

ASS. REC. BY:

Steve

REF:

CC3 / AIG 2000469 / Evf3

Merimen

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 19000 10 556

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 800

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SMH 49996 Yr Regn: 24/1/19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 C.C. 999

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 22387 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WYAY 222 GAO KA 009767

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or 215/60R16

Tyre Size: F: \_\_\_\_\_

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 19/3/20 D.O.I. 19/3/20

Survey held at Premium, Alexandra Road

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front LH

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV- 199K
	SMH 49996 - CC3/AIG 2000469/ Evf3 bon- 14/3/2020
25/3/20	Revert via merimen
25/3/20	Rece approved \$9839 from Victor by merimen
25/3/20	Informed George c/A & \$800 by email
26/6/20	Final fig \$9212.48 confirmed by email (Red 8802.50, 4990)

Date/Time, File Pass to?

☐: Preli. Report

Days Of Repair: 5

1)

☐: Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:

2) 21/8/20-Typist

Add Fee: ☐: Site Insp (\$ \_\_\_\_\_)

Transportation:

☐: Interview (\$ \_\_\_\_\_)

\$ + RS. \$ \_\_\_\_\_

☐: Tech. Invs (\$ \_\_\_\_\_)

Photos

☐: Weekend (\$ \_\_\_\_\_)

Others

Rep. Format: Merimen

Lump Sum / L.B./ C \$9212.48

TOTAL

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 1 April 2020 3:15 PM  
**To:** Claims; SUR  
**Cc:** (boojohnny@gmail.com); (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR SMH 4909 G-DOA: 19/3/2020  
**Attachments:** index.cfm.pdf

Dear George,

Supplementary approved.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 25 March 2020 4:13 PM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** (boojohnny@gmail.com) <boojohnny@gmail.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>  
**Subject:** RE: OD CLAIMS FOR SMH 4909 G-DOA: 19/3/2020

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMH 4909G, (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 19 March 2020 3:49 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIMS FOR SMH 4909 G

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Kindly find the attached Gia report, DL and CI for your reference.

Thank you.

Best Regards,

**George Wong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## View Received Message

This mail is associated with :

**\*SMH4909G (3177122702SG)**  
OD  
Mar 19 2020 12:00AM  
[SUNDHARA ASTHAGIRI RAJ RAM ANANTH]  
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **01/04/2020 14:22 PM.**  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12477.00) - SMH4909G - Claim Handler: Chan, Yoke Shi

Approved:12477.00:supplementary ok

### DOCUMENTS SUMMARY

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Chan, Yoke Shi	Date:	01 Apr 2020
<b><u>Preliminary Advice</u></b>			

Vehicle No	: SMH4909G	Accident Date	: 19/03/2020
Make	: AUDI Q2	Policy No.	: 1900010556
Assignment Date	: 25/03/2020	Excess	: S\$800.00
Date of Inspection	: 19/03/2020	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

## **Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,015.00 (incl.supplementary \$1800)
Revised Amount	:S\$	10,639.00
Check Items (Estimated)	:S\$	1,838.00
Total	:S\$	12,477.00 (incl.supplementary \$1800)

Lump Sum Repair	:S\$	
-----------------	------	--

## **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	42,017.00
Salvage Value	:S\$	
Margin for Repair	:S\$	57,983.00

## **Remarks**

( X )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
( )	Other comments :

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Chan, Yoke Shi

Date: 26 Mar 2020

**Preliminary Advice**

Vehicle No	: SMH4909G	Accident Date	: 19/03/2020
Make	: AUDI Q2	Policy No.	: 1900010556
Assignment Date	: 25/03/2020	Excess	: S\$800.00
Date of Inspection	: 19/03/2020	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,015.00 (incl.supplementary \$1800)
Revised Amount	:S\$	10,789.00
Check Items (Estimated)	:S\$	1,838.00
Total	:S\$	12,627.00 (incl.supplementary \$1800)

Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	42,017.00
Salvage Value	:S\$	
Margin for Repair	:S\$	57,983.00

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments : Kindly approved on the supplementary



**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 25 March 2020 4:13 PM  
**To:** Claims; SUR  
**Cc:** (boojohnny@gmail.com); (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR SMH 4909 G-DOA: 19/3/2020

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMH 4909G, (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 19 March 2020 3:49 PM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIMS FOR SMH 4909 G

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Kindly find the attached Gia report, DL and CI for your reference.

Thank you.

