

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Saturday, 18 April 2020 9:00 PM  
**To:** 'JLIM@ERS-SYSTEMS.COM'  
**Subject:** <STANDARD LETTER> OUR REF: CC6/EQI20004387/R1ga3 \*\*\* ACCIDENT INVOLVING GBG 626J & GBD 7642G ON 20/03/2020 \*\*\*

Our Ref: CC6/EQI20004387/R1ga3

18 APRIL 2020

**ERS SYSTEMS SINGAPORE PTE LTD**  
**DRIVER: MR TAN TECK HOE**

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBG 626J AND GBD 7642G ON 20/03/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from GBD 7642G.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

**"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.**

**Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

專修各種汽車，噴漆，打嗎呷，燒焊，保險等汽車服務  
Specialist of Motor Vehicles Repair & Services, Spray Painting, Panel Beating, Welding,  
Accident Insurance Claims & Others



## Letter of Demand

Our Ref : LSA317TJS

Date : 17/04/2020

**EQ INSURANCE COMPANY LTD**

**Attn : Motor Claim Department**

**Subject : Accident involved with vehicle GBD7642G (OUR INSURED) and GBG626J (TP)  
on 20/03/2020 1030HRS ALONG TPE TOWARDS WOODLANDS**

Dear Sir/Mdm,

We would like to append our losses as follow-

|  | <u>Amount(\$)</u> |
|--|-------------------|
| 1) Repair cost                               | \$6750.00         |
| 2) Loss of use<br>(10days = \$180 x 10 days) | \$1800.00         |
| 3) Miscellaneous (LTA SEARCH)                | \$7.45            |
| <b>Total</b>                                 | <b>\$8557.45</b>  |

**ENCLOSED:** Copies of repair cost invoices & letter of authority for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you.

Regards,

TOH KHAR KIAN

Hp : 83987469

Fax : 67744885

Email : tohkk\_90@hotmail.com

Li Sheng Automobile Trading  
Blk K, Pandan Loop  
#01-18  
Singapore 128236

# LI SHENG Automobile Trading

Block k, Pandan Loop #01-18 Singapore 128236

RCB Reg. No: 52887845W

HP: 91474552; Tel: 67746110; Fax: 67744885

## LETTER OF UNDERTAKING & AUTHORITY

I/We Imperial Treasure F&B Management Pte Ltd NRIC No/Reg No 206615396D  
of (address) 36 Sin Ming Lane Midview City Singapore 573956  
the registered owner (or his/her/their agent) of motor vehicle registration no  
G8D-7642-G hereby authorize M/S Li Sheng Automobile Trading ("Repairer") to  
commence repairs to my/our motor vehicle of the said accident on 20/3/2020  
involving motor vehicle(s) G8G-626 J  
along TPE Twd Woodlands.

1. I/We agree to let the Repairer to claim on behalf of my/our goodself for the damages against the insured vehicle of the Third Party(s) insurance company(s).  
  
Or, I/We agree to let the Repairer to claim from my/our insurance company (given the option of claiming against my insurance company should Third Party claim be unsuccessful). And I/we will pay the Excess as stipulated in the insurance policy.
2. I/We irrevocably authorize Mr Toh Chin Huat (S7371516D) of the Repairer to sign all discharge voucher/indemnity forms/legal documents and all necessary documents in connection with and arising out of the above claim. Upon full discharge of liability, the cheque is to be made payable to my Repairer (Li Sheng Automobile Trading).
3. I/We agree that should my/our claim for damages against the Third Party or from my/our insurance company be unsuccessful, I/we undertake to pay to the Repairer the sum of monies as stated in the claim to the insurance company.  
  
And, I/We shall reimburse the Repairer on the difference should the claim fails or non-full liability. (Difference of amount as stated in the claim and insurance offer to settlement).
4. My/Our vehicle is repaired by the Repairer on my/our free will without any inducement threat and/or promise.
5. In the event that the Repairer is compelled to enforce this undertaking, I/We agree that I/We shall pay for the legal cost incurred by the Repairer on a solicitor and client full indemnity basis.

  
\_\_\_\_\_  
Signature/Co Stamp



Name: Imperial Treasure F & B Management Pte Ltd  
NRIC: 200615396D



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Mar 2020 / 12:08:29

Receipt Date/Time : 23 Mar 2020 / 12:08:29

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200323-001327

Previous Receipt No. :

| S/N | Item Description/<br>Business Transaction Reference<br>No. | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
|-----|--|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - GBG626J

As at 20 Mar 2020/10:30:00

Insurance Co: EQ INSURANCE COMPANY LTD

|   |  |      |      |      |
|---|--|------|------|------|
| 1 | Insurance Enquiry - GBG626J<br>Enquiry Fee<br>20200323120719159520 | 7.00 | 0.49 | 7.49 |
|---|--|------|------|------|

|                  |      |      |      |
|------------------|------|------|------|
| <b>Sub-Total</b> | 7.00 | 0.49 | 7.49 |
|------------------|------|------|------|

|                              |      |      |      |
|------------------------------|------|------|------|
| <b>Total Before Rounding</b> | 7.00 | 0.49 | 7.49 |
|------------------------------|------|------|------|

|                            |  |  |      |
|----------------------------|--|--|------|
| <b>Rounding Difference</b> |  |  | 0.04 |
|----------------------------|--|--|------|

|                             |  |  |      |
|-----------------------------|--|--|------|
| <b>Total Amount Payable</b> |  |  | 7.45 |
|-----------------------------|--|--|------|

Paid By

|                                    |  |  |      |
|------------------------------------|--|--|------|
| 421808XXXXXX5754 eNETS Credit Card |  |  | 7.45 |
|------------------------------------|--|--|------|

|              |  |  |      |
|--------------|--|--|------|
| <b>Total</b> |  |  | 7.45 |
|--------------|--|--|------|

|             |  |  |      |
|-------------|--|--|------|
| Cash Change |  |  | 0.00 |
|-------------|--|--|------|

|                 |  |  |      |
|-----------------|--|--|------|
| Tendered Amount |  |  | 7.45 |
|-----------------|--|--|------|

|                          |  |  |      |
|--------------------------|--|--|------|
| Excess Refundable Amount |  |  | 0.00 |
|--------------------------|--|--|------|

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.