

Jasper Chua (LKK Auto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Monday, 11 May 2020 5:55 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/03/20/1040 - ACCIDENT ON 20/03/20 INVOLVING TIB1241Y AND SKC2977Y ALONG AFTER BS:57019-UPPER THOMSON ROAD-SPRINGLEAF NATURE PK
Attachments: BUS 03 20 1040 SAS.pdf; BUS 03 20 1040 LTA.pdf; BUS 03 20 1040 INV.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number TIB1241Y. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$792.00
Loss of Use	\$1,050.00 (3 days x \$350.00)
LTA search fee	\$7.00
Total	\$1,849.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **TIB 1241Y** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **TIB 1241Y** that was damaged pursuant to the accident which occurred on **20/03/2020** (date) along **T-JUNCTION ON SEMBAWANG ROAD & MANDAI ROAD** (location) involving vehicle no/s **SKC 2977Y** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of 11 (month) 2020(year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$792.00** (Repair Cost), **S\$750.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **TIB 1241Y** that was damaged pursuant to the accident which occurred on **20/03/2020** (date) along **T-JUNCTION ON SEMBAWANG ROAD & MANDAI ROAD** (location) involving vehicle no/s **SKC 2977Y**. This is pursuant to the inspection conducted on **25/03/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **TIB 1241Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **TIB 1241Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 11 (month) 2020 (year)

 OSP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200400318
Date : 27.04.2020
Vehicle No. : TIB1241Y
Your Ref No. : BUS/03/20/1040
Our Ref No. : 24106316
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 262.00	0.00	\$ 0.00	\$ 262.00
GRAND TOTAL					\$ 792.00

Remark :

Make/Model : MERCEDES 0405G
Accident Date : 20.03.2020

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG


Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	24 Mar 2020 / 09:06:41		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SKC2977Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200324090641620137

Search Date / Time: 20 Mar 2020 16:29:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: April 24, 2020 1:08 PM
To: GOHCHANGHEE@GMAIL.COM
Cc: Vic (LKKAuto)
Subject: ACCIDENT INVOLVING SKC 2977Y AND TIB 1241Y ON 20/03/2020

Our Ref: CC3/AIG20004504/Qha3

TONG BEE CONSTRUCTION PTD LTD (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SKC 2977Y AND TIB 1241Y ON 20/03/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :
***TIB1241Y (0567534152SG)**
[SKC2977Y]
TP
SMRT BUSES LTD
Mar 20 2020 12:00AM
[TONG BEE CONSTRUCTION PTE LTD]
Smrt Automotive Services Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 12/11/2020 11:22 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1549.00) - TIB1241Y - Claim Handler: Lee, Ming-Yao

Approved:1549.00:1) COR \$792.00 2) LOR \$750.00 3 days 3) LOU \$7.00

DOCUMENTS SUMMARY
There are no documents.