



MY CAR CONSULTANT PTE LTD

Address: 53 Ubi Avenue 1, Paya Ubi Industrial Park
#01-33 S(408934)
Email: Admin@mycar.sg
(Company Registration No: 201605878Z)

28th March 2020

Our reference: SGU3123R

Your reference: XB5833K

Lonpac Insurance BHD

300 Beach Road, 07 The Concourse #17-04
Singapore 199555

Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : FAST CAR RENTAL PTE LTD

Address : 68 KAKI BUKIT AVE 6 #02-08 S417896

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **12/03/2020** along involving our client's vehicle registration number **SGU3123R** and vehicle registrations number **XB5833K** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$3,100.00
Loss of Use	:	\$600.00
GIA Search	:	\$29.00
LTA Search		\$7.49
Total	:	\$3,736.49

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Rental Agreement & Official Receipt;
- f) LTA Search Results & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Yours faithfully,



.....
My Car Consultant



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)

53 Ubi Ave 1 #01-33 Paya Ubi Industrial Park S408934.

Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 53 Ubi Ave 1 Paya Ubi Industrial Park #01-33 Singapore 408934

I/We, fast car rental pte ltd of NRIC/Passport number/ROC number: _____, Owner of vehicle no. SGU3123R hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

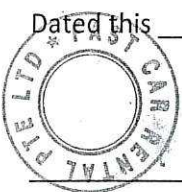
I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

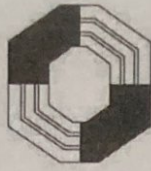
Dated this 20 (day) of 03 (month) 20 (year)



Owner's signature (Company stamp if applicable)

Name: FAST CAR RENTAL PTE LTD

NRIC No:



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/23223

DATE : 16 OCT 2020

DISCHARGE VOUCHER

I/We, **FAST CAR RENTAL PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **XB 5833K** the sum of Singapore Dollars **THREE THOUSAND SEVEN HUNDRED SEVEN AND CENTS FORTY NINE ONLY. (\$3,707.49)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, **SGU 3123R** on **12/03/2020** along/at **SAMPAN PLACE**.

I/We hereby agree to indemnify and keep indemnify (**FONG SHENG LOGISTICS PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s MY CAR CONSULTANT PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....*Pauline*..... *19 Oct '20*
Signature of vehicle owner/Date



.....*Pauline Tan*..... *19 Oct '20*
Name of vehicle owner/Date

Type text here

1-Stop Solution For All Automotive Needs

53 Ubi Avenue 1, Paya Ubi Industrial Park
#01-33/02-33 S(408934)
Tel: 9888 8885 / 8866 8832 | Fax: 6925 5219

Bill To:
LONPAC INSURANCE BHD

Make all cheques payable to MY CAR CONSULTANT PTE LTD

Payment terms: Due upon receipt

THANK YOU FOR YOUR BUSINESS!

SEARCH RESULTS

Our Ref No: GR-20-049430

Date of Request: 25/03/2020

Your Ref No: WALK IN GOH

MY CAR CONSULTANT PTE LTD - UBI
53 UBI AVE 1, #01-33 PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934

Dear Sir/Madam,

Your Vehicle No: SGU3123R

Date of Accident: 12/03/2020

Place of Accident: SAMPAN PL

Involving Vehicle No: XB5833K (NO REPORT) VALID TILL 26-3/4

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

DOCUMENTS	ACCIDENT LOCATION	ACCIDENT DATE	PER DOC (S\$)
No match found.			

With reference to your application for the accident report, we were unable to process your application and we draw your attention to the following:

- ☐ The requested party is not found in our database. We will continue to check daily for a period of one week, after which if there are no records found, your application will be deemed as cancelled and no notification will be sent to you.
- ☐ Your vehicle's accident report is not found in our database. Please lodge your non-injury accident report with your insurer.
- ☐ Your client's vehicle accident report is not found in our database. Please inform your client accordingly.
- ☐ Others

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-20-049430
Date of Request: 25/03/2020

Your Ref No: WALK IN GOH

MY CAR CONSULTANT PTE LTD - UBI
53 UBI AVE 1, #01-33 PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934

Dear Sir/Madam,

Your Vehicle No: SGU3123R
Date of Accident: 12/03/2020
Place of Accident: SAMPAN PL
Involving Vehicle No: XB5833K (NO REPORT) VALID TILL 26-3/4

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

RE: [MANDATE REQUEST] New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Wed 10/14/2020 11:38 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Asher

