

Khanchna (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 20 November 2020 6:08 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Our Ref: D20001638MFSH MANDATE REQUEST ON QUANTUM AND LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA528U (OI-MS FCI) AND SJF6335U(TP) on 23/03/2020 (LKK REF - CC6/FCI20004468/Uka3)

Without Prejudice

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$3,550.00
LOR : \$400.00 - \$600.00
LTA fee : \$ 36.45
To offer : \$3,986.45 - \$4,186.45

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C | TEL: 6507 3848
A Member of MS&AD Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, November 18, 2020 10:24 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D20001638MFSH MANDATE REQUEST ON QUANTUM AND LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA528U (OI-MS FCI) AND SJF6335U(TP) on 23/03/2020 (LKK REF - CC6/FCI20004468/Uka3)

OUR REF: D2001638/CCPL/EW
LKK REF: CC6/FCI20004468/Uka3

Dear Eric,

We refer to the above matter. Our offer on loss of rental was rejected. Third party loss of rental for (6 days x \$100 = \$600).

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

We re-seek your approval to offer third party repairer “ T K LEE AUTOMOTIVE PTE LTD” at \$ 4,186.45 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 7,176.16	\$ 3,550.00
2. Loss of Rental (6 days x \$160)	\$ 960.00	\$ 400.00 ~ 600.00 (4 ~ 6 days x \$100)
3. GIA/LTA Search	\$ 36.45	\$ 36.45
Total	\$ 8,172.61	<u>\$ 3,986.45 ~ 4,186.45</u>

Surveyor recommended 4 days for repair + 1 Sunday + 1 PRS = 6 days

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: 6 October 2020 1:57 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: D20001638MFSH MANDATE REQUEST ON QUANTUM AND LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA528U (OI-MS FCI) AND SJF6335U(TP) on 23/03/2020 (LKK REF - CC6/FCI20004468/Uka3)

Without Prejudice

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$3,550.00

LOR : \$ 400.00

LTA fee : \$ 36.45

To offer : \$3,986.45

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C | TEL: 6507 3848
A Member of MS&AD Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, October 1, 2020 4:22 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST ON QUANTUM AND LIABILITY - EXPRESS SETTLEMENT VIA LKK
- Accident Involving SHA528U (OI-MS FCI) AND SJF6335U(TP) on 23/03/2020 (LKK REF -
CC6/FCI20004468/Uka3)

OUR REF: D2001638/CCPL/EW
LKK REF: CC6/FCI20004468/Uka3

Dear Eric,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

We seek your approval to offer third party repairer "T K LEE AUTOMOTIVE PTE LTD" at **\$ 3,986.45 ~ 4,186.45 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 7,176.16	\$ 3,550.00
2. Loss of Rental (6 days x \$160)	\$ 960.00	\$ 400.00 ~ 600.00 (4 ~ 6 days x \$100)
3. GIA/LTA Search	\$ 36.45	\$ 36.45
Total	\$ 8,172.61	<u>\$ 3,986.45 ~ 4,186.45</u>

Surveyor recommended 4 days for repair + 1 Sunday + 1 PRS = 6 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 26 March 2020 2:06 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA528U (OI-MS FCI) AND SJF6335U(TP) on 23/03/2020 (LKK REF - CC6/FCI20004468/Uka3)

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJF 6335U at M/s TK Lee Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)