

INS. CASE OWNER:

C 06 / AXA1500

3994 / 6203A

LKK:

IDAC:

ASSIGNMENT

Surveyor:

XG02

DOI:

27-02-15

Date / Time:

6-3-15
27-02-15

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGP 6203A

Name of Insured:

KEK SIN SHEN STEVE

Insured Tel No.:

HP: 9328 9780

Excess Sec II :SS

D.O.A: 23-02-15

Is driver the owner? (YES / NO)

Nature of Accident:

Claim No.:

C0336192

Policy No.:

GA005625

Make / Model:

Audi A4-2.0(A)

Place of Accident:

To A Payoff LOR 2 YWJ

PIE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

(V/L: YES / NO Insured Liability:

% Final ? Yes / No

Driver Tel No.:

SJT 7443M



INSRS:

WSP:

Tel:

Liability:

RMKS:

workshop 99



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

SJT 7443M - X: SGP 6203A X

called OG spoke to Mr. Kek. Inquire about the claim. Confirm the accident. OG never ended TP. Letter out to OG to notify about NCD issue.

21-10-16 SINCE WORKSHOP REFUSED TO LET GUO BIAN TO FINALISE COR, PERHAPS TO ASK OTHER SURVEYOR TO TAKE OVER AS THE LIABILITY IS CLEAR, OR TO ASK GUO BIAN TO FURNISH A FIGURE TO GIVE TP/WSHOP AN OFFER. DO NOT DRAG ON LIKE THAT.

wp. TP did not confirm surveyor finalized amount. no development.

According to Zayer, XG02 pass file to Mr. Ma to assist but unable to resolve. (011, 30/12/2016).

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

Role

Paid Date

Surveyor

Case Handler

Admin

Typist

30/12/16

KSY

REPAIR COST \$3200.00 (5 DAYS)

RED: 7342.35 / 70%

FINAL SETTLEMENT

Date: 22/09/2020

Confirm with

WILLIAM

Repair Cost:

AXA

\$S 2500.00

Final Liability:

100

% (Agreed / Assessed)

BOLA S/N No. : 27

Loss of Rental:

\$S -

(days)

Loss of Use:

\$S 400.00

(\$ 80 x 5 days)

Disbursement: LTA SEARCH

\$S 5.35

Legal Cost:

\$S -

Total:

\$S 2905.35

Global Sum: \$S

3050.00

1) Claim status: Nonal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$100.00

If NO or B 28, Ass. Lia:

TP

(08/1/03)

ASS. REC. BY:

REF:

AXA

ASSIGNMENT

From:

Date:

Estimated Cost:

OD (TP / WS / TP RES / OD RES / EVA / INV / MV)

To Inspect Vehicle No:

at Workshop m/s

workshop 99

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SIS 7443M

Yr Regn:

24 Sep 2008

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota wish

c.c. 1794

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

75154

T/Radio: Insured / Std / NI / NA

Eng/No:

ITDER 12W 70 3000 773

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

U

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

6

mm

Rear

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

27-02-15

Survey held at

W/S

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

DS1

US \$ 3200, 6 days

Red c \$ 7342.25, 70-1.

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC6/AXA15003994/Gza3

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 06-03-2015



Code : AXA2

Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SGP 6203A	Veh. Inspected	SJJ 7443M
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	06/03/2015

Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer	-	Steering
	Brakes		Modification
	General		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.

General Information

5.	Accident Date	23/02/2015	Inspection Date	27/02/2015
	Survey held at	WORKSHOP 99 AUTO SERVICES BLK 9 SIN MING ROAD #01-34 SIN MING INDUSTRIAL ESTATE SINGAPORE 575644		

Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

WORKSHOP 99 AUTO SERVICES

Blk 9 Sin Ming Road
#01-34 Sin Ming Industrial Estate
Singapore 575644.

