

Khanchna (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 18 August 2020 12:33 AM
To: Khanchna (LKK Auto)
Cc: Serene Ler
Subject: FW: MANDATE REQUEST ON QUANTUM -EXPRESS SETTLEMENT -YOUR REF:D20001584MFSH;ACCIDENT INVOLVING SHB3040J AND SLH650P ON 20-03-2020
Attachments: LOD (COMPLETE VMS PTE LTD).PDF; LKK Reinspection Photos.pdf; LKK Survey Photos.pdf; LKK Adjustment Report.pdf; LKKInspection Report.pdf

Without Prejudice


Dear Khanchna,

You have our mandate to settle as follow:

COR: \$5,564.00
LOU: \$480 - \$720
LTA: \$7.45
To offer: \$6,051.45 to \$6,291.45

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 27 July 2020 9:11 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM -EXPRESS SETTLEMENT -YOUR REF:D20001584MFSH;ACCIDENT INVOLVING SHB3040J AND SLH650P ON 20-03-2020

YOUR REF: CC4/FCI20004376/Kka3q2
LKK REF: D20001584MFSH

Dear Eric,

We refer to the above matter.

We seek your approval to offer third party repairer “**COMPLETE VMS PTE LTD**” at **\$6,051.45 ~ 6,371.45 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 12,368.02	\$ 5,564.00
2. Loss of Rental (4 days x \$200)	\$ 800.00	\$ 480.00 ~ 800.00 (4 days x \$120 ~ \$200)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,175.47	<u>\$6,051.45 ~ 6,371.45</u>

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Wednesday, July 15, 2020 5:41 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: PROPOSAL ON LIABILITY -EXPRESS SETTLEMENT -YOUR REF:D20001584MFSH;ACCIDENT INVOLVING SHB3040J AND SLH650P ON 20-03-2020

Without Prejudice

Dear Khanchna,

LOD for your necessary action.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Eric Woo
Sent: Monday, June 22, 2020 9:41 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: PROPOSAL ON LIABILITY -EXPRESS SETTLEMENT -YOUR REF:D20001584MFSH;ACCIDENT INVOLVING SHB3040J AND SLH650P ON 20-03-2020

Without Prejudice

Dear Khanchna,

Please note that we are agreeable on Express Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 22 June 2020 12:01 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY -EXPRESS SETTLEMENT -YOUR REF:D20001584MFSH;ACCIDENT INVOLVING SHB3040J AND SLH650P ON 20-03-2020

YOUR REF: D20001584MFSH
LKK REF: CC4/FCI20004376/Kka3

Dear Mr. Eric,

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Kindly let us have your approval on liability.

We will expedite in preparing our report to seek mandate on quantum.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, June 22, 2020 10:43 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>;

Khanchna (LKK Auto) <khanchna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: REQUEST OF SURVEY REPORT-OUR REF:D20001584MFSH;ACCIDENT INVOLVING SHB3040J AND SLH650P ON 20-03-2020

Dear Sir/Madam,

Thank you for the email.

Dear Khanchna,

Kindly assist.

FYNA Our Ref : CC4/FCI20004376/Kka3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 22 June, 2020 8:29 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICW00@MSFIRSTCAPITAL.COM.SG

Subject: REQUEST OF SURVEY REPORT-OUR REF:D20001584MFSH;ACCIDENT INVOLVING SHB3040J AND SLH650P ON 20-03-2020

Dear Sir,

We received LOD from workshop/solicitor.

Please let us have the **Survey Report including Vehicle Inspection Photos & Survey Fees Invoice** asap.

Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg