

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 17 August 2020 11:35 AM  
**To:** jessica.shastri@eurokars.com.sg  
**Cc:** Steve Chen (LKK Auto); sarah.candida@eurokars.com.sg; Admin A; tommy.woon@eurokars.com.sg; jobi.thomas@eurokars.com.sg  
**Subject:** RE: FINALIZED INDIA TP CLAIM - SFG9086K DOA: 18/03/2020 //LKK REF: CC4/III20004234/Epa3  
**Attachments:** DV\_SFG9086K.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DV enclosed and return it in colour via email to us(LKK) for our closure. Thanks

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** jessica.shastri@eurokars.com.sg <jessica.shastri@eurokars.com.sg>

**Sent:** Friday, 14 August 2020 2:59 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; sarah.candida@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; tommy.woon@eurokars.com.sg; jobi.thomas@eurokars.com.sg

**Subject:** RE: FINALIZED INDIA TP CLAIM - SFG9086K DOA: 18/03/2020 //LKK REF: CC4/III20004234/Epa3

Dear Hsiao Tong,

We accept the offer.

Please let us have the DV for client to sign.

Thanks.

Regards,

**JESSICA SHASTRI**

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0680 | Fax: +65 6331 0690 | Email: [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)

Website: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** 14 August 2020 2:55 PM

**To:** Jessica Harry Shastri <[jessica.shastri@eurokars.com.sg](mailto:jessica.shastri@eurokars.com.sg)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Sarah Candida <[sarah.candida@eurokars.com.sg](mailto:sarah.candida@eurokars.com.sg)>; Insurance Claims Common <[insuranceclaims@eurokars.com.sg](mailto:insuranceclaims@eurokars.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FINALIZED INDIA TP CLAIM - SFG9086K DOA: 18/03/2020 //LKK REF: CC4/III20004234/Epa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,459.48
2. Loss of Use(5days x \$60.00)	\$ 300.00
<b>Total</b>	<b>\$ 6,759.48</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg) <[jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)>

**Sent:** Monday, 29 June 2020 9:49 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; [sarah.candida@eurokars.com.sg](mailto:sarah.candida@eurokars.com.sg)

<[sarah.candida@eurokars.com.sg](mailto:sarah.candida@eurokars.com.sg)>; [insuranceclaims@eurokars.com.sg](mailto:insuranceclaims@eurokars.com.sg) <[insuranceclaims@eurokars.com.sg](mailto:insuranceclaims@eurokars.com.sg)>

**Subject:** RE: FINALIZED INDIA TP CLAIM - SFG9086K DOA: 18/03/2020 //LKK REF: CC4/III20004234/Epa3

Dear Sir/ Mdm,

The repairs have been completed for **SFG9086K**. We submit the following claims with supporting documents for your perusal:-

Invoice No. <b>13332093</b>	<b>\$6,459.48</b>
Loss of Use ( <b>5 days X \$60.00</b> )	<b>\$300.00</b>
PRI ( <b>2days X\$60.00</b> )	<b>\$120.00</b>
LTA/GIA Search Fees	
Letter of Authorization	
Discharge Voucher	
<b>Ltd</b>	<b>\$6,879.48</b>

We look forward to receiving your offer/Discharge Voucher soon.

Thank you very much.

Regards,

**Jessica Shastri**

**Admin Executive – Insurance Claims**

**27A, Tanjong Penjuru**

**Singapore 609042**

**Dir: +65 6331 0692 | Fax: +65 6331 0690 | Email: [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)**

**Website: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)**

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** 22 June 2020 10:56 AM

**To:** Eric Paul Patambang Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>

**Cc:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>; Jessica Harry Shastri <[jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)>; Insurance Claims Common <[insuranceclaims@eurokars.com.sg](mailto:insuranceclaims@eurokars.com.sg)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Subject:** RE: FINALIZED INDIA TP CLAIM - SFG9086K DOA: 18/03/2020 //LKK REF: CC4/III20004234/Epa3

**Without Prejudice**

Dear Sirs/Mdm,

Further to our below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Sent:** Friday, 19 June 2020 9:41 AM

**To:** [eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)

**Cc:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg); [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg); [insuranceclaims@eurokars.com.sg](mailto:insuranceclaims@eurokars.com.sg); [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FINALIZED INDIA TP CLAIM - SFG9086K DOA: 18/03/2020

Dear Eric,

We confirm the finalize \$6,036.90 (P/P, before GST). 5 repair days.

Thanks.

Best Regards,

**Steve Chen** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg) [<mailto:eric.glorioso@eurokars.com.sg>]

**Sent:** Thursday, June 18, 2020 1:13 PM

**To:** Steve Chen (LKK Auto)

**Cc:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg); [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg); [insuranceclaims@eurokars.com.sg](mailto:insuranceclaims@eurokars.com.sg); [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)

**Subject:** FINALIZED INDIA TP CLAIM - SFG9086K DOA: 18/03/2020

Dear Steve,

Please find our computation attached for your agreement.

**COR: \$6,036.90 before GST.**

**05 days repair. (not including preparation of estimate, wait for liability/wait for survey/authorization/spare parts, Sat/Sun/PH)**

Appreciate your confirmation for this case.

Thank you

Eric Paul Glorioso  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penuru  
Singapore 609042  
Tel no.: 6331 0684

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.