

21/03/2020

ASS. REC. BY:

REF: CS/EG12004475/Uvd3

Special Instruction:

Surveyor: MARCUS

ASSIGNMENT (Office)

From (Person): Pauline soh

of

EGIDate/Time: 25/3/2020 @ 9.45am

Estimated Cost:

Bill to:

OD ~~(TP)~~ WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGQ 8558H

Insured:

SLB 2337M

at Workshop m/s

Fastech Auto

Tel:

6746 5405

of

1 kaki Bukit Avenue 6 # 01-46 Autobay

Policy No:

Claim No:

CDMPG 20000518

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 23/02/2020

CA / REV / REP. / REV 24 HRS

'up'

H.O.D. Endorsement:

Date/Time: 9.50am @ 25/3/2020

Person Contacted:

Shi YingVehicle IN/OUT

Date/Time

Action/Instruction

Estimate ☒SGQ 8558H - CG6 / A1G1000 6151 / Ka2f 2g 2D.O.A. 27/03/2020SLB 2337M - X25/3/20Informed Pauline pending workshop est by email

View Sent Message

This mail is associated with :

***SGQ8558H**
[SLB2337M]

TP

Feb 23 2020 12:00AM

Fastech Auto Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 25/03/2020 15:36 PM.
To claims@ergo.com.sg
Subject TP SURVEY SGQ 8558H

Dear Pauline,

Please be informed that we have inspected the vehicle SGQ 8558H on 25/3/2020.

We are pending estimate from repairer.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

admin

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 25 March 2020 9:45 AM
To: Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: shiying.ong@fastechauto.com.sg; Zheng Hanyang; Phoebe Xie
Subject: FW: Claims ref no. (P) CDMPG20000518 REQUEST FOR PRE-REPAIR INSPECTION FOR SGQ 8558H DOA: 23.02.2020

Date Classification : Confidential, C3

**** NOTE:** Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Wednesday, 25 March 2020 9:40 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: Claims ref no. (P) CDMPG20000518 REQUEST FOR PRE-REPAIR INSPECTION FOR SGQ 8558H
DOA: 23.02.2020

Without Prejudice

Dear Pauline,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre-repair survey.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Wednesday, March 25, 2020 9:34 AM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Claims ref no. (P) CDMPG20000518 REQUEST FOR PRE-REPAIR INSPECTION FOR SGQ 8558H DOA: 23.02.2020

Date Classification : Confidential, C3

Dear Shiying,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd

7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Tuesday, 24 March 2020 5:25 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGQ 8558H DOA: 23.02.2020

Without Prejudice

Dear Sir/Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

From: Ong Shiyong
Sent: Tuesday, March 24, 2020 10:51 AM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SGQ 8558H DOA: 23.02.2020

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: SLB 2337M.

Date of accident: 23/02/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SGQ 8558H.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	108A

Vehicle Details

Vehicle No.:	SGQ8558H
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Mar 2020
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.8L A
Primary Colour:	Beige
Manufacturing Year:	2007
Engine No.:	R18A12032469
Chassis No.:	JHMF16307S215225
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$19,782.00
Original Registration Date:	13 Jun 2007
First Registration Date:	13 Jun 2007
Transfer Count:	2
Actual ARF Paid:	\$21,761.00

Intended PARF Rebate Details

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	31 May 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$26,246.00
COE Rebate Amount:	\$11,457.00
Total Rebate Amount:	\$11,457.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 24 Mar 2020

New Car Reviews by Experts

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Price Range

Depreciation

> 10 year()

Vehicle Type

Advanced Search

Home » Used Cars » Car Guru.Com Pte Ltd » Honda Civic 1.8A VTi-S (COE till 01/2022)

Honda Civic 1.8A VTi-S (COE till 01/2022)

Overview	Financial	Insurance	Accessories	Similar	Research	Photos
Price	\$21,800					
Depreciation	\$12,040 /yr		Reg Date	15-Jan-2007 (1yr 9mths 21days COE left)		
Mileage	163,767 km (12.4k /yr)		Manufactured	2006		
Road Tax	\$1,271 /yr		Transmission	Auto		
Dereg Value	\$9,537 as of today (change)		OMV	\$20,705		
COE	\$26,330		ARF	\$22,776		
Engine Cap	1,799 cc		Power	103.0 kW (138 bhp)		
Curb Weight	1,219 kg		No. of Owners	5		
Type of Vehicle	Mid-Sized Sedan					