T. (65) 6458 8460
F. (65) 6455 5379
E. workshop99@rocketmail.com

Date	24-Feb-2015	Ref.:	TP Claim
------	-------------	-------	----------

Owner Particulars			
Name	Fun Fook Wai	Mobile	9666-7283
# Nos	S1309210/I		
Address	Blk 35 Toa Payoh Lor 5		
	#16-333		
	Singapore 310035		

Vehicle Particulars			
Number	SJJ 7443M		
Model	TOYOTA WISH 1.8 AUTO		
Engine	1ZZ3139505		
Chassis	JTDER12W703000773		
Year	24-Sep-08		

Accident Details			
Date	Monday, 23 February, 2015		
Time	18.20 Hrs		
Place	Toa Payoh Lor 2 Towards PIE and Lor 1		

Insured With			
Insurance	AIG Asia Pacific Insurance Pte. Ltd.		
Policy No.	2100097244		
Expiry			

Driver Particulars			
Name	As Above	Mobile No.	
Nric Nos.			
Address			

Parts & Labour			
List Price	25%	\$	10,883.00
Less		\$	2,720.75
		\$	8,162.25
		\$	320.00
Special Nett		\$	2,060.00
Labour Charges		\$	10,542.25
Total			

ASS. REC. BY: XH2REF: AXA

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD ☒ TP ☒ WS ☒ TP RES ☒ OD RES ☒ EVA ☒ INV ☒ MV

To inspect Vehicle No: _____

at Workshop n/s workshop 99

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

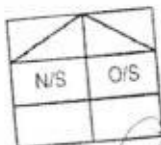
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days

Res: Yes or No

Lum Sum: _____

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation

) \$ + RS. \$ _____

) Photos

) Others

TOTAL

Veh No: SIT 7443M Yr Regn: _____
Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /
Truck / Trailer orMake: Toyota wish cc 1794Colour: GreySp. Reading: 75154

Eng/No: _____

C/No: ITDER12W703000773Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim orTyre Size: F: 195/65 R15R: 11BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 6 mmL/Bal. 6 mm

D.O.A. _____

Rear

R/Bal. 6 mmL/Bal. 6 mmD.O.A. 27-2-15Survey held at W/SDes. of Damages: ☒ Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

AXA

Estimate Cost Of Repairs		Vehicle #	SJJ 7443M
QTY	DESCRIPTIONS	UNITS	AMOUNTS
1 pce	Rear bumper fascia ✓		\$ 880.40
2 pcs.	Rear bumper brackets ?	\$ 55.60	\$ 111.20
2 pcs.	Rear bumper side retainers ✓	\$ 48.60	\$ 97.20
1 pce	Rear bumper beam ?		\$ 201.00
1 pce	Rear bumper o/s reflector ?		\$ 76.00
1 pce	Tailgate X Repair		\$ 1,209.00
1 pce	Tailgate emblem ✓		\$ 107.00
1 pce	Tailgate "Aero Tourer" name plate ✓		\$ 96.00
1 pce	Tailgate chrome handle X		\$ 209.00
1 pce	Tailgate inner lock top ?		\$ 443.50
1 pce	Tailgate inner trim cover ✓ (photo)		\$ 391.50
1 pce	Tailgate rubber ✓		\$ 329.10
2 pcs.	Rear lamps assy ✓ X	\$ 408.00	\$ 916.00
1 pce	Rear end panel ?		\$ 440.00
1 pce	Rear end panel inner garnish ?		\$ 395.00
1 pce	Boot compartment tool box ?		\$ 806.00
1 pce	Rear o/s body panel X Repair		\$ 781.90
1 pce	Rear o/s body panel inner shield ?		\$ 143.20
1 pce	Rear o/s body panel inner side trim ?		\$ 886.00
1 pce	Rear exhaust pipe assy ?		\$ 971.00
1 pce	Center exhaust pipe assy X ?		\$ 1,303.00
2 pcs.	Rear exhaust mountings ?	\$ 45.00	\$ 90.00
			\$ 10,883.00
		Less 25%	\$ 2,720.75
			\$ 8,162.25
1 set	S/Nett		\$ 230.00
1 pce	Reverse sensors ✓		\$ 40.00
1 pce	Rear o/s body glass sealant X		\$ 50.00
1 pce	Number plate X		
	Labour		
	To remove damaged lamps and necessary wirings to enable necessary repairs.		\$ 30.00 ✓
	To remove rear o/s body panel glass assy., check, replace damaged parts and fittings. (Bonded type glass assy.)		\$ 80.00 X
	To remove centre exhaust pipe, rear exhaust pipe and silencer assy., check, replace same with mounting and refit.		\$ 180.00 60
	To remove damaged parts, jack and cut out Damaged body panels, jack out, straighten up Damaged body panels and repair body parts and fittings, whichever possible and necessary, replace and weld necessary damaged parts, refit and realign whichever parts necessary. [Incl. alignments of body members.]		\$ 850.00 600
	Paint replacement parts and repaint damaged Sections with welded portions in and outside. [2K Chemical Paint]		\$ 800.00 700
	To rust proofing damaged portions and replacement parts		\$ 120.00 60
			\$ 10,542.25

