

Shiau Chan (LKKAUTO)

From: Kenneth Kong (LKKAUTO)
Sent: Tuesday, 14 April 2020 4:07 PM
To: Shiau Chan (LKKAUTO)
Subject: Re: TOTAL LOSS GBF2246P [External Confidential]

No.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 14 April 2020 4:04 PM
To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Subject: RE: TOTAL LOSS GBF2246P [External Confidential]

Dear Kenneth,

No investigation done for this case.

Do you found any illegal modification or wiring done of the said vehicle at the time of your inspection?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Kenneth Kong (LKKAUTO)
Sent: Tuesday, 14 April 2020 3:58 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: Re: TOTAL LOSS GBF2246P [External Confidential]

Who is the investigator?? This should be answered by who?

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 14 April 2020 3:56 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: TOTAL LOSS GBF2246P [External Confidential]

Dear Gerald,

Please be informed that our surveyor still reviewing the matter.

Dear Kenneth,

Kindly expedite.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

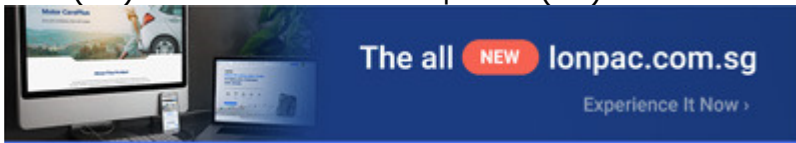
From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 14 April 2020 3:14 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: TOTAL LOSS GBF2246P [External Confidential]

Lonpac External - Confidential

Dear Shiau Chan,

Any update?

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 13 April 2020 11:25 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: TOTAL LOSS [External Confidential]

Dear Ghank you for the email.

Dear Shiau Chan,

FYNA - [CS/LPC20004501/Kqf3s2](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 April 2020 10:58 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: TOTAL LOSS [External Confidential]

Lonpac External - Confidential

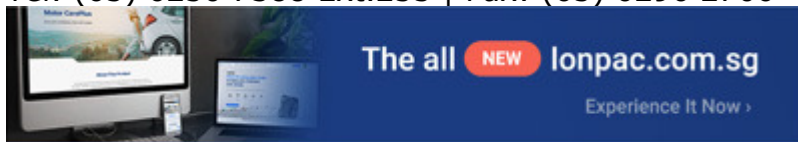
Dear Shirley,

Our insured vehicle is GBF2246P.

Please request to check if there are any illegal modifications or wiring done to the vehicle.
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 13 April 2020 10:53 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: TOTAL LOSS [External Confidential]

Hi Gerald,

Can provide me your insured vehicle number?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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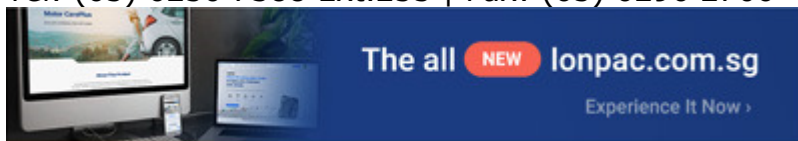
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 April 2020 9:34 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: TOTAL LOSS [External Confidential]

Lonpac External - Confidential

Dear Shirley,

Please check with the surveyor if there are any illegal modifications to the vehicle.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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