

## Mei Kwan (LKKAUTO)

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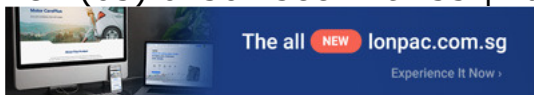
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 8 April 2020 10:40 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]  
**Attachments:** 08042020103605.pdf  
**Categories:** HMK

### Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** KENNY LIM CHING GHEE  
**Sent:** Wednesday, 25 March 2020 3:54 pm  
**To:** 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

### Lonpac External - Confidential

Dear Mei Kwan

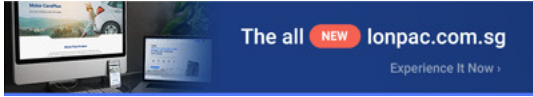
Thank you for the advice.

FYI, our Insured has yet to report the accident to date and we shall forward the report to you once they have done so.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 25 March 2020 2:21 pm  
**To:** KENNY LIM CHING GHEE  
**Cc:** MT\_Claim\_SG ; Asher Sng (LKKAuto) ; Admin A  
**Subject:** RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

**LPC ref:** 19/20/20/VC05/23223  
**LKK REF:** CC4/LPC20004316/T1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 20 March, 2020 5:02 PM  
**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Friday, 20 March 2020 4:24 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** New Assignment (PRS) - Accident involving XB5833K & SGU3123R at Sampan Place on 12 March 2020 - Oref: 19/20/20/VC05/23223 [External Confidential]

## **Lonpac External - Confidential**

Dear all

Please arrange for a PRS for T/p veh SGU3123R at My Car Consultant Pte Ltd.

FYI, our insured had yet to report the accident to us. We shall forward the GIA report to you once we gotten hold of it.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Friday, 20 March 2020 2:53 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: OUR REF: SGU3123R YOUR REF: XB5833K PRE-REPAIR INSPECTION FORSGU3123R [External Confidential]

### **WITHOUT PREJUDICE**

Dear All,

Please assign LKK for survey




Best Regards,

**Huiqin**

Claims | My Car Consultant Pte Ltd



+65 88668832

 [Admin@mycar.sg](mailto:Admin@mycar.sg)  
 [Mycar.sg](http://Mycar.sg)  
 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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**From:** "KENNY LIM CHING GHEE" <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Friday, March 20, 2020 2:06 PM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Cc:** "MT\_Claim\_SG" <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: OUR REF: SGU3123R YOUR REF: XB5833K PRE-REPAIR INSPECTION FORSGU3123R [External Confidential]

## Lonpac External - Confidential

Dear Huiqin

Without Prejudice

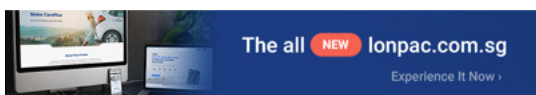
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Bryan Ang
2	Muhammad Nazril Bin Abdullah
3	Ong Hwee Jie
4	Steve Chen
5	Paul Thanapal
6	Choo Beng Hai
7	Saharan Bin Sharif
8	Aw Po Huat (Andrew)
9	Mohammed Rasul
10	Robin Poon

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Friday, 20 March 2020 11:15 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** OUR REF: SGU3123R YOUR REF: XB5833K PRE-REPAIR INSPECTION FOR SGU3123R

**WITHOUT PREJUDICE**

OUR REF: SGU3123R

YOUR REF: XB5833K

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SGU3123R

ACCIDENT INVOLVING SGU3123R AND XB5833K

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

**Best Regards,**

**Huiqin**

Claims | My Car Consultant Pte Ltd



**+65 88668832**



[Admin@mycar.sg](mailto:Admin@mycar.sg)



[Mycar.sg](http://Mycar.sg)



53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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