5-6 Days

Imp Sum Repair.

Guo Qiang 82880282

Guo Qiang @ IKK Auto. com

27/2/15.





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/AXA15003994/Gza3

Date: 11.04.2015

The Motor Claims Department
M/s AXA INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJJ 7443M

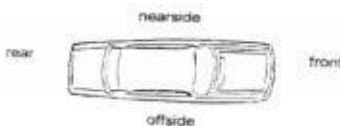
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on
27.02.2015 at the premises of M/s Workshop 99 Auto Services and have the following to report:-

Workshop Estimate Amount	: S\$	10,542.25
Revised Estimate Amount	: S\$	3,449.40
"Check" Items Amount	: S\$	4,399.43
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5-6 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

Mei Kwan (LKK Auto)

From: Jacqueline Leong <Jacqueline.Leong@axa.com.sg>
Sent: Thursday, 14 May, 2015 3:17 PM
To: Mei Kwan (LKK Auto); Zayyer
Cc: KKLau; Hsiao Tong
Subject: RE: C0336192: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL
Attachments: SGP6203A - 230215 (C0336192).PDF; Full page photo.pdf; TP ESTIMATE.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf; FileNETImage.tif; ATT00001.txt
Categories: HMK


Dear Mei Kwan/Zayyer

Attached insured report. Pls proceed DS. Tks.


Thanks & Regards,
Jacq

Jacqueline Leong
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
jacqueline.leong@axa.com.sg
Customer Care no: 1800-880 4741
Website: www.axa.com.sg

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redefining / insurance 

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From: Mei Kwan (LKK Auto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, May 14, 2015 11:08 AM
To: Jacqueline Leong
Cc: KKLau; Zayyer; Hsiao Tong; Winnie Ho Ping Ping
Subject: RE: C0336192: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

Dear Jacqueline,

Kindly advice whether insured has reported, If so kindly provide us a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Leong [<mailto:Jacqueline.Leong@axa.com.sg>]
Sent: Tuesday, 28 April, 2015 10:27 AM
To: Mei Kwan (LKK Auto); Winnie Ho Ping Ping
Cc: KKLau; Zayyer; Hsiao Tong
Subject: C0336192: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

Dear Winnie

Insured no report.
Please send first reminder to insured. Tks.


