

## Nivitha (LKK Auto)

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**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Sent:** Friday, 20 March 2020 3:11 PM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Motor Claims SG - SG Common; Clara Li Zirong - SGUser  
**Subject:** ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

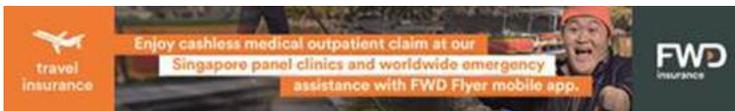


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser  
**Sent:** Friday, 20 March 2020 3:08 pm  
**To:** AXIS LAW CORPORATION <enquiries.axislaw@gmail.com>  
**Cc:** Alina Sim <alina@axislaw.com.sg>; Clara Li Zirong - SGUser <clara.li@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>  
**Subject:** ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

Hi Ben,

Thank you for your email.

We will proceed to assign survey.

For future cases, please forward all correspondence to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

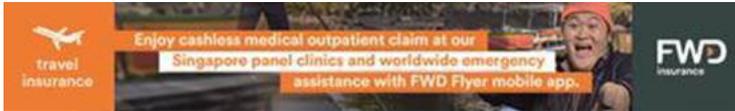


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**From:** AXIS LAW CORPORATION <[enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)>

**Sent:** Friday, 20 March 2020 3:01 pm

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>; Clara Li Zirong - SGUser <[clara.li@fwd.com](mailto:clara.li@fwd.com)>

**Cc:** Alina Sim <[alina@axislaw.com.sg](mailto:alina@axislaw.com.sg)>

**Subject:** [EXTERNAL] Re: ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

Dear Ms Chan,

Attached is an email with list of surveyors sent on 17.03.20.

As requested, our client's workshop details are as follows:

MK Vehicle Engineering Pte Ltd  
48 Toh Guan Road East  
#04-124 Enterprise Hub  
Singapore 608586  
Tel : 6763 6363; Fax : 6763 0919

Regards,

Ben

For Alina Sim

**AXIS LAW CORPORATION**

163 Tras Street

#06-04

Singapore 079024

Advocates & Solicitors

Commissioners For Oaths

Notaries Public

Tel : 6535 6850

Fax : 6532 3490

Email : [enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)

: [enquiry@axislaw.com.sg](mailto:enquiry@axislaw.com.sg)

Website : [www.axislaw.com.sg](http://www.axislaw.com.sg)

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Thank you.

NOTE : There have been cases where false emails were sent out purportedly by Law Entities to request for payment. To prevent fraud from occurring, we would be very grateful if you could make a telephone call to our office at 65 6535 6850 to confirm that the email was from us before sending any payment or deposit. Thank you.

On Thu, 19 Mar 2020 at 16:45, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

Hi Alice/Troy,

Please assist to provide us the workshop details.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

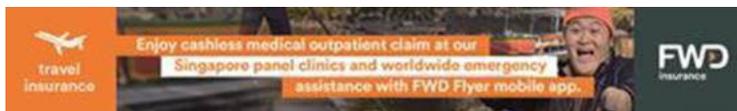


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W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Thursday, 19 March 2020 11:11 am

**To:** AXIS LAW CORPORATION <[enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)>  
**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Clara Li Zirong - SGUser <[clara.li@fwd.com](mailto:clara.li@fwd.com)>  
**Subject:** ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

Hi Troy/Alice,

Upon checking, we did not receive any email from your end on 17.03.2020.

WITHOUT PREJUDICE

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S **LKK Auto Consultants** conduct the pre-repair survey (PRS) on your client's vehicle, SKT3214U. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).***

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

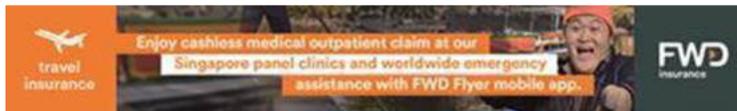


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E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** AXIS LAW CORPORATION <[enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)>  
**Sent:** Thursday, 19 March 2020 11:05 am  
**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>  
**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Clara Li Zirong - SGUser <[clara.li@fwd.com](mailto:clara.li@fwd.com)>  
**Subject:** [EXTERNAL] Re: ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

Dear Venessa,

A list of the proposed surveyor from our client has been emailed to you on 17.03.20.

**TRoy Goh**

to me, [claims.sg](mailto:claims.sg), Alina

Dear Alice,

We are not agreed the survey list from the third party insurance company. We propose our 10 list of surveyor.

Surveyor Name List

- 1) Ng Soon Aik, Francis – Prestige Appraiser Services (9689 7474)
- 2) Leslie K.C.Lim – Premier Appraiser Services (6554 2554)
- 3) Fong Kok Heng, Stanley – Automax Survey (9855 6879)
- 4) Yap Teck Chye, Michael – MC-Coy Appraiser Pte Ltd (9118 8802)
- 5) Ng Soon Chuan, Louis – Prestige Appraiser Services (9682 4663)
- 6) Dennis Yap Teck Wee – Pal's Appraiser Pte Ltd (8181 8802)
- 7) Cheong Kim Hin Alan – C L Appraiser Pte Ltd (90688689)
- 8) Dixon Yeo – Treasure Appraisal Services (9833 1618)
- 9) Yap Teck Lee - LCW Appraiser Pte Ltd (9099 8802)
- 10) Lim Say Koon – SK Appraisal Pte Ltd (9831 8164)

Regards,

Alice (Secretary)

For Alina Sim

**AXIS LAW CORPORATION**

163 Tras Street

#06-04

Singapore 079024

Advocates & Solicitors

Commissioners For Oaths

Notaries Public

Tel : 6535 6850

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Email : [enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)

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Thank you.

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On Thu, 19 Mar 2020 at 10:25, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

Dear Alice,

Any update?

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)

---

**From:** Clara Li Zirong - SGUser <[clara.li@fwd.com](mailto:clara.li@fwd.com)>

**Sent:** Monday, 16 March 2020 4:26 pm

**To:** [enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Subject:** RE: ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

**WITHOUT PREJUDICE**

Dear Alice,

Please let us hear from you on the proposed surveyor, thanks.

Kind Regards,

**Clara Li**

**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)

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**From:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Sent:** Friday, March 13, 2020 9:59 AM

**To:** [enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Clara Li Zirong - SGUser <[clara.li@fwd.com](mailto:clara.li@fwd.com)>

**Subject:** ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

WITHOUT PREJUDICE

Dear Alice,

Refer to your email dated on 12.03.2020 of the PRI Notice of your client's vehicle SKT3124U;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)

**From:** AXIS LAW CORPORATION <[enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)>

**Sent:** Thursday, 12 March 2020 6:21 PM

**To:** Claims SG - SG Common <[onlineservices.claims.sg@fwd.com](mailto:onlineservices.claims.sg@fwd.com)>

**Cc:** Alina Sim <[alina@axislaw.com.sg](mailto:alina@axislaw.com.sg)>

**Subject:** [EXTERNAL] ACCIDENT BETWEEN SKT3214U AND SBW8283C ON 12.03.2020 AT ABOUT 7.05AM

Dear Sirs,

We attach a copy of our Notice to the insurer for the above accident for your attention.

Regards,

Alice (Secretary)

For Alina Sim

**AXIS LAW CORPORATION**

163 Tras Street

#06-04

Singapore 079024

Advocates & Solicitors

Commissioners For Oaths

Notaries Public

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Fax : 6532 3490

Email : [enquiries.axislaw@gmail.com](mailto:enquiries.axislaw@gmail.com)

: [enquiry@axislaw.com.sg](mailto:enquiry@axislaw.com.sg)

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