

ASS. REC. BY:

REF:

CS3/AIG20004437/Bgd3

Special Instruction:

Surveyor: Lim

ASSIGNMENT (Office)

From (Person): Eric Teo Wei Hong of AIG Date/Time: 24/3/2020

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: ET9292 A Insured: SLR5601X

at Workshop m/s Sze Kang Automobile Tel: 82019979 Anthony

of BK10 AWK #03-09

Policy No: _____ Claim No: 2475511340SG

Sum Insured: _____ Excess: _____

Make of Veh: _____ (Client's Record) D.O.A. 31/4/2020 20/3/2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 24/3 Person Contacted: Anthony Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	<u>ET9292 A - X</u>
	<u>SLR5601 X - X</u>

FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VE...

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni
Sent: 3/23/2020 6:45:44 PM
Attachments:  191025 - GIA.PDF  191025 - GIA.pdf

Hi LKK,

Kindly assist on the attached PRI. Thank you.

Regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Monday, March 23, 2020 6:41 PM
To: 'SL LAW PRS' <prs@sllaw.com.sg>
Cc: Kylecjsx@gmail.com; SzeKang80@yahoo.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020.

Without Prejudice

Your Reference : PD.191025/es
Our Reference : 24755113405G003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.
Thank you.

Regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: SL LAW PRS <prs@sllaw.com.sg>
Sent: Monday, March 23, 2020 4:38 PM

*Vehicle
Anthony*

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Kylecjx@gmail.com; Szekang80@yahoo.com

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020.

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Mdm,

ACCIDENT INVOLVING ET9292A & SLR5601X ALONG 1 MAJU AVENUE MYVILLAGE'S BASEMENT CARPARK ON 20/03/2020 @ 16:50

We refer to your letter dated 23 March 2020 confirming your intention to conduct a pre-repair survey on our client's vehicle ET9292A.

We have instructions to reject your list of surveyors and propose to engage one from the workshop's list of surveyors;

1. Lek Boon Hwee (Auto Performance Appraisal)
2. Nicky Seah (Absolute Appraisal Services Pte Ltd)
3. Alan Cheong K.H (CL Appraiser Pte Ltd)

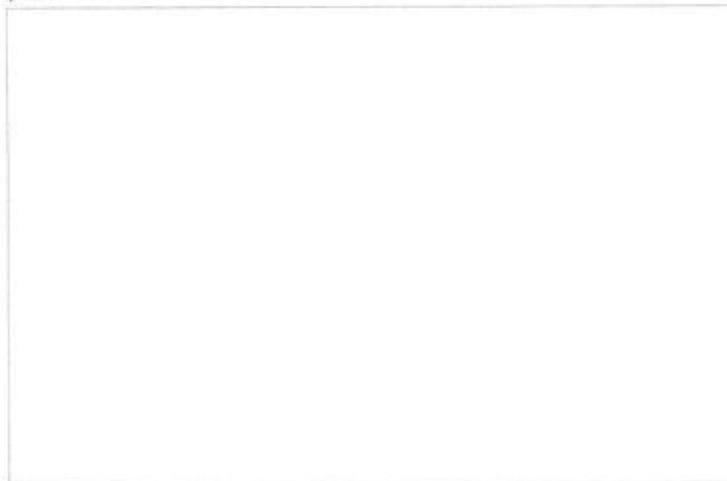
Please be informed that said vehicle can be inspected at:

Workshop: Sze Kang Automobile

Address: Blk 10 Ang Mo Kio Industrial Park 2A #03-09/17 Autopoint Singapore 568047

Contact Person: Anthony (82019979 / 64812712)

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

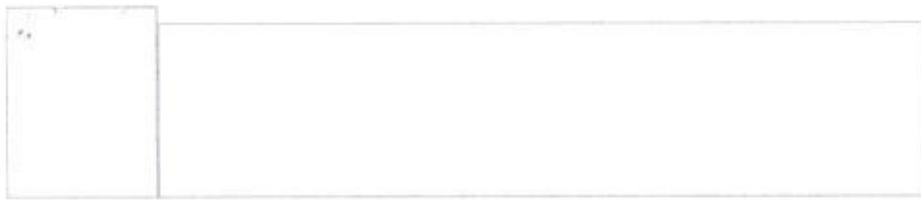


Regards

Eugene

DID: 6909 5194

11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



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From: Teo, Ericweihong [<mailto:Ericweihong.Teo@aig.com>]

Sent: Monday, 23 March, 2020 4:02 PM

To: SL LAW PRS <prs@sllaw.com.sg>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020.



