

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 29 April 2020 3:11 PM  
**To:** Peiwen; Wendy; Ray  
**Cc:** SUR  
**Subject:** RE: OD VEHICLE SLJ 6942Y (DOA: 21/03/2020)

Dear Ray,

WITHOUT PREJUDICE

Confirm final fig \$11,172.00 before excess \$750.00 & GST.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 26 March 2020 11:47 AM  
**To:** Peiwen <peiwen@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** OD VEHICLE SLJ 6942Y (DOA: 21/03/2020)

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SLJ 6942Y (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)