

## Shirley Hiew (LKK Auto)

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**From:** James Tan <james@huahong.com.sg>  
**Sent:** Monday, 28 December 2020 9:17 am  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** Sun Pin (LKK Auto); Jerleen Tang; Mrs Tan Hua Hong  
**Subject:** RE: SLM 123T

Dear Shirley,

We confirm COR L/S \$17,000.00 (before GST)

Thanks.

Regards

**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)



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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Thursday, 24 December 2020 3:07 pm  
**To:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>  
**Cc:** Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>; 'jerleen' <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>;  
[mrstan@huahong.com.sg](mailto:mrstan@huahong.com.sg)  
**Subject:** RE: SLM 123T

Dear James,

Confirmed the finalize amount at L/S \$17,000.00/12 days.

Final invoice and all supporting documents sent over to China Taiping Insurance (Singapore) Pte. Ltd.

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>  
**Sent:** Tuesday, 22 December 2020 5:00 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>

**Subject:** RE: SLM 123T

Dear Shirley,

Please find above attached photo. I will list out which photo is for which item.

Main Estimate:

Item 8 – Pic 1149,1150

Item 9 – Pic 9788

Item 10 – Pic 9787

Supplementary:

Item 1 – Pic 1491,1492

Item 2 – Pic 9804,9805,9806,9808

Item 3 – Pic 9828,9829

Item 4 – Pic 449,450,452

Item 5 – Pic 9810,9811

Item 6 – Pic 9813,9814,9815

Item 7 – Pic 468,469,456

Item 8 – Pic 9830,9831

Any question, do contact me.

If no issue, we shall close this case at L/S \$17,000.00 (before GST)

Thanks.

Regards

**James Tan**

Claims Department



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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Tuesday, 22 December 2020 3:37 pm

**To:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Cc:** Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>

**Subject:** RE: SLM 123T

Dear James,

As spoken, repair limit is \$17K.

Kindly provide us the supplementary list & photos for finalize.

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Oi Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Sent:** Wednesday, 3 June 2020 4:12 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** RE: SLM 123T

Hi Shirley,

Workshop have no dismantle the vehicle yet.

Thank you.

Best Regards,

**Oi Sun Pin** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [Sunpin@lkkauto.com](mailto:Sunpin@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, June 3, 2020 3:30 PM  
**To:** Oi Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Subject:** RE: SLM 123T

Hi Sun Pin,

Done?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Oi Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Sent:** Wednesday, 6 May 2020 11:29 am

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** RE: SLM 123T

Hi Shirley,

Workshop have no dismantle the vehicle yet.

Thank you.

Best Regards,

**Oi Sun Pin** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [Sunpin@lkkauto.com](mailto:Sunpin@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, May 6, 2020 11:13 AM  
**To:** Oi Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Subject:** FW: SLM 123T

Hi Sun Pin,

Done?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>  
**Sent:** Friday, 1 May 2020 11:00 am  
**To:** Oi Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims@huahong.com.sg](mailto:claims@huahong.com.sg)  
**Subject:** RE: SLM 123T




Dear Sun Pin,

We would like to finalize the above mentioned case.  
COR L/S \$18,000.00 (before GST)  
Please advice.  
Thanks.

Regards  
**James Tan**

Claims Department



**HUA HONG PRIVATE LIMITED**  
25D SUNGEI KADUT STREET 1 SINGAPORE 729332  
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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>  
**Sent:** Thursday, 30 April 2020 2:55 pm  
**To:** 'Oi Sun Pin (LKK Auto)' <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims@huahong.com.sg](mailto:claims@huahong.com.sg)  
**Subject:** RE: SLM 123T

Dear Sun Pin,

Can we confirm on the repair limit?  
You mentioned to Mrs Tan is \$18k.  
But you mention to me in email is \$17k.  
So which is the correct amount?  
Pls advice.  
Thanks.

Regards  
**James Tan**  
Claims Department



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**From:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>  
**Sent:** Monday, 30 March 2020 9:14 am  
**To:** 'Oi Sun Pin (LKK Auto)' <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims@huahong.com.sg](mailto:claims@huahong.com.sg)  
**Subject:** RE: SLM 123T

Dear Sun Pin,

Mrs Tan told me that you had agreed with her on \$18 K repair limit.  
How come now become \$17 K?  
Please advice.  
Thanks.

Regards  
**James Tan**  
Claims Department



**HUA HONG PRIVATE LIMITED**  
25D SUNGEI KADUT STREET 1 SINGAPORE 729332  
T. 6661 9688 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)  
   

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**From:** Oi Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Sent:** Friday, 27 March 2020 6:07 pm  
**To:** [claims@huahong.com.sg](mailto:claims@huahong.com.sg)  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SLM 123T

Hi James,

Good day, regarding vehicle SLM 123T BMW 520I.

Have repair limit cost repair , limit \$ 17 k to do it.

Kindly refer back with thanks.

Thank you.

Best Regards,

**Oi Sun Pin** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [Sunpin@lkkauto.com](mailto:Sunpin@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)