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SL LAW CHAMBERS

Advocates & Solicitors | Notary Public | Commissioner for Oaths

11 Keng Cheow Street #02-03 Riverside Piazza, Singapore 059608 | tel: +65 6909 9355 | fax: +65 6909 6246

From: Ericweihong.Teo@aig.com**To:** prs@slaw.com.sg**Cc:** Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020.**Date:** Mon, 23 Mar 2020 08:02:21 +0000Without Prejudice

Your Reference: PD.191025/es

Our Reference : SLR5601X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: SL LAW PRS [<mailto:prs@slaw.com.sg>]

Sent: Monday, March 23, 2020 3:34 PM

To: AIG SGP, Claims-Survey

Cc: Kylecjx@gmail.com; Szekang80@yahoo.com

Subject: [EXTERNAL] Urgent Accident involving ET9292A & SLR5601X on 20/03/2020. Our Ref: PD.191025/es

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Mdm,

ACCIDENT INVOLVING ET9292A & SLR5601X ALONG 1 MAJU AVENUE MYVILLAGE'S BASEMENT CARPARK ON 20/03/2020 @ 16:50

We are instructed to notify you of a road accident on 20 March 2020 at about 16:50 hours along 1 Maju Avenue myVillage's Basement Carpark involving our client's vehicle registration number ET9292A and vehicle registration number SLR5601X driven by your insured at the material time. A copy of the Accident Statement is enclosed.

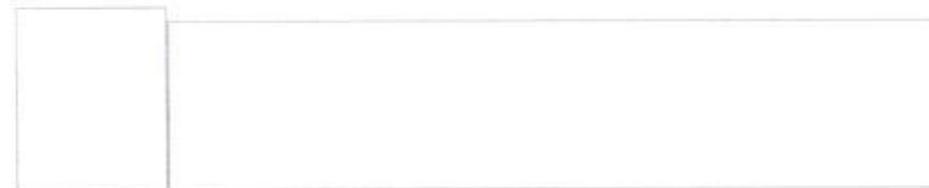
As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Eugene

DID: 6909 5194

11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



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Advocates & Solicitors | Notary Public | Commissioner for Oaths

11 Keng Cheow Street #02-03 Riverside Piazza, Singapore 059608 | tel: +65 6909 9355 | fax: +65 6909 6246

3/24/2020

FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/03/2020 12:46
Date Of Accident	20/03/2020 16:50
Exact Location Of Accident	1 MAJU AVE S'556679 MY VILLAGE'S BASEMENT CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	ET9292A
Insured/Policyholder	
Name Of Registered Owner	TOH BOON CHIONG
NRIC No	SXXXX762D
Email Address	ESSAY_WZ@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96892411
Alternative Phone No	OFFICE-96892411

Vehicle Particulars

Manufacturer	NISSAN
Model	GTR-3.8 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2070006794
Cover Note Number	

Driver

Name of Driver	TOH BOON CHIONG
NRIC No	SXXXX762D
Date Of Birth	12/10/1979
Occupation	INDOOR
Date Of Driving Pass	19/12/1998
Driving Experience	21 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96892411
Fax Number	
Contact Number	OFFICE-96892411
EEmail Address	ESSAY_WZ@HOTMAIL.COM

Address	BLK 3 SURREY ROAD #07-01
Postcode	307743
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	LIGHT RAINS
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	PARAMAGURU (MY VILLAGE MANAGEMENT SECURITY)
Phone Number	90225718
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLR5601X
Vehicle Make/Model/Colour	MAZDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	DEBBIE
NRIC/Passport Number	
Contact Number	97440942
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

