

Vic (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 24 April, 2020 10:31 AM
To: Vic (LKKAuto); Claims Dept of CTI
Cc: Admin A; Jasper Chua (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving PC296H (OI : CTI - TBA) AND SML4771P (TP : LKK REF - CC6/CTI20004418/Aha3) on 23/03/2020

Dear Vic

We are agreeable that liability is not in our insured favour.

Please proceed with direct settlement.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, April 23, 2020 6:11 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC296H (OI : CTI - TBA) AND SML4771P (TP : LKK REF - CC6/CTI20004418/Aha3) on 23/03/2020

Dear Pauline,

We refer to your below email.

We apologized for the typo error.

This is a rear-ended case.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Thursday, 23 April, 2020 6:04 PM

To: Vic (LKKAuto); Claims Dept of CTI

Cc: Admin A; Jasper Chua (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving PC296H (OI : CTI - TBA) AND SML4771P (TP : LKK REF - CC6/CTI20004418/Aha3) on 23/03/2020

Dear Vic

This is not a carpark case.

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Thanks.

Pauline Tham

Senior Executive

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, April 21, 2020 2:44 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC296H (OI : CTI - TBA) AND SML4771P (TP : LKK REF - CC6/CTI20004418/Aha3) on 23/03/2020

LPC ref: TBA

LKK REF: CC6/CTI20004418/Aha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice

Based on our Insured's accident report, the Insured reported that he reversed to park at the parking lot when collided to the TP vehicle behind him. As such, liability may not be to our Insured's favour.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Monday, 30 March, 2020 10:43 AM

To: Mei Kwan (LKKAuto); Claims Dept of CTI

Cc: Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving PC296H (OI : CTI - TBA) AND SML4771P (TP : LKK REF - CC6/CTI20004418/Aha3) on 23/03/2020

Dear Mei Kwan

Oi report for your view.

Thanks.

Pauline Tham

Senior Executive
Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, March 27, 2020 7:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC296H (OI : CTI - TBA) AND SML4771P (TP : LKK REF - CC6/CTI20004418/Aha3) on 23/03/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SML 4771P at M/s Green Forest Automobile Pte Ltd (Kaki Bukit) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)