

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 3 April 2020 1:31 PM
To: SUR; claims@premiumauto.com.sg
Cc: nora.khai@premiumauto.com.sg; Boo seng yak
Subject: RE: SML 216C-DOA: 20/3/2020 (AIG OD)

Dear Kee Siang,

Please be informed that according to the AIG officer, the excess of above vehicle is \$1,600.00 instead of \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 30 March 2020 3:27 PM
To: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>
Subject: SML 216C-DOA: 20/3/2020 (AIG OD)

Dear Kee Siang,

As instructed by our client, please proceed to repair the **insured vehicle SML 216C, (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF SHIAU CHAN**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 3 April 2020 1:24 PM
To: SUR
Subject: CC3/AIG20004429/Aqf3
Attachments: SecureMessageAtt.html

From: Azlan, Syazairdina
Sent: Fri, 3 Apr 2020 04:41:29 +0000
To: Claims
Cc: Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts, Mei Kwan (LKKAUTO)
Subject: OD claim SML216C / 4345995480SG - Final Excess

Dear Sir,

Please be informed that the final excess amount for this claim is \$1,600.

No excess waiver applicable for this case.

Thank you.

Excess:	S\$1,600.00
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Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012205

Syazairdina.Azlan@aig.com | www.aig.sg

From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Sent: Friday, 3 April, 2020 12:41 PM
To: Claims <claims@premiumauto.com.sg>
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: OD claim SML216C / 4345995480SG - Final Excess



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