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Sunday, 27 September 2020 8:29 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] Re: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

Your Ref: 19/20/20/VC05/23223

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 25/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **MY CAR CONSULTANT PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 9,457.20	\$ 3,100.00
2. Loss of Use (6days x \$100)	\$ 600.00	\$ 600.00 (6days x \$100)
3. LTA/GIA Search Fee	\$ 36.49	\$ 7.49
Total	\$ 10,093.69	<u>\$ 3,1707.49</u>

**4 days recommendation for repair. + 1Day PRI + 1 Sun.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE

Sent: Wednesday, September 16, 2020 12:42 PM

To: Asher Sng (LKKAuto) ; Mei Kwan (LKKAuto)

Cc: MT_Claim_SG ; Admin A

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Lonpac External - Confidential

Dear Asher

Please see attachment for the LOD from My Car Consultan Pte Ltd for your action.

Thnak you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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From: Asher Sng (LKKAuto)

Sent: Wednesday, 16 September 2020 12:36 pm

To: KENNY LIM CHING GHEE ; Mei Kwan (LKKAuto)

Cc: MT_Claim_SG ; Admin A

Subject: Re: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Hi Kenny,

We refer to the email below.

We are pending the LOD from third party.

Please forward us a copy of the LOD for us to generate our report to seek for your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, September 16, 2020 10:00 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Lonpac External - Confidential

Hi Asher

Can I check the status of this case? Is it due for direct settlement?

Thnak you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 16 June 2020 8:33 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Hi Kenny,

We refer to the email below.

we are still pending for third party LOD, shall seek for approval once we received the LOD from third party.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE

Sent: Monday, June 15, 2020 5:14 PM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG ; Asher Sng (LKKAuto) ; Admin A

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

We appreciate if you can update us on the status of the above claim or report.

Thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: KENNY LIM CHING GHEE

Sent: Monday, 13 April 2020 5:12 pm

To: 'Mei Kwan (LKKAUTO)'

Cc: MT_Claim_SG ; Asher Sng (LKKAUTO) ; Admin A

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO)

Sent: Monday, 6 April 2020 1:36 pm

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Asher Sng (LKKAUTO) ; Admin A

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Dear Sirs,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 25 March, 2020 3:54 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020
- Oref: 19/20/20/VC05/23223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Thank you for the advice.

FYI, our Insured has yet to report the accident today and we shall forward the report to you once they have done so.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 March 2020 2:21 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

LPC ref: 19/20/20/VC05/23223

LKK REF: CC4/LPC20004316/T1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: Meikwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 20 March, 2020 5:02 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 20 March 2020 4:24 PM

To: Admin A <admin-a@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

Lonpac External - Confidential

Dear all

Please arrange for a PRS for T/p veh SGU3123R at My Car Consultant Pte Ltd.

FYI, our insured had yet to report the accident to us. We shall forward the GIA report to you once we gotten hold of it.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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From: My Car Consultant <admin@mycar.sg>

Sent: Friday, 20 March 2020 2:53 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: SGU3123R YOUR REF: XB5833K PRE-REPAIR INSPECTION FORSGU3123R [External Confidential]

WITHOUT PREJUDICE

Dear All,

Please assign LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

+65 88668832

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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From: "KENNY LIM CHING GHEE" <kennylim@lonpac.com>

Sent: Friday, March 20, 2020 2:06 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Cc: "MT_Claim_SG" <mt_claim@lonpac.com>

Subject: RE: OUR REF: SGU3123R YOUR REF: XB5833K PRE-REPAIR INSPECTION FORSGU3123R [External Confidential]

Lonpac External - Confidential

Dear Huiqin

Without Prejudice

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Bryan Ang
2	Muhammad Nazril Bin Abdullah
3	Ong Hwee Jie
4	Steve Chen
5	Paul Thanapal
6	Choo Beng Hai
7	Saharan Bin Sharif
8	Aw Po Huat (Andrew)
9	Mohammed Rasul
10	Robin Poon

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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From: My Car Consultant <admin@mycar.sg>

Sent: Friday, 20 March 2020 11:15 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: SGU3123R YOUR REF: XB5833K PRE-REPAIR INSPECTION FOR SGU3123R

WITHOUT PREJUDICE

OUR REF: SGU3123R

YOUR REF: XB5833K

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SGU3123R

ACCIDENT INVOLVING SGU3123R AND XB5833K

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

+65 88668832

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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