



陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP023032020-SFW9109U

Date : 02.07.2020

Your Ref : SML 6839R

**M/s AIG Asia Pacific Insurance Pte Ltd**  
**Attn: Motor Claim Department**

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam,

**ACCIDENT INVOLVING SFW9109U & SML6839R ON 14.03.2020**

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

✓Original Tax-invoice number

✓Original rental invoice number

O SAS / AS & IS / police report

O Police result

✓Certificate Of Insurance

✓Vehicle search result

✓Authorisation To Act

The quantification of our client's property damage claim is as follows:-

**LKK**

a)	Cost of repair (inclusive GST)	\$	428.00
b)	Vehicle Search fees / <del>GIA fees</del> / <del>Police Report fees</del> / <del>Reporting fees</del>	\$	2.00
c)	Loss of hire / use / <del>rental</del> / <del>earnings</del> / <del>rental fees</del> (\$100.00 x 2 days)	\$	200.00
d)	Admin fee	\$	100.00
<b>Total</b>		<b>\$</b>	<b><u>630.00</u></b>

**\* Owner / Driver's injury and other losses exclude in this claim.**

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Patricia Tan  
Email: [pt@tlimotor.com.sg](mailto:pt@tlimotor.com.sg)



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, Vincent Ong Hung Boon (Wang Hanwen) ("the third party claimant")  
of 80 Flora Road #08-02 Singapore 506999 (address),  
owner of SFW9109U (vehicle no.) hereby authorize  
Tan Lim Motor Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SFW9109U that was  
damaged pursuant to the accident which occurred on 14.03.2020 (date) along  
Edel Weiss Park Condominium Entrance (location)  
involving vehicle no/s SML6839R ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 15 day of March (month) 20 20 (year)

Signed by "the third party claimant"

Signed by "the workshop"

**"The contents of this document apply to vehicle  
damages only. All personal injuries and  
damages arising therefrom are excluded from  
the ambit and application of this document."**



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, TAN LIM MOTOR PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$610.00 (Global Sum) for vehicle no. SFW 9109U that was damaged pursuant to the accident which occurred on 14/03/2020 (date) along 90 FLORA RD @ EDELWEISS PARK CONDO ENTRANCE (location) involving vehicle no/s SML 6839R.

This is pursuant to the inspection conducted on 18/03/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner VINCENT ONG HUNG BOON (the third party claimant”) of vehicle no. SFW 9109U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFW 9109U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of March (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*“The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.”*



**TAX-INVOICE**  
**NUMBER: TP0420/065**

(Please quote our reference number TP023032020 for payment)

**陳林摩哆私人有限公司**  
**TAN LIM MOTOR PTE LTD**

Vincent Ong Hung Boon (Wang Hanwen)

Date: 24/04/2020

Vehicle No: SFW9109U  
Model: TOYOTA ESTIMA 2.4 A

Description	Amount
To lump sum repair as recommended by surveyor.	\$400.00

Sub Total	\$400.00
Add 7% GST	\$28.00
<b>Total</b>	<b>\$428.00</b>

Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365  
~~No. 51 Defu Lane 10 Singapore 539216~~  
Tel : 6858 5151 (24 hours) Fax : 6858 0877  
email@tlmotor.com.sg www.tlmotor.com.sg  
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-045197

Date of Request: 17/03/2020

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd

1 Defu Lane 6

Singapore 539365

Dear Sir/Madam,

Enquiry Date 17/03/2020

Enquiry By Lam Wei Shong

TP Vehicle No. SML6839R

Accident Date 14/03/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SML6839R	AIG Asia Pacific Insurance Pte. Ltd.	30/05/2019-29/05/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**TAX INVOICE**

Our Ref No: GR-20-045197

Date of Request: 17/03/2020

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Dear Sir/Madam,

Enquiry Date 17/03/2020

Enquiry By Lam Wei Shong

Vehicle No. SML6839R

Accident Date 14/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20004251/Gks3

07 SEPTEMBER 2020

**MOHAMED MAZDIUKY BIN MOHAMED ISHAK**  
427 TAMPINES STREET 41  
#06-447  
SINGAPORE 520427

Dear Sir/Madam,

**ACCIDENT INVOLVING SML6839R & SFW9109U ON 14/03/2020 ALONG/AT 90  
FLORA RD @ EDELWEISS PARK CONDO**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **17/09/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*Khanchna*

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Mar 2020 15:17	<b>Clim Dtl Modified</b>	Claimant's Name: -> VINCENT ONG HUNG BOON.	[A] Lee Su Li
2	19 Mar 2020 15:17	<b>Clim Veh Model Changed</b>	(201141) TOYOTA ESTIMA 2.4 (A).	[A] Lee Su Li
3	19 Mar 2020 15:17	<b>Clim Created</b>	Reg No: SFW9109U. Acct Date: 2020/03/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] Lee Su Li
4	19 Mar 2020 15:17	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	19 Mar 2020 15:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/30	[A] Lee Su Li
6	19 Mar 2020 15:17	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	19 Mar 2020 15:17	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	19 Mar 2020 15:18	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	19 Mar 2020 15:18	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] Lee Su Li
10	24 Mar 2020 11:08	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
11	31 Mar 2020 14:40	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
12	15 May 2020 09:10	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
13	01 Jun 2020 13:58	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] XING GUO QIANG
14	05 Nov 2020 17:33	<b>Adj Rpt Initiated</b>		[A] HUEY YON
15	05 Nov 2020 17:33	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] HUEY YON
16	05 Nov 2020 17:33	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2008/09/25.	[A] HUEY YON
17	05 Nov 2020 17:33	<b>Clim Details Notified</b>		[A] HUEY YON
18	10 Nov 2020 11:16	<b>Adj Mandate Request</b>	Cur.Req:630.00:OI moving from stationary position should ensure proper lookout before proceeding. L iability down. OI reporting center informed that OI reporting only. Surveyor recommend: 2 days	[A] Khanchna Pothuraj
19	12 Nov 2020 09:27	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
20	12 Nov 2020 10:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/30. Mandate Remarks: please proceed with settlement @ \$630 [COR-\$428 LOU-\$200 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
21	12 Nov 2020 10:11	<b>Adj Mandate Set</b>	Approved:630.00:please proceed with settlement @ \$630 [COR-\$428 LOU-\$200 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
22	28 Dec 2020 08:27	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
23	22 Mar 2021 14:00	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2476761	24 Mar 2020 10:58:14	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFW9109U	Hor, Yinrul	xx.xx
2630293	05 Nov 2020 17:33:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFW9109U	SML6839R	11.00