

ASS. REC. BY:

REF: CS/CT1 20004238/Q9f3

Special Instruction:

Surveyor: Sun Pin

ASSIGNMENT (Office)

From (Person): Pauline Tham

of CT1

Date/Time: 18.3.2020 17.44p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

XE 2726R

Insured:

GBF 7780E

at Workshop m/s

JXC Pte LTD

Tel:

67852226

of

61 Tuas Crescent

Policy No: DMCRV130190919011

Claim No:

SNM 201201362

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

21.1.2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

19.3.2020

11.04.2020

Person Contacted:

Mr Lim

Vehicle IN/OUT

Date/Time

Action/Instruction (✓)

Estimate Input: 58A Surge Radat loop

XE 2726R - X

GBF 7780E - NA/CT1 19010024/24 - HOD - 04/06/2019

29/05/20@11.51am revised to Pauline Tham via Merimen.

ASS. REC. BY: Sun PinREF: CT1

ASSIGNMENT

From: _____

Date: 19.3.2020

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: XE 2726 RYr Regn: 1

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or _____

Make: Mitsubishi

C.C

Colour: Blue

A/C: Insured / Std / NI / NA

Sp. Reading: 231048

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 315 / 80 R22.5R: 315 / 80 R22.5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or 3Haida

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mm

D.O.A.

D.O.I. 19/03/2020

Survey held at

IXC

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

* Pending GZA And Estimate

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

Phone:

Others:

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Wash and (\$

Rep Formed:

Lump Sum / L.B.I. C:

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|---------|---------------|------------|--|
| Main | 17 Mar 2020 | | 18 Mar 2020 17:44 Assign | | | | New Assignment Cancel Case |

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

| | | | |
|-----------------------------|---|------------------------|-----------------------------------|
| Insured: | | | |
| Main Claimant: | JAY BUSINESS SERVICES PTE LTD, Co. Reg. No.: 201301061W | | |
| Vehicle Reg. No.: | XE2726R | Date of Loss: | 21/01/2020 08:00 - :59 |
| Claim Type: | TP / SNM20D201362 | Policy/Cover Note No.: | DMCVSN30190919011 (Comprehensive) |
| Vehicle Reg. No. (Insured): | GBF7780E | Policy No. (Claimant): | |
| | | Excess: | S\$0.00 |
| Repairer: | JXC Pte Ltd (HQ) 61 Tuas Crescent, 638737 Tuas - Tel: 6785 2726 | | |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Pauline Tham] | | |
| Claimant's Insurer: | Great Eastern General Insurance Limited (HQ) - Tel: +65 248 2888 | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/03/2020] | | |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 18 March, 2020 5:38 PM
To: Glynn Neo
Cc: sur@lkkauto.com; admin-a@lkkauto.com; assignments@lkkauto.com
Subject: RE: OUR REF: SNM20D201362/GBF7780E/PAULINE - URGENT!!! Accident on 21 Jan 2020 08:05am between XE2726K and GBF7708E

Without Prejudice

Dear Glynn

Thanks for the report.

Dear LKK

Please conduct PRS.

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

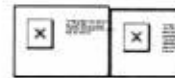
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Glynn Neo <glynn@jxc.com.sg>
Sent: Wednesday, March 18, 2020 5:33 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D201362/GBF7780E/PAULINE - URGENT!!! Accident on 21 Jan 2020 08:05am between XE2726K and GBF7708E

Henry Ng

Thank you.

Best Regards,



GLYNN

Purchasing Director

JXC PTE LTD | Jia Xiu Contractors | Aquatemp
PTE LTD

Mobile. +65 8383 2726

Phone. +65 6785 2726

Email. glynn@jxc.com.sg

Website. www.jxc.com.sg |

www.aquatemp.com

Office Add. 61 Tuas Crescent
S638737

Mailing Add. 123 Simei Street 1
#01-374 S520123

On Wed, Mar 18, 2020 at 4:57 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS / STA

| |
|-------------------------|
| Adrian Ling |
| Kelvin Ang |
| See Chew Seng |
| Mohd Fadhilah Bin Osman |
| Xing Quo Qiang |
| Kenneth Kong |
| Simon Ho |
| Chua Weijie |
| Marcus Chua |
| Henry Ng |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, March 18, 2020 4:48 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; glynn@jxc.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: OUR REF: SNM20D201362/GBF7780E/PAULINE - URGENT!!! Accident on 21 Jan 2020 08:05am between XE2726K and GBF7708E

Dear Pauline,

Please conduct PRS for XE2726K.

Note : officer in charge – Pauline 63896541

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower

Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chee So Chow

Sent: Wednesday, March 18, 2020 3:59 PM

To: Lim Shu Min <shumin.lim@sg.cntaiping.com>

Subject: FW: URGENT!!! Accident on 21 Jan 2020 08:05am between XE2726K and GBF7708E

Shu Min

Attached is the third party SAS report

So chow

From: Chee So Chow

Sent: Wednesday, March 18, 2020 3:55 PM

To: Lim Shu Min <shumin.lim@sg.cntaiping.com>

Subject: FW: URGENT!!! Accident on 21 Jan 2020 08:05am between XE2726K and GBF7708E

Dear Shu Min

This is PRS case.

Please register claim.

Thank you.

Chee So Chow (Ms)

Deputy Manager

Claims Department

Email : claimsdept@sg.cntaiping.com

sochow.chee@sg.cntaiping.com

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Feedback of China Taiping Insurance

Sent: Tuesday, March 17, 2020 2:35 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Susan Teo <susan.teo@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Subject: FW: URGENT!!! Accident on 21 Jan 2020 08:05am between XE2726K and GBF7708E

Dear So Chow,

Fya.

Best regards.

Seah Poon Lip

From: Glynn Neo <glynn@jxc.com.sg>

Sent: Tuesday, March 17, 2020 12:31 PM

To: Feedback of China Taiping Insurance <feedback@sg.cntaiping.com>

Subject: Fwd: URGENT!!! Accident on 21 Jan 2020 08:05am between XE2726K and GBF7708E

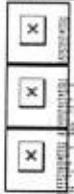
Hi,

On 21 Jan 2020, one of your client vehicle had an accident with our vehicle XE2726K. We would like to request for surveyor to come down. The vehicle is parked at 58a sungei kadut loop. Kindly contact glynn neo 83832726 for assistance.

Thank you.

Thank you.

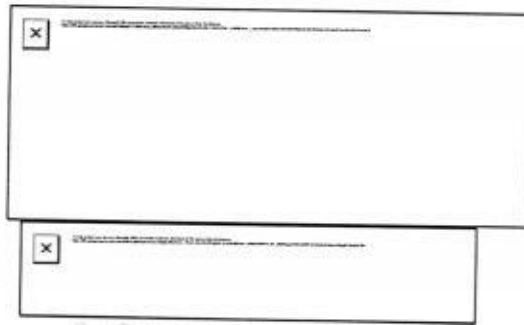
Preview attachment XE2726R Insurance report and photo.pdf.pdf



XE2726R Insurance report and photo.pdf.pdf

1.9 MB

Best Regards,



Our Solution is your AC solution



GLYNN

Purchasing Director

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Aquatemp PTE LTD

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