

Our Ref : SMQ6255Z / TP#1093  
Your Ref : SLJ8881B / CC6/AIG20004447/ka3

**WITHOUT PREJUDICE**

Date : 14 July 2020

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMQ6255Z & SLJ8881B ON 21/03/2020  
ALONG YISHUN AVE 9 TOWARDS SELETAR WEST LINK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$406.60
- Loss of Use (Private Hirer)	S\$200.00 (S\$100 x 02 Days)
- GIA / LTA Search Fees	S\$2.00

<b>Grand Total</b>	<b>S\$608.60</b>
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If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 6481-1522 or email [sharon@ow.sg](mailto:sharon@ow.sg) & [lily.loi@ow.sg](mailto:lily.loi@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) KINETIC REGENCY PTE LTD ('the third-party claimant') of

(Address) 9 TAGORE LANE #03-21 S(787472) registered owner of

(Vehicle Number) SMQ6255Z hereby authorize ('the vehicle repairer workshop')

**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or

rental and/or loss of use for my/our vehicle number SMQ6255Z that was

damaged pursuant to the accident which occurred on 21/03/20 along YISHUN

AVE 9 TOWARDS SELETAR WEST LINK involving vehicle number SLJ8881B.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive full payment in the settlement of my/our claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 01 day of 04 year 2020.



Signature of Vehicle Registered Owner  
Company's stamp (if applicable)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$520.00** (Global Sum) for vehicle no. **SMQ 6255Z** that was damaged pursuant to the accident which occurred on **21/03/2020** (date) along **YISHUN AVE 9 TOWARDS SELETAR WEST LINK** involving vehicle no/s **SLJ 8881B**.

This is pursuant to the inspection conducted on **01/04/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **KINETIC REGENCY PTE LTD** ("the third party claimant") of vehicle no. **SMQ 6255Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMQ 6255Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21<sup>st</sup> (day) of March (month) 2021 (year)



Signed by appointed surveyor

  
Signed by "the workshop" (with chop)



**Without Prejudice**

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."



# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500  
Tel (+65) 6484 9919 Fax: (+65) 6481 1011  
Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel 64191000  
Fax: 68357416

INV NO. : 122003887  
INVOICE DATE : 11/07/2020  
REF : TP#1093  
VEH NO. : SMQ6255Z  
MAKE : HYUNDAI  
MODEL : AD AVANTE 1.6GLS  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, REFIX & READJUST REAR ACCIDENT AREAS & ETC.	1	AMT	180.00	180.00
2	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR BUMPER	1	ANT	200.00	200.00

Remarks: DOA: 21/03/2020 @ 1825HRS  
CLAIMANT: KINETIC REGENCY P/L  
TP VEHICLE: SLJ8881B

Singapore Dollars: Four Hundred Six And Cent Sixty Only

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	380.00
GST 7.00%	SGD	26.60
TOTAL	SGD	406.60
Outstanding	SGD	406.60

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For **Optima Werkz Pte Ltd**

AUTHORISED SIGNATURE(S)

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-048417

Date of Request: 23/03/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 23/03/2020  
Enquiry By Sharon Ten Chai Ling  
TP Vehicle No. SLJ8881B  
Accident Date 21/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20004447/Kka3

20 OCTOBER 2020

**LIN LAY PENG**  
BLK 187A  
RIVERVALE DRIVE  
#03-846  
SINGAPORE 541187

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ8881B & SMQ6255Z ON 21/03/2020 ALONG/AT  
YISHUN AVE 9 TWDS YISHUN AVE 8**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Yours faithfully,

*Khanchua*

Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [khanchua@lkkauto.com](mailto:khanchua@lkkauto.com)

c.c. **AIG Asia Pacific Insurance Pte Ltd**  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Mar 2020 16:37	<b>Clim Dtl Modified</b>	Claimant's Name: -> KINETIC REGENCY PTE LTD.	[A] Diana Bte Raimy
2	24 Mar 2020 16:37	<b>Clim Veh Model Changed</b>	(206393) HYUNDAI AD AVANTE 1.6 GLS S (A).	[A] Diana Bte Raimy
3	24 Mar 2020 16:37	<b>Clim Created</b>	Reg No: SMQ6255Z. Acct Date: 2020/03/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] Diana Bte Raimy
4	24 Mar 2020 16:37	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	24 Mar 2020 16:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/04/02	[A] Diana Bte Raimy
6	24 Mar 2020 16:37	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	24 Mar 2020 16:37	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	24 Mar 2020 16:38	<b>Label Added</b>	(19):Fastlane.	[A] Diana Bte Raimy
9	24 Mar 2020 16:38	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Diana Bte Raimy
10	25 Mar 2020 16:12	<b>Clim Registration Modified</b>	Acct Time:00:00:00->18:00:00.	[I] AIG OneClaim Integration User
11	02 Apr 2020 12:15	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> KENNETH KONG	[A] HOW MEI KWAN
12	02 Apr 2020 13:51	<b>Clim Registration Modified</b>	Init.Est.:8,000 - 9,000->1,000 - 2,000.	[A] Diana Bte Raimy
13	10 Dec 2020 09:34	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2020/04/02	[A] Khanchna Pothuraj
14	10 Dec 2020 09:36	<b>Adj Mandate Request</b>	Cur.Req:528.60:BOLA 27. Head to rear collision. Liability is down. Informed OI that liability is down.	[A] Khanchna Pothuraj
15	16 Dec 2020 07:48	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/04/02. Mandate Remarks: please proceed with settlement @ \$528.60 {COR- \$406.60 LOU-\$120 LTA-\$2)** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	16 Dec 2020 07:48	<b>Adj Mandate Set</b>	Approved:528.60:please proceed with settlement @ \$528.60 {COR- \$406.60 LOU-\$120 LTA-\$2)** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From  
 Date To  
 Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2477543	24 Mar 2020 16:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ6255Z	SLJ8881B	11.77
2652944	10 Dec 2020 09:34:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ6255Z	SLJ8881B	11.00