Thanks & Regards,
Jacq

Jacqueline Leong
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
jacqueline.leong@axa.com.sg
Customer Care no: 1800-880 4741
Website: www.axa.com.sg

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redefining / insurance 

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 Please consider the environment before printing this email

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, April 22, 2015 3:00 PM
To: Jacqueline Leong; Tan Tiong Beng
Cc: KKLau; Zayyer; Hsiao Tong
Subject: RE: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

Dear Jacqueline / Tiong Beng,

Kindly advise whether OI had reporting.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 62563561 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]

Sent: Friday, 17 April, 2015 12:21 PM

To: Admin-B (LKK Auto); assignments; SUR

Cc: Jacqueline Leong; Ong Eng Hong (PSC); Lee Ling Ling (PSC); pinglin.chang@axa.com.my

Subject: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

RISK 1 – GA005625

CLAIM RECEIVED : 11.04.15

SGP6203A (INSD) HIT THE REAR OF SJJ7443M

VTP

ASSESSOR – LKK 17.04.15

NCD – Y

JL 17.04.15

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: Saturday, April 11, 2015 12:52 PM

To: Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting

Cc: KKLau; Zayyer; Hsiao Tong; Admin A

Subject: Direct Settlement - Accident Involving SGP6203A (OI : AXA - TBA) AND SJJ7443M (TP : LKK REF - CC6/AXA15003994/Gza3) on 23.02.2015

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJJ 7443M at M/s Workshop 99 Auto Services - Sin Ming.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

Thank You.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 62563561 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AXA15003994/Gza3
AXA Ref: C0336192

29 May 2015

KEK SIN SHEN STEVE
371 Holland Road
#13-03
Singapore 278698

Dear Sir/Madam,

ACCIDENT INVOLVING SGP 6203A & SJJ 7443M ON 23/02/2015

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved.

Please call us if you have further queries.

Yours faithfully,

Zayer
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: zayyer@gmail.com

c.c. *AXA Insurance Singapore Pte Ltd*
(Motor Claims Dept)

Zayyer (LKKAuto)

From: Zayyer (LKKAuto)
Sent: Wednesday, 28 December, 2016 5:10 PM
To: 'chen.xinyou@axa.com.sg'
Cc: valencia.lee@axa.com.sg; Admin A
Subject: RE: C0336192: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL
Attachments: SGP6203A - 230215 (C0336192).pdf; Full page photo.pdf; TP ESTIMATE.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf; FileNETImage.tif; ATT00001.txt

Your Policy No: GA005625

Dear Xin you,

We refer to the subject above.

We have surveyed third-party vehicle at the premise of M/s workshop 99 on 27.02.2015.

We made several reminders and follow-ups through call to third-party repairer to confirm the our surveyor finalised amount however, there is still no further action initiated by third-party repairer for their claim.

In view of non-development from the third-party, we will proceed to temporarily close this outstanding claim file and submit our w/p report to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

"Wish you a Happy New Year 2017"

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409; email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Leong [mailto:Jacqueline.Leong@axa.com.sg]

Sent: Thursday, 14 May, 2015 3:17 PM

To: Mei Kwan (LKK Auto) <Meikwan@lkkauto.com>; Zayyer <zayyer@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>

Subject: RE: C0336192: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

Dear Mei Kwan/Zayyer

Attached insured report. Pls proceed DS. Tks.

Thanks & Regards,

Jacq

Jacqueline Leong
Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jacqueline.leong@axa.com.sg

Customer Care no: 1800-880 4741

Website: www.axa.com.sg



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From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, May 14, 2015 11:08 AM

To: Jacqueline Leong

Cc: KKLau; Zayyer; Hsiao Tong; Winnie Ho Ping Ping

Subject: RE: C0336192: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

Dear Jacqueline,

Kindly advice whether insured has reported, If so kindly provide us a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Leong [<mailto:Jacqueline.Leong@axa.com.sg>]

Sent: Tuesday, 28 April, 2015 10:27 AM

To: Mei Kwan (LKK Auto); Winnie Ho Ping Ping

Cc: KKLau; Zayyer; Hsiao Tong

Subject: C0336192: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

Dear Winnie

Insured no report.

Please send first reminder to insured. Tks.