Best Regards,

**George Wong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323, option 1

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you



## View Received Message

This mail is associated with :

**\*SMH4909G (3177122702SG)**  
OD  
Mar 19 2020 10:55AM  
[SUNDHARA ASTHAGIRI RAJ RAM ANANTH]  
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **25/03/2020 14:24 PM.**  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9839.00) - SMH4909G - Claim Handler: Chan, Yoke Shi

Approved:9839.00:Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	25 Mar 2020
<b><u>Preliminary Advice</u></b>			

Vehicle No	: SMH4909G	Accident Date	: 19/03/2020
Make	: AUDI Q2	Policy No.	: 1900010556
Assignment Date	: 25/03/2020	Excess	: S\$0.00
Date of Inspection	: 19/03/2020	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,215.00
Revised Amount	:S\$	9,839.00
Check Items (Estimated)	:S\$	1,838.00
Total	:S\$	11,677.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	42,017.00
Salvage Value	:S\$	
Margin for Repair	:S\$	57,983.00

**Remarks**

( X )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
( )	Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	523J
<b>Vehicle Details</b>	
Vehicle No.:	SMH4909G
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Mar 2020
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	CHZA93018
Chassis No.:	WAUZZZGA0KA000767
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,688.00
Original Registration Date:	24 Jan 2019
First Registration Date:	24 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$25,164.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Jan 2029
PARF Rebate Amount:	\$18,873.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	23 Jan 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,170.00
COE Rebate Amount:	\$23,144.00
<b>Total Rebate Amount:</b>	<b>\$42,017.00</b>

The information contained herein is correct as at 19 Mar 2020

OK



## CERTIFICATE OF INSURANCE

### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SUNDHARA ASTHAGIRI RAJ RAM ANANTH  
Period of Insurance : 24 Jan 2019 To 23 Jan 2021  
Engine No. : CHZA93018  
Chassis No. : WAUZZZGA0KA000767

Vehicle No. : SMH4909G  
Policy No. : 1800010556  
Endorsement No. : 000000000265132  
Issued Date : 15 Mar 2019

#### ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic  
Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2019  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes  
Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition  
Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

#### EXCESS

Section 1  
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2  
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SUNDHARA ASTHAGIRI RAJ RAM ANANTH - \$800 (Own Damage)

#### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125210

PREMIUM LEASING - VL  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

85CSM

## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

## LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE



SINGAPORE MINISTRY OF HOME AFFAIRS

Issue Date: 30 Jul 2014

Valid Until: 27 Feb 2016



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

SPRINGING DATE

Class 2B	Motorcycles <= 350 cc	28 Feb 2017
Class 3	Motor cars with unladen weight <= 3500kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 3500kg	28 Feb 2017



License No: S7460231

NP 6284



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	19/03/2020 11:45
Date Of Accident	19/03/2020 10:55
Exact Location Of Accident	INTERSECTION OF LIM KEE ROAD AND HOOI FATT ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH4909G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SUNDHARA ASTHAGIRI RAJ RAM ANANTH
NRIC No	SXXXX523J
Email Address	RAM@SIMPLR.NET
Mobile Phone No	(LOCAL) +65-93801127
Alternative Phone No	OFFICE-93801127

### Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900010556
Cover Note Number	

### Driver

Name of Driver	SUNDHARA ASTHAGIRI RAJ RAM ANANTH
NRIC No	SXXXX523J
Date Of Birth	30/07/1974
Occupation	INDOOR
Date Of Driving Pass	03/02/2007
Driving Experience	13 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93801127
Fax Number	
Contact Number	OFFICE-93801127
Email Address	RAM@SIMPLR.NET

Address	90 CORPOTATION ROAD #06-20
Postcode	649824
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

THE CAR BEFORE ME WAS STOPPED ON WHITE LINE AND TURNING TO THE NEXT ROAD. I FOLLOWED AND STOPPED ON THE WHITE LINE AND LOOK AT THE SIDE AND TURN. UNFORTUNATELY, THE CAR BEFORE ME STOPPED AND MY CAR HIT THE BACK OF THE CAR ACCIDENTALLY.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC4639X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan


### SKETCH PLAN

#### IMPORTANT NOTICE

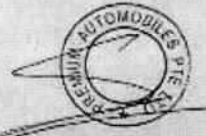
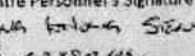
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

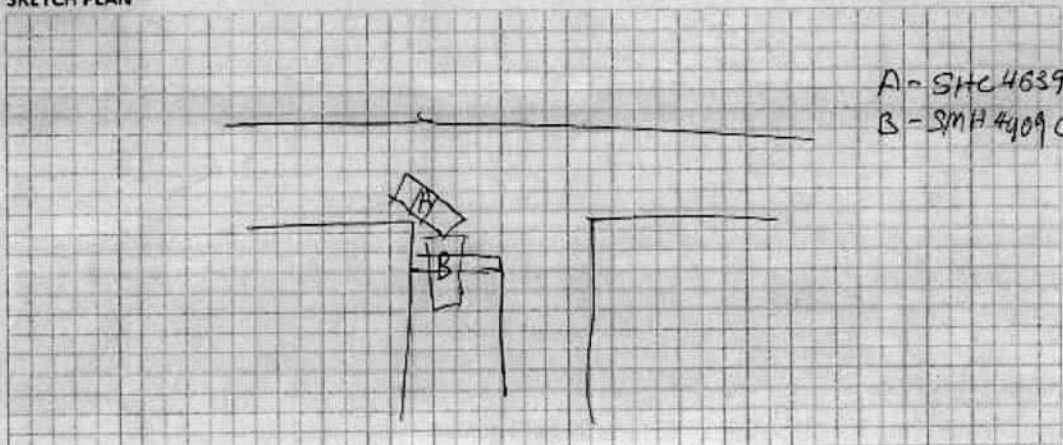
  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:   
NRIC/FIN No.: 625742X

