

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLG 5522E

Claimant's Vehicle No. SLG 6292E

Accident on 21/05/2022 involving vehicle/s No. _____

_____ along/at _____
Yio Chu Kang RD Junc of Sengkang West RD

BREAKDOWN OF PAYMENT/S

- 1. Repair Cost S\$ 3573.80 Payable to VOLKSWAGEN CENTRE SINGAPORE
- 2. Loss-of-use/
Car Rental S\$ _____ Payable to BKW
- 3. Medical and
Search Fees S\$ 2 Payable to VOLKSWAGEN CENTRE SINGAPORE

Remarks : _____

Service Adviser _____

Contact No./H/P. _____

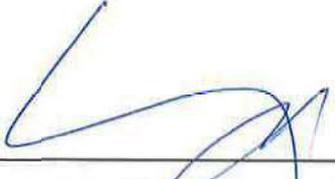
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Leong Poh Ching. (the third party claimant")
of _____ (address), owner
of SL66292E (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SL66292E that was damaged pursuant to the accident which occurred
on 21/3/2020 (date) along Yio Chu Kang Rd Junc of Serpkey West Rd (location)
involving vehicle no/s SL6 5522E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 15 (day) of 04 (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, VOLKSWAGEN CENTRE SINGAPORE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,573.80 (Repair Cost), S\$513.60 (Loss of Rental), S\$2.00 (Disbursement) for vehicle no. SLG 6292E that was damaged pursuant to the accident which occurred on 21/03/2020 (date) along ANG MO KIO AVE 5 (location) involving vehicle no/s SCG 5522E. This is pursuant to the inspection conducted on 27/03/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner LEONG POH CHING (the third party claimant”) of vehicle no. SLG 6292E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG 6292E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 03 (month) 2020 (year)



Signed by appointed surveyor


VOLKSWAGEN CENTRE SINGAPORE

Signed by “the workshop” (with chop)

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
 Singapore 639197
 Biz. Reg. No.: 199101494Z
 GST No.: M200985052



Tax invoice

Page 1/1
 Document no. 12333000718
 Document date 17-04-2020
 Customer no. 5211043795
 Customer GST-ID 201009404M
 Dealer 39999
 Job order number 2020000874/ 1
 Job order date 03-04-2020
 Service Advisor TIOW CHUAN CHEE

Company
 AIG ASIA PACIFIC INSURANCE P/L
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120

Customer Details:
 Ms.
 LEONG
 POH CHING
 51 JALAN SINDOR
 SINGAPORE 808406

License plate SLG6292E	Model code 5C83EZB0	First registration 23-01-2020	VIN WVWZZZ16ZKM509501	Model Beetle Cabriolet 1.2 I TSI 77kW DSG	Mileage 2,220
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	LABOUR	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA : 21/03/2020 TP VEH : SCG5522E SURVEY BY :						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	2,860.00	7%	233.80	3,340.00	3,573.80
Total	480.00	2,860.00		233.80	3,340.00	3,573.80



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc, after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
22/4/2020	P 3197

	VHA NO.	DUE DATE	VEH NO.
	P 3197	22/4/2020	SMP 1084 M
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 09 APRIL 2020 TO 15 APRIL 2020 (INCLUDED ONE SATURDAY, ONE SUNDAY AND ONE PUBLIC HOLIDAY) YOUR REF: SLG6292E & SCG5522E (VOLKSWAGEN)	6	80.00	480.00
GST @ 7%			\$33.60
TOTAL			\$513.60

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of **BKW Automobile Pte Ltd**



bizSAFE

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) **LEONG POH CHENG**
 NRIC/Passport No: **S68740722** Date of Birth: **19/4/1968**
 Address: **51 Jln SINDOR** Age: _____
 _____ S(**908406**)
 Name & Address of Employer: _____
 Occupation _____ Driving Exp: **20**
 Driving Licence No: _____ Passed Date: **12/6/1992**
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP _____

DRIVER'S PARTICULARS

Name (as in I/C) _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 _____ S(_____)
 Occupation _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: **SL6 6292E** Replace Veh No: _____
 Loan Vehicle No: **5MP 1084M** VR No: _____
 Make & Model: **H. Avante** Auto/Manual Group: _____

DAILY		WEEKLY/MONTHLY		OTHERS	
Day	Rate	Week	Rate	Item	Rate
Daily	6 day @ \$ 80	Per day	480	CDW/PAI	@ \$ _____ Per day/Monthly
Weekly/Monthly	week @ \$ _____	Per week/Monthly		Delivery/Collection Svc	
Others				GST	
				(A) SUB-TOTAL	

First _____ km FREE per day
 Excess mileage is chargeable at _____ cents per km
 GST **7%**
3360
 TOTAL CHARGES **51360**

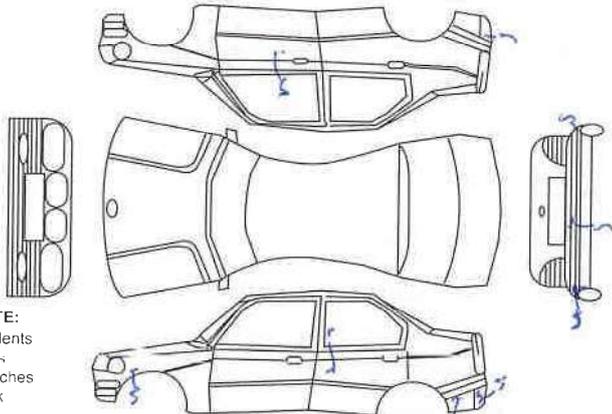
Security Deposit : \$ **CASH DEPOSIT 2250** Bank: ~~_____~~
 CASH/NETS/VISA/MC/AMEX/CHQ No: ~~_____~~
 Expiry Date: ~~_____~~ Card ID No: ~~_____~~
 Name as in Card: ~~_____~~

NON WAIVER EXCESS (Subject to GST) : \$ ~~2000/-~~ 2000/-

ACCESSORIES CHECK

Data Cards Camera Systems Hub Cap Radio / CD Cartridge
 Jack Tyre Opener Petrol Cap Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____
SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
7/4/2020	1020	9201	Abxbit	

Hirer's/Driver Signature _____

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
15/4/20	3pm	1000	Jhn	

Hirer's/Driver Signature _____



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-048191
Date of Request: 23/03/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 23/03/2020
Enquiry By Chee Tiow Chuan
TP Vehicle No. SCG5522E
Accident Date 21/03/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCG5522E	AIG Asia Pacific Insurance Pte. Ltd.	25/06/2018-24/06/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-048191

Date of Request: 23/03/2020

Your Ref No:

Online Purchase

 Volkswagen Centre Singapore
 247 Alexandra Road
 Singapore 159934

Dear Sir/Madam,

 Enquiry Date 23/03/2020
 Enquiry By Chee Tiow Chuan
 TP Vehicle No. SCG5522E
 Accident Date 21/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20004392/Eha3

03 APRIL 2020

**NG LONG
BLK 287 TAMPINES ST 22
#09-364
SINGAPORE 520287**

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 6292E AND SCG 5522E ON 21/03/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: jasperchua@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

View Received Message

This mail is associated with :

***SLG6292E (4571343099SG)**
[SCG5522E]
TP
LEONG POH CHING
Mar 21 2020 6:30PM
[NG LONG]
Volkswagen Centre Singapore

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on **11/08/2020 13:38 PM.**
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4089.40) - SLG6292E - Claim Handler: MdNoor, Norsiah

Approved:4089.40.

DOCUMENTS SUMMARY
There are no documents.