Thanks & Regards,

Jacq

Jacqueline Leong

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jacqueline.leong@axa.com.sg

Customer Care no: 1800-880 4741

Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, April 22, 2015 3:00 PM

To: Jacqueline Leong; Tan Tiong Beng

Cc: KKLau; Zayyer; Hsiao Tong

Subject: RE: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

Dear Jacqueline / Tiong Beng,

Kindly advise whether OI had reporting.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 62563561 | email: MeiKwan@lkkauto.com | fax:

67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]

Sent: Friday, 17 April, 2015 12:21 PM

To: Admin-B (LKK Auto); assignments; SUR

Cc: Jacqueline Leong; Ong Eng Hong (PSC); Lee Ling Ling (PSC); pinglin.chang@axa.com.my

Subject: WP (NR) / Workshop 99 Auto Services / GA005625 / OD SGP6203A / TP SJJ7443M / 23.02.15 / EST \$10,542.25 / JL

RISK 1 – GA005625

CLAIM RECEIVED : 11.04.15

SGP6203A (INSD) HIT THE REAR OF SJJ7443M

VTP

ASSESSOR – LKK 17.04.15

NCD – Y

JL 17.04.15

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: Saturday, April 11, 2015 12:52 PM

To: Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting

Cc: KKLau; Zayyer; Hsiao Tong; Admin A

Subject: Direct Settlement - Accident Involving SGP6203A (OI : AXA - TBA) AND SJJ7443M (TP : LKK REF - CC6/AXA15003994/Gza3) on 23.02.2015

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJJ 7443M at M/s Workshop 99 Auto Services - Sin Ming.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

Thank You.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 62563561 | email: MeiKwan@lkkauto.com | fax:

67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 29 December, 2016 4:35 PM
To: 'Dynamic Autowork'
Cc: Olivia Lau (LKKAUTO)
Subject: RE: Accident involving SGR8368J and GQ6099D on 09.05.16

Without Prejudice

Dear Michelle,

Sorry for late reply.

We have reviewed the matter and we are prepared to improve our offer to a global sum of **\$2,150.00(all-in)** as full and final.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Wishes you a Happy New Year 2017"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dynamic Autowork [mailto:dynamicautowork@gmail.com]
Sent: Tuesday, 13 December, 2016 8:12 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: Re: Accident involving SGR8368J and GQ6099D on 09.05.16

Dear Hsiao Tong,

Any reply from AIG?

If no, please advise me what should i do on the next stage.

--

Thank You.

Yours Sincerely,



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC6/AXA15003994/Gza3q2

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 06-01-2017



ATTN: CHEN XINYOU

Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGP 6203A	Veh. Inspected	SJJ 7443M
Policy No.	GA005625	Coverage (\$)	0.00
Claim No.	C0336192	Excess (\$)	0.00
Assign From		Assign Date	27/02/2015

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JTDER12W703000773	Colour	GREY
Odometer	75154	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	23/02/2015	Inspection Date	27/02/2015
Survey held at	WORKSHOP 99 AUTO SERVICES BLK 9 SIN MING ROAD #01-34 SIN MING INDUSTRIAL ESTATE SINGAPORE 575644		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJJ 7443M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER FASCIA	DEFORMED	880.40	487.80
2	REAR BUMPER BRACKETS @\$55.60	BENT	111.20	55.60
2	REAR BUMPER SIDE RETAINERS @\$48.60	NECESSARY	97.20	48.60
1	REAR BUMPER BEAM	NOT NECESSARY	201.00	-
1	REAR BUMPER O/S REFLECTOR	NOT NECESSARY	76.00	-
1	TAILGATE	TO REPAIR SEE LABOUR	1,209.00	-
1	TAILGATE EMBLEM	NECESSARY	107.00	68.00
1	TAILGATE 'AERO TOURER' NAME PLATE	NECESSARY	96.00	96.00
1	TAILGATE CHROME HANDLE	NOT NECESSARY	209.00	-
1	TAILGATE INNER LOCK TOP	NOT NECESSARY	443.50	-
1	TAILGATE INNER TRIM COVER	DEFORMED	391.50	258.28
1	TAILGATE RUBBER	TWISTED	329.10	286.90
2	REAR LAMPS ASSY @\$408.00	N/S NOT NECESSARY / O/S CUT	916.00	408.00
1	REAR END PANEL	BUCKLED	440.00	440.00
1	REAR END PANEL INNER GARNISH	DEFORMED	395.00	218.97
1	BOOT COMPARTMENT TOOL BOX	NOT NECESSARY	806.00	-
1	REAR O/S BODY PANEL	TO REPAIR SEE LABOUR	781.90	-
1	REAR O/S BODY PANEL INNER SHIELD	NOT NECESSARY	143.20	-
1	REAR O/S BODY PANEL INNER SIDE TRIM	NOT NECESSARY	886.00	-
1	REAR EXHAUST PIPE ASSY	BENT	971.00	697.31
1	CENTER EXHAUST PIPE ASSY	NOT NECESSARY	1,303.00	-
2	REAR EXHAUST MOUNTINGS @\$45.00	NOT NECESSARY	90.00	-
1	REAR FENDER AIR GRILLE	DEFORMED	135.00	135.00
	LESS 25% DISCOUNT		-2,754.50	-800.12
			8,263.50	2,400.34
SPECIAL NETT ITEMS				
1	SET REVERSE SENSORS (SN)	DAMAGED	230.00	200.00
1	REAR O/S BODY GLASS SEALANT (SN)	NOT NECESSARY	40.00	-