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The Car before me was stopped on white line and turning to the next road. I followed and stopped on the white line and took the side and turn. Unfortunately the car before me stopped and my car hit the back of the car accidentally.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]*  
 Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

*[Signature]*  
 Reporting Centre Personnel's Signature  
 Name: WONG KAOH SENG, Gary  
 NRIC/IN No: G218143X

CLAMC SketchPlanForm V2

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 33703**

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0318/2020/KK
Date	:	24-Mar-20

**Vehicle NOT IN workshop. Please arrange for survey**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mr Sundhara Asthagiri Raj Ram Ananth
Address	:	90 Corporation Road #06-20 Singapore 649824
Telephone	:	HP +65 93801127
Type of Claim	:	Own Damage Claims
Policy No.	:	1900010556
Vehicle No	:	<b>SMH 4909 G</b>
Model Code	:	Audi Q2 1.0 TFSI S TRONIC
Model / Year	:	Jan-19
Engine No	:	CHZ A93018
Chassis No	:	WAUZZZGA0KA000767
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	19-Mar-20
Place of Accident	:	Intersection Of Lim Kee Road And Hooi Fatt Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SMH 4909 G

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer Assy.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,800.00	750 ✓
3	To respray front bumper and lhs front fender.	\$ 2,200.00	1100 ✓
4	To carry out diagnostic check.	S/N \$ 192.00	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 5,552.00</b>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMH 4909 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	Remarks
1	FRONT BUMPER / 00	\$ 1,763.00	1410.40
2	FRONT BUMPER FIXING PARTS ? X	\$ 326.00	
3	FRONT BUMPER AIR GUIDE GRILLE - LH / CUT	\$ 159.00	107.30
4	FRONT BUMPER END CAP - LH ? X	\$ 32.00	
5	FRONT BUMPER SPOILER / CUT	\$ 282.00	225.20
6	FRONT BUMPER CLOSING ELEMENT ? X	\$ 147.00	
7	WHEEL SPOILER - LH X NM	\$ 32.00	
8	FRONT BUMPER ADAPTER - LH ? X	\$ 34.00	
9	FRONT BUMPER CARRIER ? X	\$ 646.00	
10	FRONT BUMPER FOAM FILLER PIECE ? X	\$ 73.00	
11	FRONT BUMPER GUIDE SECTION - LH ? X	\$ 34.00	
12	FRONT FENDER - LH X R	\$ 1,079.00	
13	FRONT FENDER ATTACHMENT PARTS X NM	\$ 38.00	
14	WHEEL HOUSING LINER - LH X NM	\$ 185.00	
15	WHEEL HOUSING LINER ATTACHMENT PARTS X NM	\$ 54.00	
16	HEADLIGHT MOUNTING - LH ? X	\$ 112.00	
17	LED HEADLIGHT - LH / CUT	\$ 4,627.00	3701.60
18	LIFT CYLINDER - LH ? X	\$ 134.00	
19	FRONT WHEEL COVER - LH / RH / NM	2 \$ 606.00	484
20	SUNDRIES ? ✓	\$ 300.00	32.08
TOTAL SPARE PARTS CHARGES		: \$ 10,663.00	
TOTAL LABOUR CHARGES		: \$ 5,552.00	
GRAND TOTAL		: \$ 16,215.00	18,015

All charges are not inclusive of GST.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

*[Handwritten signature]*  
25/3/2020

## Telefax

19/3/20, 12.00pm

Name : Steve CLKK) OO - Not Author  
Surveyed Date : Excers - ?  
Authorised Date : P/P  
Excess Cost : Ry Del sn  
Liability :  
Remarks : 5 days

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0318/2020/GW 26-Mar-20 GEORGE WONG 1 of 1 SMH 4909 G Audi Q2 1.0 TFSI S TRONIC
Quantity	Description	Unit Price	Amount
<b>Labours</b>			
1	To dismantle lhs front door panel trim and lhs wing mirror assy to facilitate respraying of the lhs front door	\$ 400.00	380 250 ✓
2	To repair and respray lhs front door	\$ 1,400.00	550 ✓
<b>GRAND TOTAL</b>		<b>\$ 1,800.00</b>	

Add 1 repair dy

Steve  
26/3/20

For Premium Automobiles Pte Ltd



\_\_\_\_\_  
Authorised Signature