

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 25 August 2021 11:14 AM
To: HELEN@LIFAMILYONLINE.COM
Cc: EMAILSOPHIE@GMAIL.COM; sophie@gmail.com
Subject: ACCIDENT INVOLVING SG 1711M AND SMD 2773P ON THE 14/03/2020

Our Ref: CC3/AIG20004405/Qba3

LI MONIQUE SOPHIE (BY EMAIL ONLY)
Driver : HELEN LI YU CHI

Dear Sir/Madam,

ACCIDENT INVOLVING SG 1711M AND SMD 2773P ON THE 14/03/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against your vehicle as your vehicle was coming out from side road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

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