Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 14 April 2020 1:42 PM

To: Claims; SUR

Subject: RE: od claim for sml 216 c on 20/3/2020 **Attachments:** SML216 SUPPLEMENTARY LIST.PDF

Dear Terrence,

Please proceed repair of above supplementary (\$69.00) as attached.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 31 March 2020 10:53 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: od claim for sml 216 c on 20/3/2020

Dear Terrence,

As per your requested.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg > Sent: Tuesday, 31 March 2020 10:51 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <<u>claims@premiumauto.com.sg</u>>
Subject: RE: od claim for sml 216 c on 20/3/2020

Dear Shiau Chan,

Kindly provide us the marked estimate for this case.

Thank you.

Best Regards, Terrence Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: claims@premiumauto.com.sg>

Sent: Tuesday, 24 March 2020 3:27 PM

To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <<u>claims@premiumauto.com.sg</u>>
Subject: RE: od claim for sml 216 c on 20/3/2020

Dear all.

Attached is the updated estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 24 March 2020 3:05 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: od claim for sml 216 c on 20/3/2020

Dear Sir/Madam,

Kindly provide us the latest estimate, interview & undertaking form of above vehicle.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Monday, 23 March 2020 6:12 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg Subject: od claim for sml 216 c on 20/3/2020

Dear all,

Kindly register OD claims for this vehicle. Attached are the GIA report and estimate for your reference.

Kindly arrange survey on 24/3/2020, 10 am.

Vehicle is in our compound.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 e. claims@premiumauto.com.sg w. www.audi.com.sg

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