

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 13 August 2020 2:59 PM  
**To:** Workshop 99  
**Subject:** RE: SJJ7443M Toyota Wish \*LKK REF: LKK REF: CC6/AXA15003994/Gga3q2-1

WITHOUT PREJUDICE

Dear William,

We refer to the above matter.

Our Insured has made a mutual agreement of private settling with your client on the repair cost previously somewhere between May- July 2015 when your client contacted Our Insured to make payment to him for the cost of repair. And Our Insured, hence meet up your client to pay him in cash of amount less than a thousand.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter on the basis that there is private settlement among both parties and hence this claim had been resolved between both parties.

Thank you.

*"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

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*Save the Earth. Print only when necessary.*

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**From:** Workshop 99 <workshop99@rocketmail.com>  
**Sent:** Wednesday, 5 August 2020 4:18 PM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** Re: SJJ7443M Toyota Wish \*LKK REF: LKK REF: CC6/AXA15003994/Gga3q2-1

Dear Cecilia Ching,