

22/03/2002

ASS. REC. BY:

REF: CS/CT1 20004245 Dgf3

Special Instruction:

Surveyor: Bryan

ASSIGNMENT (Office)

From (Person): Adeline Chng Pei Wen of CT1 Date/Time: 19.3.2020 12.21 p.m.

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: FBP 6464Y Insured: SJQ 98785

at Workshop m/s S998 Motor Trading Tel: 64524898

of 4001 Amr Industrial Park 1 #01-21

Policy No: DMPCSN 3032649000 Claim No: SNM 20D201361002

Sum Insured: Excess:

Make of Veh: D.O.A. 17.3.2020  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 19.3.2020 2.45 p.m. Person Contacted: Leung H.O.D. Endorsement:

Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	FBP 6464Y - X
	SJQ 98785 - NA / AIG 14016360 / r s D.O.A. - 27/03/2014

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth ed	Status
Main	19 Mar 2020		19 Mar 2020 12:21 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	MUHAMMAD NIZAN BIN OTHMAN, ID: S9039576I		
Vehicle Reg. No.:	FBP6464Y	Date of Loss:	17/03/2020 16:00 - :59
Claim Type:	TP / SNM20D201361C02	Policy/Cover Note No.:	DMPCSN30326419000
Vehicle Reg. No. (Insured):	SJQ9878S	Policy No. (Claimant):	MSD/VMS/19-504988-WTT
		Excess:	S\$0.00
Repairer:	S9 Motor Trading Pte Ltd (HQ) 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21, 569622 Ang Mo Kio - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Adeline Chng Pei Wen]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 30/03/2020]		
Adj Asg. Remarks:	survey revert		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 19 March, 2020 12:02 PM  
**To:** assignments  
**Cc:** Sg Motor; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM20D201361/SJQ9878S/ADELINE - FW: Plse arrange PRI on bike FBP 6464Y as per attached.

Dear LKK

Please refer to below email and liaise with third party workshop.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Sg Motor [mailto:sgmotor2000@yahoo.com.sg]  
**Sent:** Thursday, 19 March 2020 10:51 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM20D201361/SJQ9878S/ADELINE - FW: Plse arrange PRI on bike FBP 6464Y as per attached.

Hi Claim dept

pls arrange Mr xing Quo Qiang to survey .

Thank You  
rose

Regards

**SG 98 Motor Pte Ltd**  
Blk 4001 #01-21  
Ang Mo Kio Industrial Park 1  
Singapore 569622  
Tel: 64524898 Fax: 64524868



On Wednesday, 18 March 2020, 05:08:56 pm GMT+8, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Our reference: SNM20D201361C02/ SJQ9878S/Chngpw**

**Your reference: FBP6464Y**

Dear Sirs

**ACCIDENT INVOLVING SJQ9878S & FBP6464Y ON 17/03/2020**

We refer to your email of 18/03/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Thank you.

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Wednesday, 18 March 2020 4:36 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [sgmotor2000@yahoo.com.sg](mailto:sgmotor2000@yahoo.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D201361/SJQ9878S/ADELINE - FW: Plse arrange PRI on bike FBP 6464Y as per attached.

Dear Adeline,

Please conduct PRS for FBP6464Y.

Note : officer in charge – Adeline 63896155.

\*\*\* Kindly quote our reference number when replying.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Sg Motor <[sgmotor2000@yahoo.com.sg](mailto:sgmotor2000@yahoo.com.sg)>

**Sent:** Wednesday, March 18, 2020 2:31 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Sg Motor <[sg\\_motor\\_enterprise@yahoo.com.sg](mailto:sg_motor_enterprise@yahoo.com.sg)>

**Subject:** Plse arrange PRI on bike FBP 6464Y as per attached.

Attn: Motor Claims Dept

Plse arrange PRI on bike FBP 6464Y as per attached.

Thank You

Regards

Leena

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898