Features

1.8L I-VTEC Engine, 5 Speed Auto Transmission, SRS Airbags, Paddle Shifters, Multi-Function Steering Control, ABS, Sports Rims With 4 Disc Brakes. View specs of the Honda Civic (2006-2012)

Accessories

Factory Fitted Audio System, Solar Film, Fog Lamps, Sports Rims, Leather Seats, Reverse Sensors, Retractable Side Mirrors.

Description

Smooth Engine, Easy To Maintain Unit, Immaculate Condition, Depreciation Is Even Cheaper, Do Not Miss, Bank And In House Loan Available! Trade-In Welcome. Call For Appointment For A Test Drive Now Before The Car Is Gone.

Category

COE Car, Premium Ad Car

Status

Available

Resources



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Vehicle Evaluation
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Seller Information

Car Guru.Com Pte Ltd

34 vehicles for sale, 27 sold in past 3 mths

210 Turf Club Road Lot A7/A8/A9
Car Mall @ The Grandstand
Tel: 67639595
Search cars nearby

Jinson Niam 96516602
Jimmy Cai 90079944

Posted on: 23-Mar-2020 | Last Updated on: 23-Mar-2020

Compare

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honda civic Price Range Depreciation > 10 year Vehicle Type Submit

Advanced Search

Home » Used Cars » CarQuotz Singapore » Honda Civic 1.8A VTi-S (COE till 06/2022)

Honda Civic 1.8A VTi-S (COE till 06/2022)

Overview Financial Insurance Accessories Similar Research Photos Map



Price	\$17,998		
Depreciation	\$8,160 /yr	Reg Date	08-Jun-2007 (2yrs 2mths 14days COE left)
Mileage	159,807 km (12.5k /yr)	Manufactured	2007
Road Tax	\$1,271 /yr	Transmission	Auto
Dereg Value	\$11,929 as of today (change)	OMV	\$19,923
COE	\$27,044	ARF	\$21,916
Engine Cap	1,799 cc	Power	103.0 kW (138 bhp)
Curb Weight	1,219 kg	No. of Owners	4

Type of Vehicle Mid-Sized Sedan

Features

Powerful Engine 1.8L I-VTEC Engine And Smooth 5 Speed Auto Transmission, SRS Airbags, Paddle Shifters, Multi Function Steering Control, ABS. View specs of the Honda Civic (2006-2012)

Accessories

Andriod DVD Sound System, Solar Film, Fog Lamps, Sports Rims, Leather Seats, Reverse Sensors, Retractable Side Mirrors.

Description

Drive With Assurance With 5 Star Reviews! Warranty Till 3/2021, Genuine And Transparent! Flexible Bank/In House 100% Full Loan Monthly \$789, All Our Consignment Cars Are Selling At The Most Reasonable Price With A Peace Of Mind! STA Evaluation Good Conditions! No Repair Needed! Fully Refurbished! New \$2k Premium Paintwork/Customize Leather Seat! View To Believe! 10AM To 9PM. View Today!

Category

COE Car

Status

Available

Resources

Car Valuation - Free Find out the market value of your existing car for free. Get started