Report Ref No. CC6/AXA15003994/Gza3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	NUMBER PLATE (SN)	NOT NECESSARY	50.00	-
			320.00	200.00
	LABOUR			
	TO REMOVE DAMAGED LAMPS AND NECESSARY WIRING TO ENABLE NECESSARY REPAIRS.		30.00	30.00
	TO REMOVE REAR O/S BODY PANEL GLASS ASSY ,CHECK ,REPLACE DAMAGED PARTS AND FITTINGS.(BONDED TYPE GLASS ASSY).	NOT NECESSARY	80.00	-
	TO REMOVE CENTRE EXHAUST PIPE ,REAR EXHAUST PIPE AND SILENCER ASSY ,CHECK ,REPLACE SAME WITH MOUNTING AND REFIT.		180.00	60.00
	TO REMOVE DAMAGED PARTS ,JACK OUT CUT OUT DAMAGED BODY PANELS ,JACK OUT,STRAIGHTEN UP DAMAGED BODY PANELS AND REPAIR BODY PARTS AND FITTINGS ,WHICHEVER POSSIBLE AND NECESSARY,REPLACE AND WELD NECESSARY DAMAGED PARTS,REFIT AND REALIGN WHICHEVER PARTS NECESSARY.(INCL.ALIGNMENTS OF BODY MEMBERS).INCLUSIVE OF THE REPAIR OF TAILGATE AND REAR O/S BODY PANEL .		850.00	600.00
	PAINT REPLACEMENT PARTS AND REPAINT DAMAGED SECTIONS WITH WELDED PORTIONS IN AND OUTSIDE. (2K CHEMICAL PAINT).		800.00	700.00
	TO RUST PROOFING DAMAGED PORTIONS AND REPLACEMENT PARTS.		120.00	60.00
			2,060.00	1,450.00
GRAND TOTAL			10,643.50	4,050.34
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,200.00

Report Ref No. CC6/AXA15003994/Gza3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Friday, 6 January, 2017 2:39 PM
To: 'Chen.xinyou@axa.com.sg'
Subject: C0336192: TP Direct Settlement - Accident Involving SGP 6203A (OI) and SJJ 7443M (TP) on 23/02/2015
Attachments: EMAIL.pdf; LKK PHOTO.pdf; LKK PHOTO-2.pdf; LKK PHOTO-3.pdf; LKKAdjustment1a.pdf; LKKInspection.pdf; LKKInvoice1.pdf

Dear Sir/Madam,

We refer to our email dated 28.12.2016, which is self-explanatory.

We enclose herewith our without prejudice report and relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933