#### PRE-REPAIR INSPECTION REQUEST - GBH4345M vs GBE5071L (OI) on D.O.A.: 13/03/2020

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong

Sent: 3/20/2020 9:05:24 AM

Hi,

Please refer to the enclosed request from Zoom Autowerks Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

# Hor Yin Rul (Viviane)

**AIG** 

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 <u>Yinrul.Hor@aig.com</u> | <u>www.aig.sg</u>

From: zoomautowerks@gmail.com <zoomautowerks@gmail.com>

Sent: Thursday, March 19, 2020 11:29 PM

To: Teo, Ericweihong < Ericweihong. Teo@aig.com >

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni

<Divyashni.Subramaniam@aig.com>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBE5071L AND GBH4345M ON 13/03/2020

Dear All,

Kindly arrange LKK.

From: Teo, Ericweihong

Sent: Wed, 18 Mar 2020 06:58:59 +0000

To: zoomautowerks@gmail.com

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBE5071L AND GBH4345M ON

13/03/2020

#### Without Prejudice

Your Reference : GBH4345M Our Reference : GBE5071L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the prerepair survey carried out by the single joint expert.

Thank you.

### Regards,

## **Eric Teo Wei Hong**

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Zoom Autowerks < <a href="mailto:zoomautowerks@gmail.com">zoomautowerks@gmail.com</a>>

Sent: Wednesday, March 18, 2020 12:47 PM

To: AIG SGP, Claims-Survey < <a href="mailto:AIGSGP\_claimsSurvey@aig.com">AIGSGP\_claimsSurvey@aig.com</a>; Hor, Yinrul < <a href="mailto:Yinrul.Hor@aig.com">Yinrul.Hor@aig.com</a>>

Subject: [EXTERNAL] Pre-Repair Inspection for GBH 4345 M // Accident on 13/03/2020 @ 14:50HR at along Bedok

South Avenue 1 before Bedok Road involving Vehicle Number GBH 4345 M & GBE 5071 L

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We are instructed by Seah Yong Heng Trading Pte Ltd to notify you of a road traffic accident on 13/03/2020

at about 14:50HR at along Bedok South Avenue 1 before Bedok Road involving our client's vehicle registration number GBH 4345 M and vehicle registration number GBE 5071 L driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, out client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards, **Elin Cai** 

#### **Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road #08-1339 Singapore 470130 ①9450 7920

- Please note our change in mailing/registered address with effect from 1st July 2018 -