

**admin**

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 23 March 2020 6:11 PM  
**To:** kenjilee@woodlandstransport.com.sg; Claims Dept of CTI  
**Cc:** goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg; assignments; Admin A  
**Subject:** RE: OUR REF: SNM20D201329/YP2376Y /IRENE - PRI XD639C VS YP2376Y DOA 16/03/20

Dear Sir (LKK),

We refer to the above matter.

Please get your surveyor to liaise with Kenji from Woodlands Transport to conduct survey.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]  
**Sent:** Monday, March 23, 2020 4:14 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg  
**Subject:** RE: OUR REF: SNM20D201329/YP2376Y /IRENE - PRI XD639C VS YP2376Y DOA 16/03/20

Dear All,

Please be informed that **Mr Chan at Tel: 6559 8984 / 9299 4122** is still pending for your phone to arrange for the PRI.

Appreciate if you can look into the matter.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

Group of Companies:



CASHBOX



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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>

**Sent:** Monday, 23 March 2020 9:33 AM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'Irene Tay' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)

**Subject:** RE: OUR REF: SNM20D201329/YP2376Y /IRENE - PRI XD639C VS YP2376Y DOA 16/03/20

Dear all,

Please be informed that the above PRI has not been conducted.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 17 March 2020 2:02 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D201329/YP2376Y /IRENE - PRI XD639C VS YP2376Y DOA 16/03/20

Dear Irene,

Please conduct PRS for XD639C.

Note : officer in charge – Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

Thank you,  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>

**Sent:** Tuesday, March 17, 2020 10:59 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)

**Subject:** PRI XD639C VS YP2376Y DOA 16/03/20

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **16/03/2020** at about **16:00hrs** at **Tuas Basin Link** involving our client's/customer's vehicle registration number **XD639C** and vehicle registration number **YP2376Y** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

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