

Jasper Chua (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 23 June 2020 11:50 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Serene Ler
Subject: RE: SURVEY ASSESSMENT - D20001535MFSH/1/SHC7079S // EXPRESS SETTLEMENT

Without Prejudice

Dear Jasper,

Please proceed to reject TP claim since OI video footage clearly showed that TP reversed.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, June 23, 2020 10:15 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001535MFSH/1/SHC7079S // EXPRESS SETTLEMENT

Dear Eric,

Based on the video footage, it's likely to show that third party were reversing his vehicle while insured is making a U-turn. Third party vehicle were illegally reversing on the main road.

Kindly have your approval/ further instructions whether we are able to reject third party claim

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Monday, 22 June 2020 6:26 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001535MFSH/1/SHC7079S // EXPRESS SETTLEMENT

WITHOUT PREJUDICE
SAVE AS TO COST

Dear Sir/Mdm,

Please find attached the video footage as requested.

This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 22 June 2020 11:56 am
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001535MFSH/1 // EXPRESS SETTLEMENT

Dear Sir/Madam,

We refer to the above matter.

Liability: Conflicting version

Remarks: Insured report third party reversing while he was making a U-turn , third party report she was stationary alone the extreme left lane

Kindly assist to get insured's video footage .

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 27 March, 2020 7:22 PM

To: 'Rachel Wu'

Cc: Vic (LKKAuto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20001535MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001535MFSH

LKK REF: CC4/FCI20004335/Kha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGF 1310J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 23 March, 2020 8:55 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001535MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 20 March 2020 5:18 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20001535MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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