

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 16 July 2020 10:28 AM
To: TeamAuto Pro
Cc: Admin A
Subject: RE: LOD - Our Ref: SMG 5144U and Your Ref: SLJ 6942Y (FWD) / DOA: 21-03-2020
*** LKK REF : CC4/FWD20004379/Bpa3
Attachments: DV_SMG5144U.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at a global sum of \$15,500.00(all-in).

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Repair Tax Invoice.**
- **Authorisation to Act with your client signature.**

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Wednesday, 15 July 2020 10:41 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Our Ref: SMG 5144U and Your Ref: SLJ 6942Y (FWD) / DOA: 21-03-2020 *** LKK REF : CC4/FWD20004379/Bpa3

Dear Hsiao Tong,

Without Prejudice

Thank you for your PD offer of even date. Your offered of \$15,200.00 after deduction of \$13,800.00 COR and \$7.45 LTA fee, left us with only \$1,392.55 for LOR which is hard for me to accept as our rental fee incurred was \$1,980.00 and rental days already deducted from the actual 12 days to 11 days.

Can we compromise in-between at \$15,500.00 for the sake of an amicable settlement?

Thank you.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Jul 15, 2020 at 10:22 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of \$15,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 24 June 2020 4:27 PM

To: TeamAuto Pro <teamautoffice@gmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Our Ref: SMG 5144U and Your Ref: SLJ 6942Y (FWD) / DOA: 21-03-2020 *** LKK REF : CC4/FWD20004379/Bpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

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Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Wednesday, 24 June, 2020 4:23 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD - Our Ref: SMG 5144U and Your Ref: SLJ 6942Y (FWD) / DOA: 21-03-2020

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SMG 5144U
Your Ref: SLJ 6942Y

Dear Sir / Mdm,

Accident Involving: SMG 5144U and SLJ 6942Y

Date of Accident: 21 March 2020

Location of Accident: Cross Junction of Bayfront Ave / Central Boulevard

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair as agreed	\$ 13,800.00
Add Loss of Rental	\$ 1,980.00 <u>11 Days - Inv#01376</u>
**ACTUAL 12 DAYS: 2 Days PRS (23/24 Mar) + 9 Repair Days Agreed (25/26/27/28/30/31 Mar, 1/2/3 Apr) + 1 Sunday (29 Mar)	
Total	\$ 15,780.00
Add LTA Search Fee	\$ 7.45

GRAND TOTAL	\$ 15,787.45
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Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- **Forwarded message** -----

From: **Venessa Chan - SGUser** <venessa.chan@fwd.com>

Date: Mon, Mar 23, 2020 at 3:29 PM

Subject: 2 Days Notice: SMG 5144 U (Our ref) and SLJ 6942 Y (Your ref) 3rd party: FWD Dated 21.03.2020

To: TeamAutoPro North <teamautopl@gmail.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>, Eileen Bay - SGUser <eileen.bay@fwd.com>

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

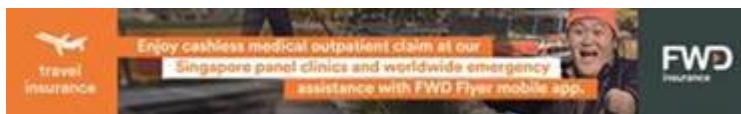


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Monday, 23 March 2020 3:23 pm

To: TeamAutoPro North <teamautopl@gmail.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: 2 Days Notice: SMG 5144 U (Our ref) and SLJ 6942 Y (Your ref) 3rd party: FWD Dated 21.03.2020

Hi Peach,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 23 March 2020 3:09 pm

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Eileen Bay - SGUser <eileen.bay@fwd.com>

Subject: [EXTERNAL] Re: 2 Days Notice: SMG 5144 U (Our ref) and SLJ 6942 Y (Your ref) 3rd party: FWD Dated 21.03.2020

Dear Sirs,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK AUTO CONSULTANTS** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Mar 23, 2020 at 2:27 PM Venessa Chan - SGUser <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 23.03.2020 of the PRI Notice of your client's vehicle SMG5144U;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

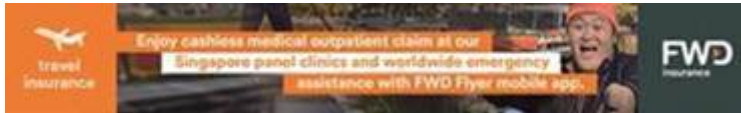


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Monday, 23 March 2020 11:59 am
To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Subject: [EXTERNAL] 2 Days Notice: SMG 5144 U (Our ref) and SLJ 6942 Y (Your ref) 3rd party: FWD Dated 21.03.2020

Dear Sir/Madam,

**Road Traffic Accident Involving SMG 5144 U (Our Ref) and SLJ 6942 Y (Your Ref)
Dated 21st March 2020 , Time around 18:24HRS**

@ BAYFRONT AVE

We represent our client; UNIK SUPER RENTALS PTE LTD, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMG 5144 U and your insured's vehicle registration number: SLJ 6942 Y.

Kindly send us your list of at least **ten (10) motor surveyors** within **2 working days**, via email to the following personnel:-

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722