

ASS. REC. BY:

REF:

CS/CTI 20004440/Dsd3

Special Instruction:

Surveyor: Bryan

ASSIGNMENT (Office)

From (Person): Chang Boon Sen of CTI Date/Time: 24/3/2020

Estimated Cost: Bill to:

OD-TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHA 1943Y Insured: YL9380J

at Workshop m/s Bimast Auto Tel: 91591616 Mr Heah

of BIK 9 Sector 2/m #01-42

Policy No: Claim No: SNM200201403

Sum Insured: Excess:

Make of Veh: D.O.A. 19/3/2020
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 24/3 Person Contacted: Mr Heah Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SHA 1943Y - X
	YL9380J - NBA/CTI 20004310/Y DOA: 19/3/2020

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 24 March 2020 11:57 AM
To: Chong Boon Sen; assignments
Subject: RE: OUR REF: SNM20D201403/YL9380J/IRENE - PRS for our client's vehicle SHA 1943 Y and your insured's vehicle YL 9380 J on 19.03.2020.

Dear Boon Sen,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 24 March 2020 10:27 AM
To: Claims Dept <claims_ltt@bifrotauto.com>; assignments <assignments@lkkauto.com>
Cc: assessment_ltc@bifrotauto.com; claims@bifrotauto.com; claims_ltm@bifrotauto.com; claims_ltr@bifrotauto.com; claims_ltv@bifrotauto.com; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D201403/YL9380J/IRENE - PRS for our client's vehicle SHA 1943 Y and your insured's vehicle YL 9380 J on 19.03.2020.

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s **LKK** Auto Consultants Pte Ltd to survey your client's vehicle.

;b

Aside to **LKK**,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Self note,

To put pri in system.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept <claims_ltt@bifrostauto.com>

Sent: Monday, March 23, 2020 10:38 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: assessment_ltc@bifrostauto.com <assessment_ltc@bifrostauto.com>; claims@bifrostauto.com <claims@bifrostauto.com>; claims_ltm@bifrostauto.com <claims_ltm@bifrostauto.com>; claims_ltr@bifrostauto.com <claims_ltr@bifrostauto.com>; claims_ltv@bifrostauto.com <claims_ltv@bifrostauto.com>

Subject: Re: OUR REF: SNM20D201403/YL9380J/IRENE - PRS for our client's vehicle SHA 1943 Y and your insured's vehicle YL 9380 J on 19.03.2020.

Without Prejudice

Hi,

Our client selected LKK. Please assign to them asap.

Ms Heah
Bifrost Auto Pte Ltd
Accident Claims Dept
Phone 91591616

On Mon, 23 Mar 2020 at 10:02, Chong Boon Sen <boonsen.chong@sg.entaiping.com> wrote:

Without prejudice

Save as to costs

Dear Sir,

LKK

LBS

STA

ACCIDENT INVOLVING _____

We refer to your letter of _____.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We do not agree to the list of surveyors nominated by you.
3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
 1. ADRIAN LING 6. KENNETH KONG
 2. Kelvin Ang 7. SIMON HO
 3. SEE CHEW SENG 8. CHUA WEIJIE
 4. MOHD FADHILAH BIN OSMAN 9. MARCUS CHUA
 5. XING QUO QIANG 10. HENRY NG

4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact _____ at _____ and email us at _____.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, March 20, 2020 5:08 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; claims_ltt@bifrostauto.com
<claims_ltt@bifrostauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201403/YL9380J/IRENE - PRS for our client's vehicle SHA 1943 Y and your insured's vehicle YL 9380 J on 19.03.2020.

Dear Irene,

Please assist to conduct PRS for SHA1943Y.

Note : officer in charge – Boon Sen 63896171.

*** Kindly quote our reference number when replying.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept <claims_ltt@bifrostauto.com>

Sent: Friday, March 20, 2020 4:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: assessment_ltc@bifrostauto.com; claims@bifrostauto.com; claims_ltm@bifrostauto.com; claims_ltr@bifrostauto.com; claims_ltv@bifrostauto.com

Subject: Fwd: PRS for our client's vehicle SHA 1943 Y and your insured's vehicle YL 9380 J on 19.03.2020.

----- Forwarded message -----

From: **Claims Dept** <claims_ltt@bifrostable.com>

Date: Fri, 20 Mar 2020 at 16:26

Subject: PRS for our client's vehicle SHA 1943 Y and your insured's vehicle YL 9380 J on 19.03.2020.

To: <chinasdept@sg.entaiping.com>

Cc: <assessment_ltc@bifrostable.com>, <claims@bifrostable.com>, <claims_ltm@bifrostable.com>, <claims_ltr@bifrostable.com>, <claims_ltv@bifrostable.com>

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Gan Siew Lan, to notify you of the aforesaid accident involving our client's vehicle SHA 1943 Y and your insured's vehicle YL 9380 J on 19.03.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against YL 9380 J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : 19.03.2020

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Ms Heah

Bifrost Auto Pte Ltd

Accident Claims Dept

Phone 91591616