

Asher Sng (LKKAUTO)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Tuesday, 13 April 2021 4:47 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [REJECTION REQUEST] Your ref: 4359392135SG // ACCIDENT INVOLVING GBF 6987H (OI) & SLX 6024Z (TP) ON 17/03/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please proceed with claim rejection.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 13 April 2021 3:58 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] [REJECTION REQUEST] Your ref: 4359392135SG // ACCIDENT INVOLVING GBF 6987H (OI) & SLX 6024Z (TP) ON 17/03/2020

This message is from an external sender; be cautious with links and attachments.

Your ref: **4359392135SG**

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 6987H (OI) & SLX 6024Z (TP) ON 17/03/2020

We refer to the above matter.

TP reported that OI make a left turn and scratched his stationary vehicle.

OI reported that while making a left turn and scratched third party vehicle.

Third party video and scene photo uploaded in merimen for your easy reference, based on the video third party make a left turn and move towards insured turning lane.

We are of the opinion that the liability is not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 14 April 2021 10:39 AM
To: Chew Goon Motor(ad3); chewgoon@singnet.com.sg
Cc: Admin A
Subject: RE: Our ref: SLX6024Z ; Your ref: GBH6987H ; Acc date: 17.03.2020 *** LKK REF: CC4/AIG20004481/Kea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Kelly,,

We refer to the above matter.

Our principal has reiterated that the accident was caused due to the entire negligence of your client making a left turn into our insured lane causing the accident.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 20 November 2020 11:12 AM
To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Our ref: SLX6024Z ; Your ref: GBH6987H ; Acc date: 17.03.2020 *** LKK REF: CC4/AIG20004481/Kea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, November 16, 2020 5:43 PM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref: SLX6024Z ; Your ref: GBH6987H ; Acc date: 17.03.2020 *** LKK REF: CC4/AIG20004481/Kea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Monday, 16 November, 2020 11:03 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our ref: SLX6024Z ; Your ref: GBH6987H ; Acc date: 17.03.2020

Dear Sir / Madam,

Kindly refer to the attached LOD.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465