Shortlist Compare Add note Report Error More Actions

Seller Information

CarQuotz Singapore

Customer Reviews

5.0 ★★★★★

Carquotz recommended by 90 people

Date of Accident : 23.03.2020 Accident Time: 19:00 (24-HR-Format)
Accident Place : Tampines North Drive 2 towards Tampines Link.
Vehicle. No. (Car Plate No.) : SAQ 8558H Make/Model: Honda Civic 1.8
Insurance Company : AXA Policy No: GA202664/1
Owner or Company Name /IC No. : Tan Min Wei (37986108A)
Owner or Company Contact No. : 9766 2833 Owner's Hp _____ Company Tel _____
DRIVER'S Name / IC No. : As above
DRIVER'S Date Of Birth : 22 Sep 1979 DRIVER'S License Pass Date 27 Dec 2010
Relationship of Owner & Driver : Spouse \ Parents \ Children \ Sibling \ Employee \ Others: Owner.
DRIVER'S Address : No. 42 Jln Sutera Kuning 3, Tmn Sutera Johor Bahru 81200 Malaysia
DRIVER'S Contact No./ Alt No. : 1) 9766 2833 2) _____
DRIVER'S Occupation : INDOOR \ OUTDOOR (e.g. working inside or outside office)
Email Address : _____
Weather & Road Surface : CLEAR & DRY \ RAINING & WET \ AFTER RAIN & WET
Reporting Type : Reporting Only \ Claim Other Party \ Claim Own Insurance
Number of Passengers (Including Driver): 1 Driver
Was there any video Captured by car camera: YES \ NO
Exact purpose for which vehicle was being used at the time of accident: Private use \ Work purpose
Any Injury (If YES, Pls state): No

Other Party Driver's Particular (if any)

Vehicle. No: SLB 2337M (vehicle B)	Vehicle. No: _____
Vehicle Make/Model: _____	Vehicle Make/Model: _____
Name Driver: _____	Name Driver: _____
IC No. Driver/Contact: _____	IC No. Driver/Contact: _____

*** NEW - Passenger's name & gender:**

[Signature]

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

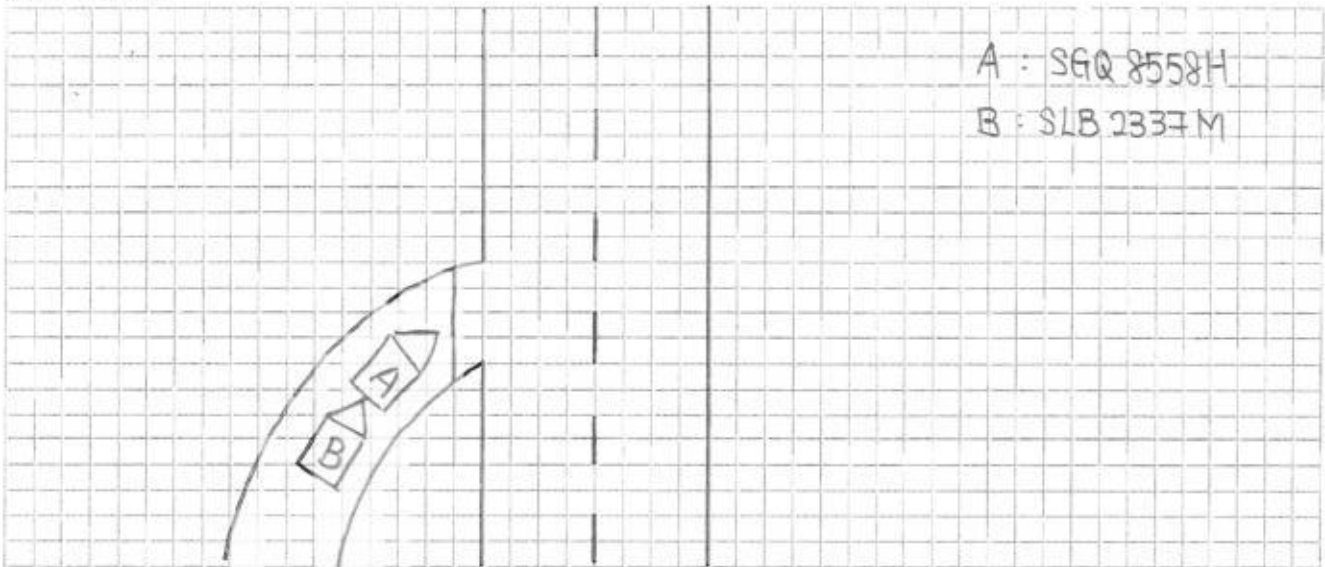


Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 23.03.2020 at about 19:00 . I was travelling Tampines North Drive
2 towards Tampines Link . I stop and check for incoming traffic. Suddenly,
vehicle B hit my vehicle from the rear.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: