable	2.20 F	*- F
18	1		*COVER, REAR FLOOR UNDER, LH	Serviceable	234.30 F	*- F
19	1		*COVER, REAR FLOOR UNDER, RH	Serviceable	169.50 F	*- F
20	1		*COVER, REAR FLOOR UNDER CENTER	Serviceable	222.60 F	*- F
21	1		*TAIL GATE PANEL SUB-ASSY, BACK DOOR	Serviceable	929.60 F	*- F
22	1		*TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-	Serviceable	891.20 F	*- F
23	1		*ANTENNA, ELECTRICAL KEY	Serviceable	60.30 F	*- F
24	1		*SPOILER SUB-ASSY, REAR	Serviceable	1,322.10 F	*- F
25	1		*NAME PLATE (HYBRID), LUGGAGE	Serviceable	52.30 F	*- F
26	1		*NAME PLATE (PRIUS), LUGGAGE	Serviceable	52.30 F	*- F
27	1		*EMBLEM SUB-ASSY REAR	Serviceable	46.30 F	*- F
28	1		*SMRT LOGO	Serviceable	7.80 F	*- F
29	1		*STICKER DECAL 6555 8888	Serviceable	21.60 F	*- F
30	1		*END PANEL SUBASSY, BODY LOWER BACK	Serviceable	629.80 F	*- F
31	1		*SEALANT SIKAFLEX	Serviceable	37.00 F	*- F
32	1		*LINER, REAR FENDER, RH	Serviceable	135.80 F	*- F
33	1		*LENS & BODY, REAR COMBINATION LAMP, RH	Serviceable	438.10 F	*- F
34	1		*COVER, REAR COMBINATION LAMP, RH	Serviceable	54.00 F	*- F
35	1		*COVER, RR BUMPER ASSY	Repair	423.90 F	*- F

F=Franchise part.

Total Parts (S\$) 7,814.50 777.83

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	845.00	200.00
2	SPRAY PAINT.	New	2,016.00	300.00
3	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	-
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	New	120.00	0.00
5	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	New	120.00	0.00
6	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.	New	120.00	0.00
7	TO REMOVE AND REFIT WIRE HARDESS.	New	200.00	0.00
8	TO REPLACE SUNDRY PARTS.	New	100.00	0.00
9	TO WASH AND VACUUM.	New	60.00	0.00
Gross Labour Cost (S\$)			3,661.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >