FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHIC...

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Subramaniam, Divyashni, Hor, Yinrul, Abu Kassim, Noor Mariesa

Sent: 3/23/2020 11:40:00 AM

Attachments: To Client GIA.pdf Letter to 3P and AIG (20 march 2020).pdf Client GIA.PDF letter to 3P and AIG (20 march 2020).pdf

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

<u>Ericweihong,Teo@aig.com</u> | <u>www.aig.com</u>

From: Teo, Ericweihong

Sent: Monday, March 23, 2020 11:37 AM

To: kavitha@aplp.com.sg

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul < Yinrul.Hor@aig.com>; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com>; Nur Ardiilah Ramli < ardiilah@aplp.com.sg>; isafe garage < isafegarage@gmail.com>; Charles Hoon < charles@aplp.com.sg>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ8264B AND SJD6192A ON

19/03/2020

Without Prejudice

Your Reference : AP/2020/002664 Our Reference : 4316885103SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address. Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Kavitha < <u>kavitha@aplp.com.sg</u>>
Sent: Monday, March 23, 2020 10:42 AM

To: Teo, Ericweihong < Ericweihong.Teo@aig.com>

Cc: Lim, Kok-Chong < Kok-Chong, Lim@aig.com >; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Hor, Yinrul < Yinrul. Hor@aig.com >; Subramaniam, Divyashni

<<u>Divyashni.Subramaniam@aig.com</u>>; Charles Hoon <<u>charles@aplp.com.sg</u>>; Nur Ardiilah Ramli

<ardiilah@aplp.com.sg>; isafe garage <isafegarage@gmail.com>

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE GBJ8264B AND SJD6192A ON 19/03/2020

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Sincere Appraiser
- g. Seah Kwang Boon
- h. L H Teo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw
- 1. Tan Ling Ling

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyor, please note that our client's vehicle can be inspected at:

LSM Lynston Motor & Spray Works

25 Kaki Bukit Road 4 #05-66/68 Synergy@KB Singapore 417800

Contact Person: Mr Henry (9727 7987)

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

From: Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

Sent: Friday, 20 March 2020 11:27 PM **To:** Kavitha <<u>kavitha@aplp.com.sg</u>>

Cc: Lim, Kok-Chong < Kok-Chong, Lim@aig.com >; Abu Kassim, Noor Mariesa

<<u>NoorMariesa.AbuKassim@aig.com</u>>; Hor, Yinrul <<u>Yinrul.Hor@aig.com</u>>; Subramaniam, Divyashni <<u>Divyashni.Subramaniam@aig.com</u>>; Teo, Ericweihong <<u>Ericweihong.Teo@aig.com</u>>; Charles Hoon <<u>charles@aplp.com.sg</u>>; Nur Ardiilah Ramli <<u>ardiilah@aplp.com.sg</u>>; isafe garage <<u>isafegarage@gmail.com</u>> **Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ8264B AND SJD6192A ON 19/03/2020

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

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<u>Click here</u> by 2020-03-27 11:27 EDT to read your message. After that, open the attachment.

More Info

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From: Ericweihong.Teo@aig.com **To:** kavitha@aplp.com.sg

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com ,Ericweihong.Teo@aig.com ,charles@aplp.com.sg ,ardiilah@aplp.com.sg ,isafegarage@gmail.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ8264B AND SJD6192A ON 19/03/2020

Date: Fri, 20 Mar 2020 15:27:29 +0000

Without Prejudice

Your Reference : AP/2020/002664 Our Reference : 4316885103SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name		
Lawrence Ng Chun Kee	Priority Services		
Jeffrey Ong Leng Kiat	Priority Services		
Jimmy Lee	Priority Services		
EC Looi	Automobile Inspection Services Pte Ltd		
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd		
Ng You Han	Formteam Adjusters Pte Ltd		
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd		
Chow Bo Xiong	Formteam Adjusters Pte Ltd		
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd		
Kalvin Ang	LKK Auto Consultants Pte Ltd		
Xing Guo Qiang	LKK Auto Consultants Pte Ltd		
Marcus Chua	LKK Auto Consultants Pte Ltd		
Mohamad Taufikh	LKK Auto Consultants Pte Ltd		
Adrian Ling	LKK Auto Consultants Pte Ltd		
Mohammed Rasul	LKK Auto Consultants Pte Ltd		
Kenneth Kong	LKK Auto Consultants Pte Ltd		

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards, Eric Teo Wei Hong AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Kavitha <kavitha@aplp.com.sg> Sent: Friday, March 20, 2020 3:46 PM

To: ClaimsDocManagement < ClaimsDocManagement@aig.com >

Cc: Charles Hoon <charles@aplp.com.sg>; Nur Ardiilah Ramli <ardiilah@aplp.com.sg>; isafe garage

<isafegarage@gmail.com>

Subject: [EXTERNAL] Our ref: AP/2020/002664 CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 19 MARCH 2020 AT ABOUT 11:40HRS INVOLVING MOTOR VEHICLES NO(S). SJD6192A AND GBJ8264B ALONG BLK 221 BOON LAY PLACE CARPARK

This message is from an external sender; be cautious with links and attachments.

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date

Please note our new office address as of 1st June 2019.

151 Chin Swee Road, #10-03/05 Manhattan House, Singapore 169876 Tel no.: 6955 8899

Office mobile no.: 9171 4767

Fax no.: 6900 9899

Regards, Kavitha Secretary to Mr Charles Hoon

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: <u>kavitha@aplp.com.sg</u>

Singapore UEN No.: 201939937D

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