

## Khanchna (LKK Auto)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Wednesday, November 11, 2020 11:43 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: AIG REF: TP / 2951687291SG (OI: SDQ3118M )

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Khanchna,

Yes please proceed to settle.

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Wednesday, November 11, 2020 11:13 AM  
**To:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] AIG REF: TP / 2951687291SG (OI: SDQ3118M )

**This message is from an external sender; be cautious with links and attachments.**

Dear Jeremy,

We refer to the above matter and your mandate via Merimen (appended below) :

## View Received Message

This mail is associated with :

"SMS4285P (29516872915G)  
[SDQ3118M]

TP  
CHEE WING TUCK SAMUEL  
Mar 18 2020 10:45AM  
[Ting Pang Chuong Philip]  
Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 14/10/2020 14:11 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2833.04) - SMS4285P - Claim Handler: Goh, Jeremy-CX

Approved:2833.04:Mandate approved. Do double check on Insured policy to ensure coverage. Also do note insured had another accident in Aug 2020, which is not

Please be informed that we do not have a copy of Insured's policy. We did check status of Insured's driving license and it is valid and the driver is the Insured himself.

In view of the accident video and traffic police investigation result, we are of the view that an accident did take place and it is not in Insured's favour. Insured is agreeable to let Insurance handle the matter.

Please let us know whether we can proceed to offer and settle.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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