

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 8 September 2020 5:14 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: MANDATE REQUEST - GZ2239X v SLG2366C DOA 10.03.20 [External Confidential]

Dear Khanchna,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, 3 September 2020 9:01 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - GZ2239X v SLG2366C DOA 10.03.20 [External Confidential]

LPC ref: 19/20/20/VC05/023187

LKK REF: CC4/LPC20004236/Qka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured reversed and collided into the stationary TP vehicle. We are of the view that liability is down against Insured and BOLA 22 is applicable.

Summary to offer to third party repairer "**LEVIN AUTO SERVICES PTE LTD**" as follows: -

| | Claimed Amount | Revised Amount |
|-----------------------------------|----------------|----------------|
| 1. Cost of Repair | \$ 800.00 | \$ 800.00 |
| 2. Loss of Rental (2 days x \$65) | \$ 130.00 | \$ 130.00 |

| | | |
|--------------|-----------|------------------|
| Total | \$ 930.00 | \$ 930.00 |
|--------------|-----------|------------------|

**2 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: 6 April 2020 3:05 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG' ; Admin A ; Khanchna (LKK Auto)

Subject: RE: Motor Claim - GZ2239X v SLG2366C DOA 10.03.20 [External Confidential]

LPC ref: 19/20/20/VC05/023187

LKK REF: CC4/LPC20004236/Qka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLG 2366C on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 19 March, 2020 9:17 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Motor Claim - GZ2239X v SLG2366C DOA 10.03.20 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 19 March 2020 8:50 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Jack (Insurance)' <tanshijack@gmail.com>
Subject: FW: Motor Claim - GZ2239X v SLG2366C DOA 10.03.20 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/20/20/VC05/023187

Dear Summer,

Kindly proceed to contact the workshop for the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jack (Insurance) [<mailto:tanshijack@gmail.com>]
Sent: Thursday, 19 March 2020 8:33 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; benjliaw90@gmail.com
Subject: RE: Motor Claim - GZ2239X v SLG2366C DOA 10.03.20 [External General]

WITHOUT PREJUDICE

Dear Gerald,

We have no objection on your list, please advise on the surveyor and will coordinate with them for PRI.

Thank you.

LEVIN AUTO SERVICES PTE LTD

Warmest regards,
Jack
Mobile / whatsapp : [\(+65\) 9069 6487](tel:+6590696487)
Email : tanshijack@gmail.com

IMPORTANT NOTICE

(In respect of foreign worker / foreign domestic worker):

1.) Kindly check MOM's Work Permit Online (WPOL) for successful bond transmission before arranging for your worker's arrival to Singapore.

Please be advised that we will not be responsible for any consequences arising from any transmission failure.

2.) Please be informed that our transmission cut off time is 4.30PM, daily.

Any instructions received after 4.30PM, will be processed on the next working day.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 18 March 2020 4:40 PM
To: 'Jack (Insurance)' <tanshijack@gmail.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Motor Claim - GZ2239X v SLG2366C DOA 10.03.20 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/20/20/VC05/023187

We intend to conduct a pre-repair survey of your client's vehicle and enclose below of list of our Motor surveyors for your attention

Please let us hear from within the next 2 working days

| | |
|----|--------------------------------|
| 1 | Nicholas Tey-Appraisal |
| 2 | Jackson Quek – Appraisal |
| 3 | Faizal Gulam Mohd _ Appraisal[|
| 4 | Paul Thanapal- Quantum |
| 5 | Choo Beng Hai – Quantum |
| 6 | Andrew Aw- Quantum |
| 7 | Kenneth Kong- LKK |
| 8 | Marcus Chua) LKK |
| 9 | Mohd Rasul –LKK |
| 10 | Adrian Ling - LKK |

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jack (Insurance) [<mailto:tanshijack@gmail.com>]
Sent: Wednesday, 18 March 2020 4:17 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Motor Claim - GZ2239X v SLG2366C DOA 10.03.20

Hi Sir/Mdm,

Without prejudice.

May we request for arrangement on the PRI on the attached said vehicle accident.

Thank you.

LEVIN AUTO SERVICES PTE LTD

Warmest regards,

Jack

Mobile / whatsapp : [\(+65\) 9069 6487](tel:+6590696487)

Email : tanshijack@gmail.com

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