RE: [PROPOSED LIABILITY] RE: SURVEY ASSESSMENT - D20001594MFSH/1 // **EXPRESS SETTLEMENT**

Eric Woo < Eric Woo@msfirstcapital.com.sg >

Mon 4/20/2020 10:58 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com> Cc: Henry Kao < Henry Kao@msfirstcapital.com.sg >

Dear Asher,

Kindly proceed with Direct Settlement.

Please let us have your breakdown of this claim.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Sent: Tuesday, 31 March 2020 5:33 pm

To: Merina Chia < Merina Chia @msfirstcapital.com.sg >

Subject: [PROPOSED LIABILITY] RE: SURVEY ASSESSMENT - D20001594MFSH/1 //

EXPRESS SETTLEMENT

Claim No: D20001594MFSH/1

Dear Sir/Madam,

ACCIDENT INVOLVING SHB 2138T AND SLP 1930H ON 17/03/2020

We refer to the above matter.

Liability: 100%

Remark: B:NIL OID HIT TP STATIONARY VEHICLE

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 27 March 2020 7:01 PM

To: 'Merina Chia' < Merina Chia @msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com> Subject: RE: SURVEY ASSESSMENT - D20001594MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001594MFSH LKK REF: CC4/FCI20004439/Eea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLP 1930H on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com>

Sent: Tuesday, 24 March, 2020 2:38 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments

<assignments@lkkauto.com>

Cc: 'Merina Chia' < MerinaChia@msfirstcapital.com.sg>; Admin A < admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001594MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 25/03/2020.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg

Sent: Monday, 23 March 2020 5:20 PM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg; Merina Chia

< MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20001594MFSH/1

Dear Sir/Mdm,

We refer to the above reference. Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System **Motor Claims Department** MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

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