

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Friday, 26 June 2020 1:54 PM
To: 'Pauline Tham'; Claims Dept of CTI
Cc: Admin A; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving PC296H (OI : CTI - TBA) AND SML4771P (TP : LKK REF - CC6/CTI20004418/Aha3) on 23/03/2020
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; LETTER_TO_OI.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **GREEN FOREST AUTOMOBILE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 16,065.84	\$ 7,597.00
Loss of Use (\$80.00 x 9 days)	\$ 720.00	\$ 540.00 (9 days X \$60.00)
LTA Search Fee	\$ 7.45	\$ 7.45
	NIL	NIL
Proposed Total	\$ 134,650.15	\$ 8,144.45

Breakdown of days is as follows:

Recommended days	7 Days
Weekends / Downtime	2 Days
TOTAL DAYS	9 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 24 April 2020 10:31 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

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Dear Vic

We are agreeable that liability is not in our insured favour.

Please proceed with direct settlement.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, April 23, 2020 6:11 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

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Dear Pauline,

We refer to your below email.

We apologized for the typo error.

This is a rear-ended case.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.