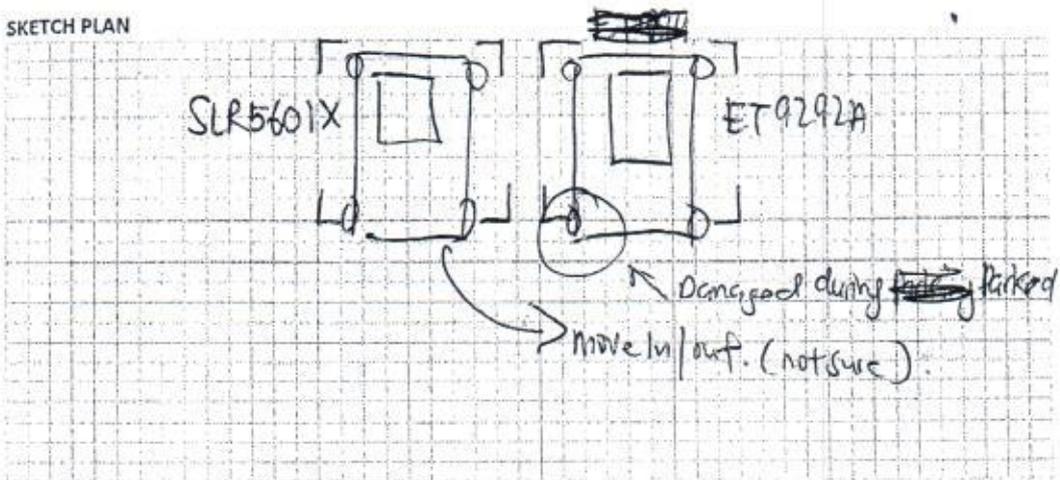
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 23/3/2010
12.50pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I, ET9292A, parked my vehicle at my Village base most carpark during 4.30pm to 5.30pm.

At about 5.30pm, I was about to collect my vehicle and found a "white slip" on my windscreen, stated that the said vehicle, SLR5601X had hit my vehicle's Right side of my front bumper.

At that moment, a man wearing ISS uniform approached me and told me the incident and later brought me to the management security office to retrieve the photo of SLR5601X.

The man, witness named Paramaguru, from ISS Company that he heard a "bag" sound as he was just resting at his parking just beside our parking lot. He immediately inform the management office and security officer took photo of our cars.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: 
 Date & Time: 23/3/2020
 12:50pm

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature: 
 Name:
 NRIC/FIN No.:

Dear Owner of
ET 9292A,

I'm so sorry
for hitting your
car on
the right 
front. My contact
is 9744 0942, pls
call me. Thank you,
Debbie



CERTIFICATE OF INSURANCE

AUTOPLAN PRIVATE VEHICLE

Name of Policyholder : Toh Boon Chiong
 Period of Insurance : 09 Feb 2020 To 08 Feb 2021
 Engine No. : VR38007769A
 Chassis No. : R35005299

Vehicle No. : ET9292A
 Policy No. : 2070006794
 Endorsement No. : 00000000327557
 Issued Date : 03 Feb 2020

ABOUT THE COVER

Make/Model : NISSAN GTR
 Engine Capacity/Tonnage : 3,799.00 CC
 Driver Restriction : Named Driver Basis
 Person or Classes of Persons Entitled to Drive* :
 a) The Policyholder
 b) Any person who is named as a "named driver" under this Policy.

Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2009
 Insuring with COE/PARF : Yes

Age Condition : Not Applicable
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$5000 Theft - \$0 Flood Cover - \$5000
 Section 2
 Property Damage - \$0
 Windscreen : \$100

Named Driver and Excess (where applicable)
 Toh Boon Chiong - \$5000 (Own Damage), \$5000 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)
 Any accident repairs to the Vehicle can be carried out at the repairer of Your choice (unless specifically excluded by Us).
 For Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504389000
 DS INSURANCE AGENCY
 78 SHENTON WAY #07-16 AIG BUILDING
 SINGAPORE 079120
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 This computer generated document does not require a signature.

Suzana.

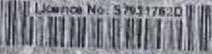
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Description	Valid From
Class 2B	Motorcycles not exceeding 200 cc	11 Jul 1995
Class 2A	Motorcycles between 201 cc and 400 cc	04 Jul 2000
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	19 Dec 1998

NP 422A

4484802

NPIC No: S7931762D



4484802



NPIC No: S7931762D



Date of issue: 03-11-2009

APT BLK 3 SURREY ROAD #07-01
SINGAPORE 307243

NPIC No: S7931762D Date: 07/07/2016

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: **S7931762D**
Name: **TOH BOON CHIONG
(ZHUO WENZHANG)**
Birth Date: **12 Oct 1979**
Issue Date: **18 Jul 2003**

090660727H

REPUBLIC OF SINGAPORE 

IDENTITY CARD NO. S7931762D



Name: **TOH BOON CHIONG
(ZHUO WENZHANG)**
卓文章
Race: **CHINESE**
Date of birth: **12-10-1979** Sex: **M** **S7931762D**
Country of birth: **SINGAPORE**